# **Allianz Life Insurance Company of North America**

# Home Office: 5701 Golden Hills Drive Minneapolis, MN 55416-1297

# Actuarial Memorandum Supporting 12% Aggregate Premium Rate Increase On Individual Long-Term Care Insurance Policy Forms

# 1. TYPE OF CHANGE

Allianz Life Insurance Company of North America (Company) proposes the following rate revisions for these riders (collectively referred to as COLA riders) attached to the following policy forms issued in Maryland.

Generation Protector II Policy Form Series: 11-P-Q-MD

11-R3 5% LIFETIME COMPOUND BENEFIT INCREASE RIDER – 15% rate increase

11-R2 4% LIFETIME COMPOUND BENEFIT INCREASE RIDER - 15% rate increase

11-R1 3% LIFETIME COMPOUND BENEFIT INCREASE RIDER – 10% rate increase

11-R4 TWO TIMES COMPOUND BENEFIT INCREASE RIDER – 10% rate increase

11-R5 SIMPLE BENEFIT INCREASE RIDER – 10% rate increase

Base Premium Rates – no rate change

The result of this rate increase on the above COLA riders, if approved, is similar to a 12% aggregate rate increase on the base policy form and associated rider nationally. In order to comply with COMAR 31.14.01.04A(5), the requested rate increase is being capped at 15%.

# 2. PURPOSE OF FILING

This actuarial memorandum has been prepared for the purpose of demonstrating that a premium rate increase is justified under rate stabilization regulation based on the Long Term Care Model Regulation and meets the minimum requirements in the statues of Maryland.

# 3. LIMITATIONS AND EXCLUSIONS

This actuarial memorandum is intended to support a 12% aggregate premium rate increase described above on this plan of insurance and it is not appropriate to use for any other purposes.

# 4. HISTORY OF RATE REVISION

There has been one previous rate increase of 15% approved on 5/19/2016, SERFF Tracking Number ALLB-130163702. A history of rate revisions for this product is included in the Exhibit 1.

# 5. SCOPE AND APPLICABILITY

This filing applies to active premium paying policies issued in this state for the policy forms listed above. These policy forms are no longer being marketed. The rate changes will only apply to applicable riders and there are no changes to the base premium rates. Exhibit 1 provides a distribution of in-force policies and total annual premiums by issue state.

These rates when approved will be applied to policies delivered or issued for delivery in the state of Maryland, regardless of place of current residence.

#### 6. DESCRIPTION OF BENEFITS

These plans are Guaranteed Renewable, Tax Qualified, Individual Long Term Care Insurance plan. Plans covers facility care and home and community care where applicable. Premiums vary by issue age and are projected to be level for the duration of the policy, unless modified by the riders elected by the policyholder. Rider charges are factor based and are a multiplier of the base premium.

# Several coverage options are available:

- Various Maximum Benefit Periods
- Various Daily Benefit Amounts
- Various Elimination Periods
- ❖ Facility Care Plan with various Home and Community Care Benefit levels
- Separate rates for different underwriting classes
- Separate rates for joint and single lives

# 7. POLICYHOLDER OPTIONS

Assuming that the proposed rate increase becomes effective, policyholders will have the following options upon notification of the rate increase:

# Policyholder Options to Reduce Benefits:

Policyholders with benefits above the minimum coverage level have the option to modify their policy benefits to mitigate the impact of the proposed rate increase. As examples, the options include, but are not limited to the following:

- 1. Lower their lifetime maximum benefit,
- 2. Lower their daily benefit,
- 3. Increase their elimination period.
- 4. Reduce or cancel COLA riders.

To further minimize the impact to policyholders: As a part of this rate increase, policyholders who reduce or cancel their COLA benefit riders will maintain all of their past COLA benefit increase percentages. Future premiums and benefit increases will be based on the new coverage levels elected by the policyholder. If the policyholder reduces their daily benefit, then the past increase in daily benefit from COLA rider will be reduced by the same proportion.

# Example of a COLA rider reduction:

Policyholder with a 5% compound inflation rider can minimize the size of the rate increase reducing to a 5% simple inflation protection rider. Unless policyholders reduce their daily benefit amounts, their current daily benefits will not change as the past COLA increases will be fully vested, and they will receive a 5% simple inflation protection going forward based on their current daily benefit amount. Policyholders who elect to reduce or cancel their COLA benefit riders will likely see an overall decrease in their premiums.

57 Single Female, \$150 Original Daily Benefit, 100% HCC, <b>5yr</b> I	3P
5% compound COLA, Preferred UW, 10 <sup>th</sup> Policy Duration	
Original Annual Premium (5% Compound COLA)	\$2,440
Annual Premium (15% rate increase, no COLA change)	\$2,806
Annual Premium (10% rate increase, change to 5% simple COLA)	\$2,089
Premium Reduction from COLA change	-\$717

57 Single Female, \$150 Original Daily Benefit, 100% HCC, <b>Lifetime</b> 5% compound COLA, Preferred UW, 10 <sup>th</sup> Policy Duration					
Original Annual Premium (5% Compound COLA)					
Annual Premium (15% rate increase, no COLA change)					
Annual Premium (10% rate increase, change to 5% simple COLA)	\$3,035				
Premium Reduction from COLA change	-\$1,042				

Example of a COLA Cancellation:

57 Single Female, \$150 Original Daily Benefit, 100% HCC, <b>5yr</b> I 5% compound COLA, Preferred UW, 10 <sup>th</sup> Policy Duration	3P
Original Daily Benefit	\$150
Current Daily Benefit = 150 * 1.05^10	\$244
Daily Benefit after canceling COLA rider	
(cancelled within election window)	\$244

Example of Daily Benefit Reduction:

57 Single Female, \$150 Original Daily Benefit, 100% HCC, 5yr BP					
5% compound COLA, Preferred UW, 10 <sup>th</sup> Policy Duration					
Original Daily Benefit	\$150				
Current Daily Benefit = 150 * 1.05^10	\$244				
Reduced Daily benefit from 150 to $100 = 100 * 1.05^{10}$	\$163				

# *Non-forfeiture Offers:*

In addition, the Company will give the policyholder the option to accept a non-forfeiture benefit if they receive a premium increase at no charge. Acceptance of the non-forfeiture benefit will provide the policyholder with a reduced paid-up policy, with no future premiums required after the effective date of the policyholder's rate increase. Policyholders who elect this option will pay no additional premiums after the effective date of the rate increase, and their benefit pool will be

their total premiums paid. In consideration of our policyholders, our company does not subtract past claims from the benefit pool prior to the election of this rider.

# 8. ISSUE YEAR

These forms were sold from 2006 to 2009 in Maryland, and marketed nationally from 2006 through 2009. These forms are no longer being issued in any state as Allianz stopped issuing all individual standalone long-term care insurance in 2010.

#### 9. UNDERWRITING DESCRIPTION

All policies subject to this rate revision were subject to full underwriting in accordance with Company standards in place at the time of issue. Those underwriting standards were taken into consideration when projecting future experience.

#### 10. MARKETING METHOD

Sales were conducted by individual agents, who sold primarily on an individual policy basis. The Company no longer sells long-term care insurance policies.

#### 11. AREA FACTORS

The Company did not use area factors within the state.

# 12. AVERAGE ANNUAL PREMIUM PER INSURED

Maryland Generation Protector II Policy Forms:

Current Average Annual Premium:	\$2,415	(332 Policies Inforce)	
Proposed (12% increase):	\$2,704		

# National Generation Protector Policy Forms:

Original Average Annual Premium:	\$2,274	(15,248 Policies Inforce)	
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# 13. PREMIUM MODALIZATION RULES

The modal premium factors will remain unchanged from the current factors.

#### 14. CLAIM RESERVE

At each valuation date, a claim reserve is computed for each active and pending claim case. For active claims, the claim reserve is calculated as the present value of future benefits from the

valuation date to the end of the benefit period. Benefit amounts are discounted for interest and claim continuance. Claim reserve have been discounted and allocated to the appropriate incurred year.

# 15. BEST ESTIMATE ACTUARIAL ASSUMPTIONS

# a. Morbidity:

Attained age claim costs and Waiver of Premium benefits used in projecting future experience for this form have been developed utilizing Company-specific policy experience enhanced with other industry data as needed. Claim costs vary by joint policy status (joint vs. single), gender and various level of home health care with adjustments for elimination periods, benefit periods, and riders.

Claim costs are developed from first principle using company-specific historical claim experience. Allianz incidence rates are typically credible up to age 88. Allianz data was then graded towards industry data for ages 88 and above, ultimately equating with industry experience by age 100. Continuance and utilization rates from Allianz claim data were blended with industry data when experience lacked credibility (fewer than 1,000 beginning of month claim exposures). Allianz experience was generally in line with industry data.

Future claim costs are projected on a seriatim basis for each policyholder. These claim costs are adjusted according to each policy's benefit designs, such as COLA option, elimination periods and benefit periods.

Underwriting, claim management and product design were taken into consideration when setting the assumptions. Allianz historical experience includes the positive impact of underwriting selection. No scalar increases to the claim cost assumption are made within these projections to reflect future wear off from underwriting selection.

# b. Mortality:

The projected future experience uses the gender-distinct 2012 Individual Annuitant Mortality (2012 IAM). This assumption is developed based on feedback from our consultants and is consistent with industry practice. The mortality assumption balances our morbidity assumption as neither is projected to have future improvements.

# c. Persistency:

The Company's own experience was used in the development of the lapse assumption. The experience is determined to be credible through policy duration 11. The voluntary lapse assumption is split by duration, marital status and COLA option as follows:

	Indiv	idual	Marı	ried
Duration	Non-COLA	Non-COLA COLA		COLA
1	9.50%	7.00%	7.70%	3.50%
2	6.80%	4.50%	5.80%	2.50%
3	4.00%	2.20%	3.80%	1.50%
4	3.00%	1.50%	2.80%	1.25%
5	2.30%	1.30%	1.00%	0.50%
6	1.60%	0.90%	1.00%	0.50%
7+	1.40%	0.75%	1.00%	0.40%

Additional lapses caused by exhaustion of benefits are also modeled using claim incidence, continuance, and utilization rates.

Based on company experience, a 1% increase to lapse rate is assumed immediately after the implementation of the rate increase to account for the election of reduced paid up benefit.

# d. Expected Benefit Reduction:

Based on company experience from previous rate increases, the cash flow projection for the proposed rate increase includes around a 7% reduction in COLA benefits and a 4% cancellation in COLA benefits, with the assumption varying by COLA type. Past COLA benefit increases are modeled as 100% vested in the loss ratio projection.

# e. Interest and Investment Income:

Interest rate of 4.0% used in the original product filing is also used in these exhibits to calculate the loss ratio. Changes in interest rates and investment income are not used to justify the rate increase.

# f. Expenses:

Changes in expense are not used to justify the rate increase and are not included in this analysis. It is assumed that original expense assumptions are still appropriate.

Exhibit 2 provides additional information and justification for the assumptions used in this filing.

# 16. DEMONSTRATION OF SATISFACTION OF REQUIREMENTS

The projections included in this filing are produced by applying "best estimate" actuarial assumptions that reasonably reflect actual experience. The anticipated lifetime loss ratio for policies based on these assumptions before the requested rate increase is 108.4% nationwide and 115.2% in Maryland (Exhibit 3 & 4). The lifetime loss ratio after the requested rate increase is 101.9% nationwide and 107.4% in Maryland (Exhibits 5 & 6). Loss ratios for Maryland policyholders are higher than national policies mainly due to the difference in distribution of business mix.

The 12% rate increase is not calculated to achieve a targeted loss ratio or to maintain rate stability. The Company capped the rate increase requests for individual riders at 15% to be in

accordance with COMAR 31.14.01.04A(5). This rate increase is needed to help bring premiums to more adequate levels and closer to rate levels requested nationwide. Due to requesting a lower increase than is actuarially justified, the Company will consider filing additional future rate increases as long as it is actuarially justified. The Company will continue to monitor the experience for this policy form and incorporate that experience in future rate reviews.

A detailed demonstration of the 58/85 calculations justifying the rate increase could be found in Exhibits 7. The justifiable rate increases under moderately adverse conditions are 125% on a national basis. Moderately adverse conditions for the 58/85 calculation are defined as a 10% increase in future claim cost over the current best estimate.

The historical actual to expected loss ratio is well above 100% (Exhibit 3).

#### 17. ANALYSIS PERFORMED TO CONSIDER A RATE INCREASE

The initial premium schedules were based on pricing assumptions that reflected the Company's best estimate utilizing the available information at the time. Experience studies performed this past year showed that experience is more unfavorable than previously assumed which resulted in assumptions being updated and has led to the Company requesting a rate increase on this product to help bring premiums closer to rate levels requested nationwide. The original pricing assumptions compared to the assumptions used for the previous rate increase filing on this product and to our current assumptions are included in the Exhibit 8.

# 18. LOSS RATIOS

The analysis below breaks down the lifetime loss ratio by each assumption update to the original pricing assumption. Rate increases implemented in all states are removed from projected future experience. To reflect Maryland rate history, rate increases implemented in Maryland are added back to the projected future experience under the best estimate assumptions. For actuarial modeling purposes the requested rate increase of 12% is assumed to be effective July, 2019.

	Nationwide Experience Without Rate Increase							
	<u>Earned</u>	Incurred	Loss	Marginal Increase to LR				
	<u>Premium</u>	<u>Claims</u>	<u>ratio</u>	Marginar mereuse to Ex				
Original Loss Ratio			66.0%					
Updated <b>Morbidity</b>	704,534,226	616,728,397	87.5%	32.6%				
Updated <b>Mortality</b> & Morbidity	731,915,465	769,726,464	105.2%	20.1%				
Updated <b>Lapse</b> & Mortality & Morbidity	752,569,455	864,426,401	114.9%	9.2%				
Best Estimate Assumptions (with past MD rate increase):	797,330,506	864,426,401	108.4%	64.2%				
	Nation	nwide Experience	After 12%	Rate Increase				
	<u>Earned</u>	<u>Incurred</u>	Loss	Marginal Increase to LR				
	<u>Premium</u>	<u>Claims</u>	<u>ratio</u>	waiginal increase to LK				
<b>Best Estimate Assumptions:</b>	814,921,640	830,369,634	101.9%	54.4%				

Premium reflects current rate level in Maryland.

Based on historical experience combined with projected future experience.

Premiums and Claims cash flows are discounted at original pricing interest rate (4.0%).

Loss Ratio by COLA riders prior to the rate increase:

	5%	4%	Other	No	Grand
National	Compound	Compound	COLA	COLA	Total
Proposed Rate Increase	15.0%	15.0%	10.0%	0.0%	12.0%
Lifetime LR No Rate Increase	131.6%	112.6%	98.8%	74.2%	108.4%
Lifetime LR After Increase	121.0%	104.7%	93.7%	74.2%	101.9%

# 19. DISTRIBUTION OF BUSINESS

The historical experience reflects the actual distribution of policies during the experience period. We used the current distribution of business as of December 31, 2017 to project future experience.

		National									
	5% Compound	4% Compound	Other	No	Grand						
Benefit period	COLA	COLA	COLA	COLA	Total						
2-Year	0.6%	0.1%	0.9%	0.8%	2.4%						
3-Year	8.1%	1.4%	9.5%	5.6%	24.7%						
4-Year	5.5%	0.8%	4.6%	2.0%	12.9%						
5-Year	14.0%	2.0%	11.2%	5.7%	32.9%						
8-Year	6.1%	0.7%	3.8%	2.2%	12.8%						
Lifetime	6.4%	0.6%	4.2%	3.1%	14.3%						
<b>Grand Total</b>	40.7%	5.7%	34.2%	19.4%	100.0%						

		N	<b>Iaryland</b>		
Benefit period	5% Compound	4% Compound	Other COLA	No COLA	Grand Total
2-Year	0.6%	0.3%	0.6%	1.5%	3.0%
3-Year	13.3%	1.2%	5.1%	5.1%	24.7%
4-Year	5.1%	2.1%	3.3%	2.4%	13.0%
5-Year	9.9%	1.5%	12.3%	3.6%	27.4%
8-Year	8.1%	1.5%	5.7%	1.8%	17.2%
Lifetime	9.0%	0.3%	3.0%	2.4%	14.8%
Grand Total	46.1%	6.9%	30.1%	16.9%	100.0%
<b>Proposed Rate Increase</b>	15%	15%	10%	0%	12%
<b>Policyholder Impacted</b>	153	23	100	56	332

# 20. ACTUARIAL CERTIFICATION

I am a Fellow of the Society of Actuaries and a Member of the American Academy of Actuaries, and I meet the Academy's qualifications standards for preparing health rate filings.

Claims, reserves, and policyholder data are provided by our third party administrator and our valuation actuaries. Data was reviewed for reasonableness.

I hereby certify that, to the best of my knowledge and belief:

- a. It complies with Actuarial Standards of Practice No. 8 "Regulatory Filings for Rates and Financial Projections for Health Plans";
- b. The premiums charged after the proposed rate increase is not unfairly discriminatory and the premiums after the proposed rate increase are not excessive. The proposed premium rate increase is not sufficient to prevent future rate actions by the company and benefits currently are not reasonable in relation to the premiums charged.
- c. Assumptions within this filing are based on best estimate without provision for adverse deviation while interest rates used are based on original product filing.

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February 7, 2019

Exhibit 1

Allianz Life Insurance Company of North America
Status of Filings as of February 07, 2019
Policy Form Series: 11-P-Q, et al.

		First Rate Increase				First Rate Increase (follow-up)				As of December 31, 2017			
		Amount	Date	Date	Amount	Amount	Date	Date	Amount	Policy	Policy Annualiz		
	State	Requested	Filed	Approved	Approved	Requested	Filed	Approved	Approved	Count	1	Premium	
AL.	Alabama	38.0%	10/16/2015	5/11/2016	24.1%		•			391	\$	797,606	
AK.	Alaska	38.0%	10/21/2015	10/21/2015	38.0%					38	\$	111,689	
λZ	Arizona	60.0%	10/16/2015	6/21/2016	26.7%					411	\$	953,945	
A.R.	Arkansas	38.0%	6/14/2016	8/3/2016	10.0%	27.0%	2/7/2019			122	S	247,904	
xo ox	Colorado	38.0%	12/27/2017	6/2/2017	9.8%					585	S	1,337,202	
T	Connecticut	38.0%	5/5/2016	9/22/2016	15.0%	24.0%	2/7/2019			166	S	539,328	
)E	Delaware	38.0%	12/27/2018							37	S	90,378	
OC .	Dist. of Columbia	38.0%	1/7/2019							29	s	72,885	
L	Florida	TBD	27.7.2025							559	S	1,376,047	
A.	Georgia	38.0%	10/16/2015	3/15/2016	12.0%	25.0%	2/7/2019			663	S	1,445,083	
П	Hawaii	38.0%	10/16/2015	11/15/2018	30.2%	25.070	2 2023			24	S	55,899	
D	Idaho	38.0%	10/16/2015	12/24/2015	38.0%					138	S	302,771	
L	Illinois	60.0%	10/16/2015	12/11/2017	60.0%					827	S	1,887,998	
N	Indiana	38.0%	10/10/2015	12/11/2017	00.070					107	S	284,462	
A	Iowa	38.0%	10/16/2015	4/7/2016	17.9%	22.0%	2/7/2019			438	S	977,857	
CS .	Kansas	60.0%	10/16/2015	7/26/2016	60.0%	22.076	2/1/2019			403	S	786,440	
CY CY		38.0%	10/16/2015	1/18/2016	31.7%					175	S	393,231	
	Kentucky			1/18/2016	31./%					1/3	5		
.A	Louisiana	38.0%	12/27/2018	0.40.0046							_	349,964	
Æ	Maine	38.0%	1/12/2016	8/18/2016	33.0%					77	\$	259,253	
MD.	Maryland	38.0%	10/16/2015	5/19/2016	15.0%	12.0%	2/7/2019			332	\$	801,700	
ΛA	Massachusetts	38.0%	7/28/2016	9/6/2017	16.0%					49	\$	172,794	
ΔI	Michigan	38.0%	10/16/2015	11/6/2015	38.0%					468	\$	1,066,891	
ΔIN	Minnesota	38.0%	7/28/2016	11/4/2016	33.1%					1,659	\$	3,501,940	
ΔS	Mississippi	38.0%	10/16/2015	12/16/2015	25.0%	8.0%	2/7/2019			111	\$	192,463	
ON	Missouri	38.0%	11/16/2015	1/29/2016	38.0%					687	\$	1,442,940	
ΛT	Montana	38.0%	10/16/2015	6/8/2017	27.1%	12.0%	2/7/2019			126	\$	281,122	
VΕ	Nebraska	38.0%	10/16/2015	12/10/2015	38.0%					416	\$	1,072,891	
W	Nevada	38.0%	6/14/2016	7/5/2017	30.0%					95	\$	201,428	
VΗ	New Hampshire	38.0%	10/16/2015	2/16/2016	38.0%					81	\$	247,065	
IJ	New Jersey	38.0%	10/16/2015	10/27/2016	20.9%					317	\$	832,351	
IΜ	New Mexico	38.0%	12/27/2018	1/28/2019	12.0%					122	\$	252,451	
VC.	North Carolina	38.0%	10/16/2015	5/10/2016	30.0%					374	\$	807,174	
ND	North Dakota	38.0%	10/16/2015	12/14/2015	15.0%	17.0%	2/7/2019			132	\$	267,406	
OΗ	Ohio	38.0%	10/16/2015	5/20/2016	15.0%	22.0%	2/7/2019			462	\$	1,014,489	
)K	Oklahoma	38.0%	10/16/2015	2/22/2016	10.0%	24.0%	2/7/2019			255	\$	530,857	
)R	Oregon	38.0%	10/16/2015	1/28/2016	38.0%					292	\$	567,969	
A	Pennsylvania	38.0%	10/16/2015	3/30/2016	31.5%					574	\$	1,450,563	
u .	Rhode Island	38.0%	12/27/2018							75	\$	160,343	
C	South Carolina	38.0%	10/16/2015	2/8/2016	20.0%	14.0%	2/7/2019			236	S	489,706	
D	South Dakota	38.0%	10/16/2015	11/13/2015	38.0%					193	\$	443,446	
N	Tennessee	38.0%	10/16/2015	4/5/2016	38.0%					381	S	770,974	
X	Texas	60.0%	2/17/2016	5/11/2016	60.0%					892	S	2,112,308	
JΤ	Utah	38.0%	6/9/2016	8/17/2016	38.0%					52	s	102,070	
T	Vermont	38.0%	12/27/2018							33	S	72,803	
/A	Virginia	60.0%	10/16/2015	6/8/2016	60.0%					722	S	1,674,029	
VA	Washington	38.0%	10/19/2015	6/16/2016	23.9%					270	S	721,878	
VV	West Virginia	38.0%	10/16/2015	2/26/2016	38.0%					24	S	51,027	
VI	Wisconsin	38.0%	12/17/2015	9/19/2016	38.0%					357	S	897,719	
VY	Wyoming	38.0%	10/16/2015	2/9/2016	38.0%					73	S	207,288	
W 1	wyoming	30.070	10/10/2013	2/9/2010	30.070			ı	Total	15.248	\$		
								I	1 otai	10,248	ð	34,678,029	

# Exhibit 3

Exhibit 3 Allianz Life Insurance Company of North America Nationwide Experience							
		•	Form Series : s of 12/31/20	-			
		No	Rate Increa		Deiaina Ermantad	Ermontad	A atual to
<u>Year</u>	Earned Premium	Incurred Claims	Loss Ratio		Pricing Expected Incurred Claims		Actual to Expected
2006	\$1,714,644	\$0	0.0%	\$1,727,083	\$25,219	1.5%	0.00
2007	\$11,320,567	\$227,676	2.0%	\$11,511,978	\$184,629	1.6%	1.25
2008 2009	\$24,415,795 \$33,303,226	\$125,737 \$704,775	0.5% 2.1%	\$25,146,351 \$35,009,870	\$495,283 \$893,648	2.0% 2.6%	0.26 0.83
2010	\$36,730,757	\$765,386	2.1%	\$38,669,150	\$1,331,168	3.4%	0.61
2011	\$35,579,277	\$1,807,922	5.1%	\$37,133,176	\$1,776,057	4.8%	1.06
2012	\$34,770,320	\$3,524,582	10.1%	\$35,855,953	\$2,285,003	6.4%	1.59
2013	\$34,148,353	\$3,685,799	10.8%	\$34,723,437	\$2,867,892	8.3%	1.31
2014 2015	\$33,542,166 \$32,987,760	\$2,321,265 \$6,053,518	6.9% 18.4%	\$33,645,438 \$32,571,112	\$3,517,232 \$4,240,838	10.5% 13.0%	0.66 1.41
2016	\$32,262,156	\$7,236,672	22.4%	\$31,397,028	\$5,027,637	16.0%	1.40
2017	\$32,815,278	\$10,371,756	31.6%	\$29,791,772	\$5,869,977	19.7%	1.60
2018	\$33,582,606	\$7,585,676	22.6%				
2019	\$32,246,715	\$8,966,316	27.8%				
2020 2021	\$31,286,962 \$30,361,297	\$10,309,701 \$11,874,760	33.0% 39.1%				
2022	\$29,394,364	\$13,731,715	46.7%				
2023	\$28,422,306	\$15,881,006	55.9%				
2024	\$27,411,110	\$18,427,768	67.2%				
2025 2026	\$26,374,798 \$25,306,765	\$21,331,227 \$24,675,844	80.9% 97.5%				
2027	\$24,209,537	\$28,430,317	117.4%				
2028	\$23,083,872	\$32,665,979	141.5%				
2029	\$21,937,636	\$37,155,042	169.4%				
2030	\$20,762,314	\$41,886,137	201.7%				
2031 2032	\$19,582,303 \$18,375,544	\$46,654,399 \$51,548,853	238.2% 280.5%				
2033	\$17,163,542	\$56,259,949	327.8%				
2034	\$15,946,753	\$60,867,463	381.7%				
2035	\$14,739,096	\$65,163,422	442.1%				
2036	\$13,534,678 \$12,351,704	\$69,170,256 \$72,465,230	511.1% 586.7%				
2037 2038	\$12,351,704 \$11,199,001	\$72,465,239 \$75,197,106	586.7% 671.5%				
2039	\$10,088,721	\$77,122,361	764.4%				
2040	\$9,022,841	\$78,441,998	869.4%				
2041	\$8,014,576	\$78,695,685	981.9%				
2042 2043	\$7,067,858 \$6,189,719	\$78,158,487 \$76,723,007	1105.8% 1239.5%				
2044	\$5,378,706	\$74,686,774	1388.6%				
2045	\$4,642,724	\$71,722,976	1544.8%				
2046	\$3,978,485	\$68,170,549	1713.5%				
2047 2048	\$3,385,421 \$2,860,141	\$64,041,212 \$59,676,003	1891.7% 2086.5%				
2049	\$2,400,555	\$54,942,604	2288.7%				
2050	\$2,001,450	\$50,193,578	2507.9%				
2051	\$1,658,459	\$45,440,021	2739.9%				
2052 2053	\$1,365,750 \$1,118,767	\$40,890,280	2994.0%				
2054	\$911,648	\$36,428,584 \$32,247,516	3256.1% 3537.3%				
2055	\$739,352	\$28,318,476	3830.2%				
2056	\$596,741	\$24,727,240	4143.7%				
2057 2058	\$479,766 \$384,121	\$21,364,202 \$18,346,883	4453.1% 4776.3%				
2059	\$306,373	\$15,643,394	5106.0%				
2060	\$243,394	\$13,312,289	5469.4%				
2061	\$192,756	\$11,281,217	5852.6%				
2062	\$152,109	\$9,568,881	6290.8%				
2063 2064	\$119,630 \$93,700	\$8,110,212 \$6,878,901	6779.4% 7341.4%				
2065	\$73,105	\$5,803,211	7938.2%				
2066	\$56,761	\$4,870,887	8581.4%				
2067	\$43,843	\$4,057,047	9253.5%				
2068	\$33,656 \$25,680	\$3,349,523 \$2,726,357	9952.1%				
2069 2070+	\$25,680 \$74,788	\$2,726,357 \$9,766,313	10616.8% 13058.6%				
	,. 50	,,					
	ary of Experience			Expected	Expected	Expected	Actual to
Historical (YE2017)	<u>Earned Premium</u> \$423,330,993	Incurred Claims \$41,232,560	Loss Ratio 9.7%	<u>Earned Premium</u> \$429,379,257	\$32,650,232	Loss Ratio 7.6%	Expected 1.28
Projected Future (2018 +)		\$823,193,840	220.1%	Ψ742,2/3,43/	ψυ2,0υ0,232	7.070	1.40
Total Lifetime Anticipated	\$797,330,506	\$864,426,401	108.4%				

# Exhibit 4 Allianz Life Insurance Company of North America Maryland-specific Experience Policy Form Series: 11-P-Q-MD As of 12/31/2017 No Rate Increase

<u>Year</u>	Earned Premium	Incurred Claims	Loss Ratio
2006	\$6.504	\$0	0.09/
2006 2007	\$6,594 \$227,438	\$0 \$0	0.0% 0.0%
2007	\$522,960	\$0 \$0	0.0%
2009	\$748,944	\$0	0.0%
2010	\$845,307	\$8,479	1.0%
2011	\$808,916	\$102,411	12.7%
2012	\$798,649	\$197,332	24.7%
2013	\$785,217	\$154,808	19.7%
2014	\$773,926	\$1,731	0.2%
2015	\$757,915	\$0	0.0%
2016	\$735,432	\$0	0.0%
2017	\$757,947	\$250,521	33.1%
2018	\$786,669	\$155,207	19.7%
2019	\$770,043	\$188,330	24.5%
2020	\$751,275	\$220,841	29.4%
2021	\$731,761	\$258,313	35.3%
2022	\$711,455	\$302,156	42.5%
2023	\$690,355	\$352,959	51.1%
2024	\$668,420	\$412,843	61.8%
2025	\$645,681	\$481,192	74.5%
2026	\$622,095	\$560,964	90.2%
2027	\$597,690	\$652,275	109.1%
2028	\$572,468	\$755,575	132.0%
2029	\$546,518	\$865,458	158.4%
2030	\$519,847	\$983,609	189.2%
2031	\$492,538	\$1,106,038	224.6%
2032	\$464,645	\$1,235,259	265.9%
2033	\$436,347	\$1,360,068	311.7%
2034	\$407,737 \$378,998	\$1,483,911	363.9%
2035 2036		\$1,601,874 \$1,715,121	422.7% 489.7%
2037	\$350,262 \$321,818	\$1,812,883	563.3%
2038	\$293,834	\$1,898,233	646.0%
2039	\$266,571	\$1,964,171	736.8%
2040	\$240,210	\$2,016,249	839.4%
2041	\$215,044	\$2,044,692	950.8%
2042	\$191,236	\$2,050,654	1072.3%
2043	\$168,960	\$2,032,934	1203.2%
2044	\$148,301	\$2,002,396	1350.2%
2045	\$129,369	\$1,948,646	1506.3%
2046	\$112,135	\$1,877,474	1674.3%
2047	\$96,605	\$1,786,161	1848.9%
2048	\$82,691	\$1,685,994	2038.9%
2049	\$70,349	\$1,570,363	2232.3%
2050	\$59,464	\$1,454,233	2445.6%
2051	\$49,942	\$1,336,278	2675.7%
2052	\$41,658	\$1,215,688	2918.3%
2053	\$34,513	\$1,091,255	3161.9%
2054	\$28,384	\$971,577	3422.9%
2055	\$23,167	\$856,154	3695.6%
2056 2057	\$18,750 \$15,054	\$748,024 \$641,953	3989.4% 4264.4%
2058	\$11,979	\$544,499	4545.5%
2059	\$9,443	\$454,272	4810.5%
2060	\$7,368	\$375,080	5090.7%
2061	\$5,694	\$306,039	5374.6%
2062	\$4,358	\$248,754	5708.0%
2063	\$3,303	\$201,634	6103.9%
2064	\$2,478	\$163,777	6608.9%
2065	\$1,837	\$132,240	7200.5%
2066	\$1,344	\$106,178	7902.3%
2067	\$970	\$84,761	8736.6%
2068	\$691	\$66,920	9687.4%
2069	\$484	\$51,781	10691.4%
2070+	\$948	\$135,262	14264.8%

Summary of Experience at 4.0%

	Earned Premium	Incurred Claims	Loss Ratio
Historical (YE2017)	\$9,540,699	\$830,524	8.7%
Projected Future (2018 +)	\$9,239,475	\$20,805,340	225.2%
Total Lifetime Anticipated	\$18,780,174	\$21,635,864	115.2%

#### Exhibit 5 Allianz Life Insurance Company of North America Nationwide Experience Policy Form Series : 11-P-Q As of 12/31/2017 With Average 12% Rate Increase

<u>Year</u>	Earned Premium	Incurred Claims	Loss Ratio		
2006	\$1,714,644	\$0	0.0%		
2007	\$11,320,567	\$227,676	2.0%		
2008	\$24,415,795	\$125,737	0.5%		
2009	\$33,303,226	\$704,775	2.1%		
2010	\$36,730,757	\$765,386	2.1%		
2011	\$35,579,277	\$1,807,922	5.1%		
2012	\$34,770,320	\$3,524,582	10.1%		
2013	\$34,148,353	\$3,685,799	10.8%		
2014 2015	\$33,542,166 \$32,987,760	\$2,321,265 \$6,053,518	6.9% 18.4%		
2016	\$32,262,156	\$7,236,672	22.4%		
2017	\$32,815,278	\$10,371,756	31.6%		
2018	\$33,582,606	\$7,585,676	22.6%		
2019	\$32,637,743	\$8,857,567	27.1%		
2020	\$32,933,926	\$10,202,384	31.0%		
2021	\$32,047,178	\$11,742,155	36.6%		
2022	\$31,027,935	\$13,548,269	43.7%		
2023	\$30,003,486	\$15,633,153	52.1%		
2024	\$28,937,731	\$18,101,227	62.6% 75.1%		
2025 2026	\$27,845,520 \$26,719,590	\$20,915,970 \$24,164,807	75.1% 90.4%		
2027	\$25,562,431	\$27,817,975	108.8%		
2028	\$24,375,222	\$31,940,176	131.0%		
2029	\$23,166,101	\$36,299,781	156.7%		
2030	\$21,926,005	\$40,874,715	186.4%		
2031	\$20,680,476	\$45,457,733	219.8%		
2032	\$19,406,473	\$50,134,498	258.3%		
2033	\$18,126,630	\$54,607,880	301.3%		
2034	\$16,841,504	\$58,961,648	350.1%		
2035 2036	\$15,565,641	\$62,997,998 \$66,739,233	404.7%		
2037	\$14,292,932 \$13,042,694	\$69,775,937	466.9% 535.0%		
2038	\$11,824,289	\$72,249,908	611.0%		
2039	\$10,650,824	\$73,925,303	694.1%		
2040	\$9,524,234	\$74,995,526	787.4%		
2041	\$8,458,551	\$75,025,850	887.0%		
2042	\$7,458,061	\$74,292,331	996.1%		
2043	\$6,530,045	\$72,707,152	1113.4%		
2044	\$5,673,071	\$70,564,487	1243.8%		
2045	\$4,895,513	\$67,564,085	1380.1%		
2046 2047	\$4,193,895 \$3,567,609	\$64,032,374 \$59,984,739	1526.8% 1681.4%		
2048	\$3,013,058	\$55,743,139	1850.1%		
2049	\$2,528,016	\$51,184,832	2024.7%		
2050	\$2,106,950	\$46,639,756	2213.6%		
2051	\$1,745,223	\$42,119,775	2413.4%		
2052	\$1,436,650	\$37,816,780	2632.3%		
2053	\$1,176,392	\$33,619,236	2857.8%		
2054	\$958,238	\$29,700,765	3099.5%		
2055 2056	\$776,843 \$626,768	\$26,031,057 \$22,686,577	3350.9% 3619.6%		
2056	\$503,723	\$22,686,577 \$19,564,793	3884.0%		
2058	\$403,159	\$16,771,166	4159.9%		
2059	\$321,446	\$14,274,649	4440.8%		
2060	\$255,281	\$12,126,391	4750.2%		
2061	\$202,102	\$10,258,505	5075.9%		
2062	\$159,429	\$8,686,339	5448.4%		
2063	\$125,342	\$7,349,638	5863.7%		
2064	\$98,138	\$6,223,218	6341.3%		
2065 2066	\$76,538 \$59,402	\$5,241,291 \$4,392,039	6847.9% 7393.8%		
2067	\$59,402 \$45,863	\$4,392,039 \$3,652,391	7393.8% 7963.7%		
2068	\$35,190	\$3,010,774	8555.8%		
2069	\$26,836	\$2,447,055	9118.6%		
2070+	\$77,955	\$8,722,726	11189.4%		
Summary of Experience at 4.0%					
	Earned Premium				
Historical (YE2017) Projected Future (2018 +)	\$423,330,993 \$301,500,647	\$41,232,560 \$789,137,074	9.7% 201.5%		
Total Lifetime Anticipated	\$391,590,647 \$814,921,640	\$830,369,634	101.9%		
		,, '			

# Exhibit 6 Allianz Life Insurance Company of North America Maryland-specific Experience Policy Form Series: 11-P-Q-MD As of 12/31/2017 With Average 12% Rate Increase

Year	Earned Premium	Incurred Claims	Loss Ratio
2006	\$6,594	\$0	0.0%
2007	\$227,438	\$0	0.0%
2008	\$522,960	\$0	0.0%
2009	\$748,944	\$0	0.0%
2010	\$845,307	\$8,479	1.0%
2011	\$808,916	\$102,411	12.7%
2012	\$798,649	\$197,332	24.7%
2013	\$785,217	\$154,808	19.7%
2014	\$773,926	\$1,731	0.2%
2015	\$757,915	\$0	0.0%
2016	\$735,432	\$0	0.0%
2017	\$757,947	\$250,521	33.1%
2018	\$786,669	\$155,207	19.7%
2019	\$779,537	\$186,479	23.9%
2020	\$795,520	\$218,746	27.5%
2021	\$777,126	\$255,310	32.9%
2022	\$755,615	\$297,900	39.4%
2023	\$733,264	\$347,087	47.3%
2024	\$710,024	\$405,005	57.0%
2025	\$685,928	\$471,111	68.7%
2026	\$660,930	\$548,429	83.0%
2027	\$635,056	\$637,086	100.3%
2028	\$608,307	\$737,429	121.2%
2029	\$580,776	\$843,956	145.3%
2030	\$552,466	\$958,022	173.4%
2031	\$523,468	\$1,075,547	205.5%
2032	\$493,840	\$1,198,943	242.8%
2033	\$463,769	\$1,317,403	284.1%
2034	\$433,358	\$1,434,420	331.0%
2035	\$402,801	\$1,545,331	383.6%
2036	\$372,241	\$1,651,292	443.6%
2037	\$341,987	\$1,741,868	509.3%
2038	\$312,218	\$1,819,870	582.9%
2039	\$283,214	\$1,878,485	663.3%
2040	\$255,168	\$1,923,058	753.6%
2041	\$228,395	\$1,944,398	851.3%
2042	\$203,067	\$1,943,960	957.3%
2043	\$179,371	\$1,920,980	1071.0%
2044	\$157,399	\$1,886,135	1198.3%
2045	\$137,266	\$1,829,843	1333.1%
2046	\$118,944	\$1,757,697	1477.8%
2047	\$102,437	\$1,667,336	1627.7%
2048	\$87,653	\$1,569,356	1790.4%
2049	\$74,544	\$1,457,730	1955.5%
2050	\$62,988	\$1,346,364	2137.5%
2051	\$52,883	\$1,234,047	2333.6%
2052	\$44,094	\$1,120,092	2540.2%
2053	\$36,518	\$1,003,286	2747.3%
2054	\$30,022	\$891,424	2969.2%
2055 2056	\$24,494	\$783,937 \$683,565	3200.5% 3449.6%
	\$19,816	\$683,565	3682.0%
2057 2058	\$15,902 \$12,648	\$585,523 \$495,715	3919.3%
2059	\$9,966	\$412,834	4142.5%
2060	\$7,771	\$340,260	4378.5%
2061	\$6,002	\$277,126	4617.1%
2062	\$4,591	\$224,844	4897.7%
2063	\$3,477	\$181,922	5231.4%
2064	\$2,607	\$147,492	5657.5%
2065	\$1,931	\$118,854	6155.7%
2066	\$1,412	\$95,242	6746.7%
2067	\$1,019	\$75,882	7448.6%
2068	\$725	\$59,797	8248.1%
2069	\$508	\$46,195	9092.8%
2070+	\$994	\$120,462	12124.0%
		,	
Sum	mary of Experience	e at 4.0%	
		Incurred Claims	Loss Ratio
Historical (VE2017)	\$0.540.600	<b>\$920.524</b>	9 70/

	Earned Premium	Incurred Claims	Loss Ratio
Historical (YE2017)	\$9,540,699	\$830,524	8.7%
Projected Future (2018 +)	\$9,728,577	\$19,863,192	204.2%
Total Lifetime Anticipated	\$19,269,275	\$20,693,716	107.4%

# Exhibit 7

# 58/85 Calculations

# Allianz Life Insurance of North America

# Nationwide Experience

**Policy Form Series: 11-P-Q** 

Following the format of Section 20(C)(2) of Model 641 (Long-Term Care Insurance Model Regulation), the "58/85" calculation is as follows (all dollar values in millions):

a)	The accumulated value of the initial earned premium is 58% of this value:	421.30 244.36
b)	The accumulated value of prior premium rate schedule increases is 85% of this value:	2.03 1.72
c)	The present value of future projected initial earned premiums is 58% of this value:	331.27 192.13
d)	The present value of future projected earned premium from prior premium rate schedule increases is PV of future projected EP from 12% increase: Combined: 85% of this value:	42.73 17.59 60.32 51.28
e)	The accumulated value of past incurred claims is The present value of future projected incurred claims* is sum of these 2 values:	41.23 868.05 909.28
f)	The sum of a,b,c and d is This amount is less than e)	489.49 909.28

<sup>\*</sup>Projected incurred claims contain a 10% margin for moderately adverse experience.

#### Exhibit 8 Allianz Life Insurance Company of North America Comparison of Assumptions Policy Form 11-P-Q, et al.

	Original Pricing Assumption	Prior Rate Increase Assumption	Current Best Estimate Assumption
Original Loss Ratio		N/A	N/A
3.6 . 12.	1994 Group Annuity Reserving Table, with select factors of .5, .6, .7, .8, .9, 1.0 (years 6+)	The projected future experience uses 80% of the gender-distinct 1994 GAM table for mortality without future improvements.	The projected future experience uses the gender-distinct 2012 IAM table for mortality without any future improvement.
	See table on next page	The Company's own experience was used for this study. The experience was determined to be credible and the voluntary lapses are provided on a subsequent page.	The Company's own experience was used for this study. The experience is determined to be credible. See table on subsequent page
Lapse		Additional lapses caused by exhaustion of benefits are also modeled using claim incidence and continuance rates. The total terminations that are not caused by deaths are estimated to be around 1.75% annually as all policyholders are on duration 7+.	Additional lapses caused by exhaustion of benefits are also modeled using claim incidence, continuance, and utilization rates. A 2% shock lapse is assumed for policies that receive the requested rate increase.
	well as an internal database of \$1.8 billion of Long Term Care insurance claims.  Milliman then created and validated the morbidity adjustment factors using their Long Term Care insurance claim data base. Allianz then made some additional adjustments to ensure consistency with several additional sources of claim costs, including the 1997 National Nursing Home Study, and two long term care reinsurers.	Attained age claim costs and Waiver of Premium benefits used in projecting future experience for this form have been developed utilizing Company-specific policy experience enhanced with other industry data as needed. Claim costs vary by joint policy status (joint vs. single), gender and various level of home health care with adjustments for elimination periods and riders.  Claim costs are developed from first principle using company specific historical claim experience. Allianz incidence rates are typically credible up to age 75. The incidence rates for the older ages (75+) is developed based on actuarial judgment using our own experience along with data provided by our consultant in 2012 and the 2007 SOA LTC Intercompany Study. Allianz continuance rates were blended with industry data that was provided by our consultant in 2012 using limited fluctuation credibility. Generally, Allianz continuance rates are lower than industry experience.  Future claim costs are projected on a seriatim basis for each policyholder. These claim costs are adjusted according to each policy's benefit designs, such as COLA option, elimination periods and benefit periods. There is no morbidity load for anti-selection since this will be the first rate increase for these policies.  Underwriting, claim management and product design were taken into consideration when setting the assumptions. Allianz historical experience includes the positive impact of underwriting selection and these underwriting factors are expected to wear off in the future.  No scalar increases to the claim cost assumption are made within these projections to reflect the wear off from underwriting selection.	Attained age claim costs and Waiver of Premium benefits used in projecting future experience for this form have been developed utilizing Company-specific policy experience enhanced with other industry data as needed. Claim costs vary by joint policy status (joint vs. single), gender and various level of home health care with adjustments for elimination periods, benefit periods, and riders.  Claim costs are developed from first principle using company-specific historical claim experience. Allianz incidence rates are typically credible up to age 88. Allianz data was then graded towards industry data for ages 88 and above, ultimately equating with industry experience by age 100. Continuance and utilization rates from Allianz claim data were blended with industry data when experience lacked credibility (fewer than 1,000 beginning of month claim exposures). Allianz experience was generally in line with industry data.  Future claim costs are projected on a seriatim basis for each policyholder. These claim costs are adjusted according to each policy's benefit designs, such as COLA option, elimination periods and benefit periods.  Underwriting, claim management and product design were taken into consideration when setting the assumptions. Allianz historical experience includes the positive impact of underwriting selection. No scalar increases to the claim cost assumption are made within these projections to reflect future wear off from underwriting selection.
Interest	4.0%	4.0%	4.0%
Evnense		Changes in expense are not used to justify the rate increase and are not included in this analysis. It is assumed that original expense assumptions are still appropriate.	Changes in expense are not used to justify the rate increase and are not included in this analysis. It is assumed that original expense assumptions are still appropriate.

# Exhibit 8

# Allianz Life Insurance Company of North America Comparison of Assumptions Original Pricing Lapse Rates Policy Form 11-P-Q, et al.

# **Individual Policies**

	No	5% Compound	Other
Duration	COLA	COLA	COLA
1	7.00%	5.00%	6.00%
2	6.00%	4.00%	5.00%
3	5.00%	3.00%	4.00%
4	3.50%	2.00%	2.75%
5+	2.25%	1.25%	1.75%

# With Spousal Discount Rider

	No	5% Compound	Other
Duration	COLA	COLA	COLA
1	6.00%	3.00%	4.50%
2	4.00%	2.00%	3.00%
3	3.00%	1.50%	2.25%
4	2.50%	1.00%	1.75%
5+	2.00%	1.00%	1.50%

# Individual Policies with 10-Year Premium Payment Rider

	No	5% Compound	Other
Duration	COLA	COLA	COLA
1	7.00%	5.00%	6.00%
2	6.00%	4.00%	5.00%
3	5.00%	3.00%	4.00%
4	3.50%	2.00%	2.75%
5	2.25%	1.25%	1.75%
6	1.80%	1.00%	1.40%
7	1.35%	0.75%	1.05%
8	0.90%	0.50%	0.70%
9	0.45%	0.25%	0.35%
10+	0.00%	0.00%	0.00%

# With Spousal Discount Rider and 10-Year Premium Payment Rider

	No	5% Compound	Other
Duration	COLA	COLA	COLA
1	6.00%	3.00%	4.50%
2	4.00%	2.00%	3.00%
3	3.00%	1.50%	2.25%
4	2.50%	1.00%	1.75%
5	2.00%	1.00%	1.50%
6	60.00%	0.80%	1.20%
7	1.20%	0.60%	0.90%
8	0.80%	0.40%	0.60%
9	0.40%	0.20%	0.30%
10+	0.00%	0.00%	0.00%

# Exhibit 8 Allianz Life Insurance Company of North America Comparison of Assumptions Prior Rate Increase and Current Assumption Voluntary Lapse Rates Policy Form 11-P-Q, et al.

	Prior Rate	Current Rate Filing			
Duration	Filing	Individual		Married	
	All Policies	Non-COLA	COLA	Non-COLA	COLA
1	7.00%	9.50%	7.00%	7.70%	3.50%
2	3.40%	6.80%	4.50%	5.80%	2.50%
3	2.20%	4.00%	2.20%	3.80%	1.50%
4	1.50%	3.00%	1.50%	2.80%	1.25%
5	1.00%	2.30%	1.30%	1.00%	0.50%
6	0.90%	1.60%	0.90%	1.00%	0.50%
7+	0.75%	1.40%	0.75%	1.00%	0.40%