

HOUSE BILL 990

D3, C4

6lr2884
CF 6lr3280

By: **Delegate Morhaim**

Introduced and read first time: February 10, 2016

Assigned to: Judiciary

Committee Report: Favorable with amendments

House action: Adopted

Read second time: March 16, 2016

CHAPTER _____

1 AN ACT concerning

2 **Civil Actions – Liability of Disability Insurer – Failure to Act in Good Faith**

3 FOR the purpose of authorizing the recovery of actual damages, expenses, litigation costs,
4 and interest in first-party claims against disability insurers in certain civil actions
5 that allege that the insurer failed to act in good faith under certain circumstances;
6 requiring the Maryland Insurance Administration to include in a certain annual
7 report to the General Assembly certain information on certain complaints regarding
8 first-party insurance claims under individual disability insurance policies; defining
9 a certain term; providing for the application of this Act; and generally relating to
10 liability of disability insurers for failure to act in good faith in settling first-party
11 claims.

12 BY repealing and reenacting, with amendments,
13 Article – Courts and Judicial Proceedings
14 Section 3–1701
15 Annotated Code of Maryland
16 (2013 Replacement Volume and 2015 Supplement)

17 BY repealing and reenacting, with amendments,
18 Article – Insurance
19 Section 27–1001
20 Annotated Code of Maryland
21 (2011 Replacement Volume and 2015 Supplement)

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

Underlining indicates amendments to bill.

~~Strike-out~~ indicates matter stricken from the bill by amendment or deleted from the law by amendment.



1 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND,
2 That the Laws of Maryland read as follows:

3 **Article – Courts and Judicial Proceedings**

4 3-1701.

5 (a) (1) In this subtitle the following words have the meanings indicated.

6 (2) “Casualty insurance” has the meaning stated in § 1-101 of the
7 Insurance Article.

8 (3) “Commercial insurance” has the meaning stated in § 27-601 of the
9 Insurance Article.

10 (4) (I) ~~“DISABILITY INSURANCE” HAS THE MEANING STATED IN §~~
11 ~~1-101 OF THE INSURANCE ARTICLE MEANS INSURANCE THAT PROVIDES FOR LOST~~
12 ~~INCOME, REVENUE, OR PROCEEDS IN THE EVENT THAT AN ILLNESS, ACCIDENT, OR~~
13 ~~INJURY RESULTS IN A DISABILITY THAT IMPAIRS AN INSURED’S ABILITY TO WORK~~
14 ~~OR OTHERWISE GENERATE INCOME, REVENUE, OR PROCEEDS THAT THE INSURANCE~~
15 ~~IS INTENDED TO REPLACE.~~

16 (II) “DISABILITY INSURANCE” DOES NOT INCLUDE PAYMENT
17 FOR MEDICAL EXPENSES, DISMEMBERMENT, OR ACCIDENTAL DEATH.

18 [(4)] (5) “Good faith” means an informed judgment based on honesty and
19 diligence supported by evidence the insurer knew or should have known at the time the
20 insurer made a decision on a claim.

21 [(5)] (6) “Insurer” has the meaning stated in § 1-101 of the Insurance
22 Article.

23 [(6)] (7) “Property insurance” has the meaning stated in § 1-101 of the
24 Insurance Article.

25 (b) This subtitle applies only to first-party claims under property and casualty
26 insurance policies OR INDIVIDUAL DISABILITY INSURANCE POLICIES issued, sold, or
27 delivered in the State.

28 (c) (1) Except as provided in paragraph (2) of this subsection, a party may not
29 file an action under this subtitle before the date of a final decision under § 27-1001 of the
30 Insurance Article.

31 (2) Paragraph (1) of this subsection does not apply to an action:

1 (i) Within the small claim jurisdiction of the District Court under §
2 4–405 of this article;

3 (ii) If the insured and the insurer agree to waive the requirement
4 under paragraph (1) of this subsection; or

5 (iii) Under a commercial insurance policy on a claim with respect to
6 which the applicable limit of liability exceeds \$1,000,000.

7 (d) This section applies only in a civil action:

8 (1) (i) To determine the coverage that exists under the insurer's
9 insurance policy; or

10 (ii) To determine the extent to which the insured is entitled to
11 receive payment from the insurer for a covered loss;

12 (2) That alleges that the insurer failed to act in good faith; and

13 (3) That seeks, in addition to the actual damages under the policy, to
14 recover expenses and litigation costs, and interest on those expenses or costs, under
15 subsection (e) of this section.

16 (e) Notwithstanding any other provision of law, if the trier of fact in an action
17 under this section finds in favor of the insured and finds that the insurer failed to act in
18 good faith, the insured may recover from the insurer:

19 (1) Actual damages, which actual damages may not exceed the limits of the
20 applicable policy;

21 (2) Expenses and litigation costs incurred by the insured in an action under
22 this section or under § 27–1001 of the Insurance Article or both, including reasonable
23 attorney's fees; and

24 (3) Interest on all actual damages, expenses, and litigation costs incurred
25 by the insured, computed:

26 (i) At the rate allowed under § 11–107(a) of this article; and

27 (ii) From the date on which the insured's claim would have been paid
28 if the insurer acted in good faith.

29 (f) An insurer may not be found to have failed to act in good faith under this
30 section solely on the basis of delay in determining coverage or the extent of payment to
31 which the insured is entitled if the insurer acted within the time period specified by statute
32 or regulation for investigation of a claim by an insurer.

1 (g) The amount of attorney's fees recovered from an insurer under subsection (e)
2 of this section may not exceed one-third of the actual damages recovered.

3 (h) The clerk of the court shall file a copy of the verdict or any other final
4 disposition of an action under this section with the Maryland Insurance Administration.

5 (i) This section does not limit the right of any person to maintain a civil action
6 for damages or other remedies otherwise available under any other provision of law.

7 (j) If a party to the proceeding elects to have the case tried by a jury in accordance
8 with the Maryland Rules, the case shall be tried by a jury.

9 Article - Insurance

10 27-1001.

11 (a) In this section, "good faith" means an informed judgment based on honesty
12 and diligence supported by evidence the insurer knew or should have known at the time
13 the insurer made a decision on a claim.

14 (b) This section applies only to actions under § 3-1701 of the Courts Article.

15 (c) (1) Except as provided in paragraph (2) of this subsection, a person may
16 not bring or pursue an action under § 3-1701 of the Courts Article in a court unless the
17 person complies with this section.

18 (2) Paragraph (1) of this subsection does not apply to an action:

19 (i) within the small claim jurisdiction of the District Court under §
20 4-405 of the Courts Article;

21 (ii) if the insured and the insurer agree to waive the requirement
22 under paragraph (1) of this subsection; or

23 (iii) under a commercial insurance policy on a claim with respect to
24 which the applicable limit of liability exceeds \$1,000,000.

25 (d) (1) A complaint stating a cause of action under § 3-1701 of the Courts
26 Article shall first be filed with the Administration.

27 (2) The complaint shall:

28 (i) be accompanied by each document that the insured has
29 submitted to the insurer for proof of loss;

30 (ii) specify the applicable insurance coverage and the amount of the
31 claim under the applicable coverage; and

1 (iii) state the amount of actual damages, and the claim for expenses
2 and litigation costs described under subsection (e)(2) of this section.

3 (3) The Administration shall forward the filing to the insurer.

4 (4) Within 30 days after the date the filing is forwarded to the insurer by
5 the Administration, the insurer shall:

6 (i) file with the Administration, except for good cause shown, a
7 written response together with a copy of each document from the insurer's claim file that
8 enables reconstruction of the insurer's activities relative to the insured's claim, including
9 documentation of each pertinent communication, transaction, note, work paper, claim form,
10 bill, and explanation of benefits form relative to the claim; and

11 (ii) mail to the insured a copy of the response and, except for good
12 cause shown, each document from the insurer's claim file that enables reconstruction of the
13 insurer's activities relative to the insured's claim, including documentation of each
14 pertinent communication, transaction, note, work paper, claim form, bill, and explanation
15 of benefits form relative to the claim.

16 (e) (1) (i) Within 90 days after the date the filing was received by the
17 Administration, the Administration shall issue a decision that determines:

18 1. whether the insurer is obligated under the applicable
19 policy to cover the underlying first-party claim;

20 2. the amount the insured was entitled to receive from the
21 insurer under the applicable policy on the underlying covered first-party claim;

22 3. whether the insurer breached its obligation under the
23 applicable policy to cover and pay the underlying covered first-party claim, as determined
24 by the Administration;

25 4. whether an insurer that breached its obligation failed to
26 act in good faith; and

27 5. the amount of damages, expenses, litigation costs, and
28 interest, as applicable and as authorized under paragraph (2) of this subsection.

29 (ii) The failure of the Administration to issue a decision within the
30 time specified in subparagraph (i) of this paragraph shall be considered a determination
31 that the insurer did not breach any obligation to the insured.

32 (2) With respect to the determination of damages under paragraph (1)(i)
33 of this subsection:

1 (i) if the Administration finds that the insurer breached an
2 obligation to the insured, the Administration shall determine the obligation of the insurer
3 to pay:

4 1. actual damages, which actual damages may not exceed the
5 limits of any applicable policy; and

6 2. interest on all actual damages incurred by the insured
7 computed:

8 A. at the rate allowed under § 11-107(a) of the Courts Article;
9 and

10 B. from the date on which the insured's claim should have
11 been paid; and

12 (ii) if the Administration also finds that the insurer failed to act in
13 good faith, the Administration shall also determine the obligation of the insurer to pay:

14 1. expenses and litigation costs incurred by the insured,
15 including reasonable attorney's fees, in pursuing recovery under this subtitle; and

16 2. interest on all expenses and litigation costs incurred by
17 the insured computed:

18 A. at the rate allowed under § 11-107(a) of the Courts Article;
19 and

20 B. from the applicable date or dates on which the insured's
21 expenses and costs were incurred.

22 (3) An insurer may not be found to have failed to act in good faith under
23 this section solely on the basis of delay in determining coverage or the extent of payment
24 to which the insured is entitled if the insurer acted within the time period specified by
25 statute or regulation for investigation of a claim by an insurer.

26 (4) The amount of the attorney's fees determined to be payable to an
27 insured under paragraph (2) of this subsection may not exceed one-third of the actual
28 damages payable to the insured.

29 (5) The Administration shall serve a copy of the decision on the insured
30 and the insurer in accordance with § 2-204(c) of this article.

31 (f) (1) If a party receives an adverse decision, the party shall have 30 days
32 after the date of service of the Administration's decision to request a hearing.

33 (2) All hearings requested under this section shall:

1 (i) be referred by the Commissioner to the Office of Administrative
2 Hearings for a final decision under Title 10, Subtitle 2 of the State Government Article;

3 (ii) be heard de novo;

4 (iii) result in a final decision that makes the determinations set forth
5 in subsection (e) of this section.

6 (3) If no administrative hearing is requested in accordance with paragraph
7 (1) of this subsection, the decision issued by the Administration shall become a final
8 decision.

9 (g) (1) If a party receives an adverse decision, the party may appeal a final
10 decision by the Administration or an administrative law judge under this section to a circuit
11 court in accordance with § 2–215 of this article and Title 10, Subtitle 2 of the State
12 Government Article.

13 (2) (i) This paragraph applies only if more than one party receives an
14 adverse decision from the Administration.

15 (ii) If a party requests a hearing before the Office of Administrative
16 Hearings and another party files an appeal to a circuit court:

17 1. jurisdiction over the request for hearing is transferred to
18 the circuit court;

19 2. the request for hearing, the Administration's decision, and
20 the Administration's case file, including the complaint, response, and all documents
21 submitted to the Administration, shall be transmitted promptly to the circuit court; and

22 3. the request for hearing shall be docketed in the circuit
23 court and consolidated for trial with the appeal.

24 (3) Notwithstanding any other provision of law, an appeal to a circuit court
25 under this section shall be heard de novo.

26 (h) On or before January 1 of each year beginning in 2009, in accordance with §
27 2–1246 of the State Government Article, the Administration shall report to the General
28 Assembly on the following for the prior fiscal year:

29 (1) the number and types of complaints under this section or § 3–1701 of
30 the Courts Article from insureds regarding first-party insurance claims under property
31 and casualty insurance policies;

1 **(2)** THE NUMBER AND TYPES OF COMPLAINTS UNDER THIS SECTION
 2 OR § 3-1701 OF THE COURTS ARTICLE FROM INSUREDS REGARDING FIRST-PARTY
 3 INSURANCE CLAIMS UNDER INDIVIDUAL DISABILITY INSURANCE POLICIES;

4 [(2)] **(3)** the administrative and judicial dispositions of the complaints
 5 described in [item (1)] **ITEMS (1) AND (2)** of this subsection;

6 [(3)] **(4)** the number and types of regulatory enforcement actions
 7 instituted by the Administration for unfair claim settlement practices under § 27-303(9) or
 8 § 27-304(18) of this title; and

9 [(4)] **(5)** the administrative and judicial dispositions of the regulatory
 10 enforcement actions for unfair claim settlement practices described under item [(3)] **(4)** of
 11 this subsection.

12 SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall be construed to
 13 apply only prospectively and may not be applied or interpreted to have any effect on or
 14 application to any first-party claim based on an act or omission that occurs before the
 15 effective date of this Act.

16 SECTION 3. AND BE IT FURTHER ENACTED, That this Act shall take effect
 17 October 1, 2016.

Approved:

Governor.

Speaker of the House of Delegates.

President of the Senate.