

PROMETRIC



# Maryland Insurance Administration



**Maryland**  
INSURANCE ADMINISTRATION

# ProProctor

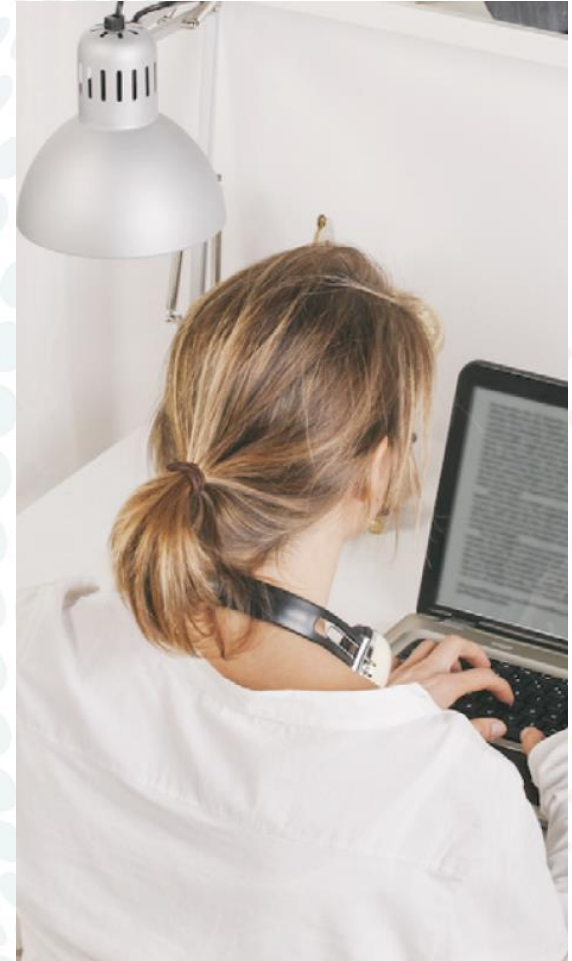
# ProProctor Usage

Maryland	Oct	Nov	Grand Total
Brick and Mortar	731	1,039	1,795
ProProctor	310	433	746
Grand Total	1,041	1,472	2,541
	Oct	Nov	Grand Total
Brick and Mortar	70.2%	70.6%	70.6%
ProProctor	29.8%	29.4%	29.4%
Grand Total	100.0%	100.0%	100.0%

All	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Grand Total
Brick and Mortar	4.55%	69.64%	74.89%	75.73%	74.85%	66.86%	71.24%	67.19%	71.38%
ProProctor	95.45%	30.36%	25.11%	24.27%	25.15%	33.14%	28.76%	32.81%	28.62%
Grand Total	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%

# ProProctor Application: Overview

- ProProctor gives candidates greater flexibility to choose where to test, when to test and how to test
  - It is a reliable, convenient – and secure – testing experience
- ProProctor was developed with complete integration and compatibility with existing systems and infrastructure
  - All testing modalities are standard; a seat, is a seat, is a seat
- ProProctor integrates advanced surveillance and exam integrity technologies, and a trained global workforce
  - Enables candidates to take a secure examination outside of a fixed test center environment, at scale



# Demo

# Prometric LLC

Screen Resolution: 1024 X 768(unless otherwise required for your exam)  
Operating System: Windows 7, MacOS  
Web Browser: Latest Google Chrome or Safari  
Web Cam Resolution: 640 X 480p  
Microphone: Enabled and unmuted  
Download Speed: 500 Kbps  
Upload Speed: 384 Kbps

There is a standalone system check is available on the ProProctor website.

<https://rpcandidate.prometric.com/Home/SystemCheckIt> and there for systems download  
<https://rpcandidate.prometric.com/#download-tag>

It should be completed from the workstation that will be used for testing and done prior to scheduling an appointment.



# Helpful Links

Here are some links that are helpful –

- <https://rpcandidate.prometric.com/> system check and system download can be had and can be done in advance of an appt
- <https://www.prometric.com/ProProctor> general info on Remote Proctoring and short video
- <https://www.prometric.com/site-openings> information on sites openings after effect of COVID
- <https://www.prometric.com/closures> sites that have reopened, but are temporarily closed; ie weather
- <https://www.prometric.com/test-takers/frequently-asked-questions> FAQs
- <https://www.prometric.com/contact-us> request for refunds are on this page, first drop down mark test taker, second drop down mark request a reimbursement, and then complete the online form
- [www.prometric.com/Maryland/Insurance](http://www.prometric.com/Maryland/Insurance) - Maryland Pre Licensing Website
- <https://www.prometric.com/test-takers/search/mdceprov> - Maryland Providers

# Question and Answer