

# Executive Summary template

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Network Plan Name and Filing Year: **OCI 2022**

## (1) Travel Distance Standards

(a) For each provider type listed in COMAR 31.10.44.04, list the percentage of enrollees for which the carrier met the travel distance standards. **Lists should be in the following format, with provider types first in alphabetical order, followed by facilities in alphabetical order.**

| Provider Type                                                                      | Urban Area | Suburban Area | Rural Area |
|------------------------------------------------------------------------------------|------------|---------------|------------|
| Allergy and Immunology                                                             | 100.0%     | 99.6%         | 100.0%     |
| Applied Behavioral Analyst                                                         | 100.0%     | 99.4%         | 100.0%     |
| Cardiovascular Disease                                                             | 100.0%     | 100.0%        | 100.0%     |
| Chiropractic                                                                       | 100.0%     | 100.0%        | 100.0%     |
| Dermatology                                                                        | 100.0%     | 100.0%        | 100.0%     |
| Endocrinology                                                                      | 100.0%     | 100.0%        | 100.0%     |
| ENT/Otolaryngology                                                                 | 100.0%     | 100.0%        | 100.0%     |
| Gastroenterology                                                                   | 100.0%     | 100.0%        | 100.0%     |
| General Surgery                                                                    | 100.0%     | 100.0%        | 100.0%     |
| Gynecology, OB/GYN                                                                 | 99.7%      | 98.9%         | 100.0%     |
| Gynecology Only                                                                    | 100.0%     | 100.0%        | 100.0%     |
| Licensed Clinical Social Worker                                                    | 100.0%     | 100.0%        | 100.0%     |
| Nephrology                                                                         | 100.0%     | 100.0%        | 100.0%     |
| Neurology                                                                          | 100.0%     | 100.0%        | 100.0%     |
| Oncology - Medical and Surgical                                                    | 100.0%     | 100.0%        | 100.0%     |
| Oncology - Radiation/Radiation Oncology                                            | 100.0%     | 100.0%        | 100.0%     |
| Ophthalmology                                                                      | 100.0%     | 100.0%        | 100.0%     |
| Pediatrics - Routine/Primary Care                                                  | 99.8%      | 99.0%         | 100.0%     |
| Physiatry, Rehabilitative Medicine                                                 | 100.0%     | 100.0%        | 100.0%     |
| Plastic Surgery                                                                    | 100.0%     | 100.0%        | 100.0%     |
| Podiatry                                                                           | 100.0%     | 100.0%        | 100.0%     |
| Primary Care Provider                                                              | 100.0%     | 100.0%        | 100.0%     |
| Psychiatry                                                                         | 99.9%      | 100.0%        | 100.0%     |
| Psychology                                                                         | 100.0%     | 100.0%        | 100.0%     |
| Pulmonology                                                                        | 100.0%     | 100.0%        | 100.0%     |
| Rheumatology                                                                       | 100.0%     | 100.0%        | 97.4%      |
| Urology                                                                            | 100.0%     | 100.0%        | 100.0%     |
| All other licensed or certified providers under contract with a carrier not listed | 100.0%     | 100.0%        | 100.0%     |

| Facility Type                                                                       | Urban Area | Suburban Area | Rural Area |
|-------------------------------------------------------------------------------------|------------|---------------|------------|
| Acute Inpatient Hospitals                                                           | 99.7%      | 100.0%        | 100.0%     |
| Critical Care Services / Intensive Care Units                                       | 99.7%      | 100.0%        | 100.0%     |
| Diagnostic Radiology                                                                | 100.0%     | 100.0%        | 100.0%     |
| Inpatient Psychiatric Facility                                                      | 99.8%      | 100.0%        | 100.0%     |
| Outpatient Dialysis                                                                 | 100.0%     | 100.0%        | 100.0%     |
| Outpatient Infusion/Chemotherapy                                                    | 99.7%      | 100.0%        | 100.0%     |
| Pharmacy                                                                            | 100.0%     | 100.0%        | 100.0%     |
| Skilled Nursing Facility                                                            | 100.0%     | 99.9%         | 100.0%     |
| Surgical Services<br>(Outpatient or Ambulatory Surgical Center)                     | 100.0%     | 100.0%        | 100.0%     |
| Other Behavioral Health/Substance Abuse Facilities                                  | 99.5%      | 100.0%        | 100.0%     |
| All other licensed or certified facilities under contract with a carrier not listed | 100.0%     | 100.0%        | 100.0%     |

## Certified Nurse Practitioners

(b) List the total number of **certified registered nurse practitioners** counted as a primary care provider.

665

(c) List the **total percentage of primary care providers** who are certified registered nurse practitioners.

24.4%

## Essential Community Providers

(e) List the total number of essential community providers in the carrier's network and the total percentage of essential community providers available in the health benefit plan's service area that are participating providers.

|          | ECPs in Service Area | ECPs Under Contract |              |
|----------|----------------------|---------------------|--------------|
|          | Count                | Count               | % Contracted |
| Rural    | 64                   | 58                  | 90.6%        |
| Suburban | 10                   | 7                   | 70.0%        |
| Urban    | 64                   | 57                  | 89.1%        |
| Total    | 138                  | 122                 | 88.4%        |

## (2) Appointment Waiting Time Standards

(a) For each appointment type listed in Regulation 31.10.44.05, list the percentage of enrollees for which the carrier met the appointment wait time standards, in the following format:

| Appointment Waiting Time Standard                                                      | % meeting the standard |
|----------------------------------------------------------------------------------------|------------------------|
| Urgent care — within 72 hours                                                          | 100%                   |
| Routine primary care — within 15 calendar days                                         | 97.4%                  |
| Preventative Visit/Well Visit — within 30 calendar days                                | 99.7%                  |
| Non-urgent specialty care — within 30 calendar days                                    | 98.5%                  |
| Non-urgent behavioral health/substance use disorder services — within 10 calendar days | 91.1%                  |

(b) List the total percentage of telehealth appointments counted as part of the appointment waiting time standard results.

The telehealth data is based on actual provider filed claims, so all telehealth appointments which are elected by the member and clinically appropriate to bill as claims are considered when calculating wait time standard results.

## (3) Provider-to-Enrollee Ratio Standards

(a) This subsection does not apply to Group Model HMO health benefit plans.

(b) For all other carriers, list whether the provider-to-enrollee ratios meet the standards listed in COMAR 31.10.44.06 of this chapter for each of the following categories:

| Provider Service Type                    | Provider-to-Enrollee Ratio Standard | Meets the Standard? |
|------------------------------------------|-------------------------------------|---------------------|
| Primary care                             | 1:1200                              | Y                   |
| Pediatric care                           | 1:2000                              | Y                   |
| Obstetrical/gynecological care           | 1:2000                              | Y                   |
| Behavioral health care or service        | 1:2000                              | Y                   |
| Substance use disorder care and services | 1:2000                              | Y                   |