

# Study of Access and Use in Maryland's Individual Health Insurance Market

## Public Meeting Agenda

May 7, 2019 1-3PM

Maryland Insurance Administration  
Hearing Room, 24th Floor

Conference Call Telephone number:

Dial: 1-484-364-5862

Pin: 661 634 007#

- I. Introductions
- II. Overview:
  - A. Health Insurance Market Place
  - B. Individual Marketplace
  - C. Role of the Maryland Health Benefit Exchange
- III. Purpose of study:
  - A. Availability of health benefit plan coverage
  - B. Why people do not enroll?
  - C. What are barriers to people using their coverage once enrolled?
- IV. Barriers to enrollment:
  - A. Economic/Cost
  - B. Doctor & provider networks
  - C. Are the plan benefits worth it, including dental?
  - D. Social Determinants
  - E. Other
- V. Barriers to people using their coverage:
  - A. Economic/Cost
  - B. Doctor & provider networks
  - C. Are plan benefits worth it, including dental?
  - D. Social Determinants
  - E. Other
- VI. What else should we know or include as part of our study?