

Network Adequacy Executive Summary

Carrier Name: Kaiser Permanente Insurance Company (KPIC)

Network Access Plan Name and Year: 2026 Maryland Access Plan

(1) Travel Distance Standards

This chart lists the percentage of enrollees for which the carrier met the required travel distance standard for each provider type included in the carrier's network in each geographic area served by the carrier.

Provider Type	Urban Area	Suburban Area	Rural Area
Addiction Medicine	100	100	100
Allergy and Immunology	100	100	100
Applied Behavioral Analyst	100*	100	100*
Cardiovascular Disease	100	100	100
Chiropractic	100	100	100
Dermatology	100	100	100
Endocrinology	100	100	100
ENT/Otolaryngology	100	100	100
Gastroenterology	100	100	100
General Surgery	100	100	100
Gynecology, OB/GYN, Nurse-Midwifery/Certified Midwifery	100*	100*	100
Licensed Clinical Social Worker	100	100	100
Licensed Professional Counselor	100	100	100
Nephrology	100	100	100
Neurology	100	100	100
Oncology – Medical and Surgical	100	100	100
Oncology – Radiation / Radiation Oncology	100	100	100
Ophthalmology	100	100	100
Pediatrics – Routine / Primary Care	100*	100*	100
Physiatry, Rehabilitative Medicine	100	100	100
Plastic Surgery	100	100	100
Podiatry	100	100	100
Primary Care (non-pediatric)	100	100	100
Psychiatry – Adolescent and Child, Outpatient	100	100	100
Psychiatry – Geriatric, Outpatient	100*	100*	100*
Psychiatry – Outpatient	100	100	100
Psychology	100	100	100

Pulmonology	100	100	100
Rheumatology	100	100	100
Urology	100	100	100
For other licensed or certified provider services, add each in a separate row here in alphabetical order.			
PRO Other - Acupuncture	100	100	100
PRO Other - Allied (hospital based)	100	100	100
PRO Other - Anesthesiology	100	100	100
PRO Other - Audiology	100	100	100
PRO Other - Cardiothoracic Surgery	100	100	100
PRO Other - Critical Care Medicine	100	100	100
PRO Other - Dental	95.5	96.3	99.5
PRO Other - Diet/Nutrition	100	100	100
PRO Other - Emergency Medicine	100	100	100
PRO Other - Genetics	100	100	100
PRO Other - Hematology	100	100	100
PRO Other - Hospice and Palliative Medicine	100	100	100
PRO Other - Hospitalists	85.4	99.1	100
PRO Other - Infectious Disease	100	100	100
PRO Other - Lactation	91.5	96.3	100
PRO Other - Neonatology	100	100	100
PRO Other - Neuroradiology	100	100	100
PRO Other - Neurosurgery	100	100	100
PRO Other - Nurse Practitioner	100	100	100
PRO Other - Occupational Therapy/Physical Therapy	100	100	100
PRO Other - Optometry	100	100	100
PRO Other - Orthopedic Surgery	100	100	100
PRO Other - Orthopedics	100	100	100
PRO Other - Outpatient Clinical Behavioral Health (Licensed, accredited, or certified professionals)	100	100	100
PRO Other - Pain Medicine	100	100	100
PRO Other - Pathology	100	100	100
PRO Other - Pediatric Behavioral Health	40.8	89	99.7
PRO Other - Physicians Assistant	100	100	100
PRO Other - Public Health	100	100	100
PRO Other - Radiology	100	100	100
PRO Other - Sleep Medicine	100	100	100
PRO Other - Speech Therapy	100	100	100
PRO Other - Spinal Cord Injury	98.2	99.6	100
PRO Other - Sports Medicine	100	100	100

PRO Other - Vascular Surgery	100	100	100
Facility Type	Urban Area	Suburban Area	Rural Area
Acute Inpatient Hospitals	100	100	100
Ambulatory Infusion Centers	100	100	100
Critical Care Services — Intensive Care Units	100	100	100
Diagnostic Radiology	100	100	100
Inpatient Psychiatric Facility	100*	100	100
Opioid Treatment Services Provider	100*	100	100
Outpatient Dialysis	100	100	100
Outpatient Mental Health Clinic	100*	100	100
Outpatient Substance Use Disorder Facility	100*	100	100
Pharmacy	100	100	100
Residential Crisis Services	100	100	100
Skilled Nursing Facilities	100*	100	100
Substance Use Disorder Residential Treatment Facility	100*	100*	100*
Surgical Services (Outpatient or Ambulatory Surgical Center)	100	100	100
For other licensed or certified facilities, add each in a separate row here in alphabetical order.			
FAC Other - Birthing Center	2.2	96.8	100
FAC Other - Clinic	100	100	100
FAC Other - Diabetes	41.2	81.6	99.5
FAC Other - Dialysis	100	100	100
FAC Other - Hospice	84.4	99.5	100
FAC Other - Mammography	96.8	100	100
FAC Other - Outpatient Infusion/Chemotherapy	100	100	100
FAC Other - Physical Rehabilitation	100	100	100
FAC Other - Speech Therapy	94.1	99.6	100
FAC Other - Transportation	99.6	100	100
FAC Other - Urgent Care	100	100	100

(a) List the total number of **certified registered nurse practitioners** counted as a primary care provider.

KPIC Response: Zero (0) registered nurse practitioners are counted as primary care providers in Claritev's network.

(b) List the total percentage of primary care providers who are certified registered nurse practitioners.

KPIC Response: Certified registered nurse practitioners represent 0% of primary care providers in Claritev's network.

(c) List the total number of **essential community providers** in the carrier's network in each of the urban, rural, and suburban areas providing the services below. Additionally, list the total percentage of essential community providers available in the health benefit plan's service area that are participating providers for each of the nine categories shown in the chart.

	Urban	Suburban	Rural
	Number; Percent (%)	Number; Percent	Number; Percent
(i) Medical services	28;50%	16;43.2%	21;38.2%
(ii) Mental health services	21;5.1%	12;8.1%	14;7.8%
(iii) Substance use disorder services	9;2.3%	3;2.4%	10;5.9%

(d) List the total number of **local health departments** in the carrier's network providing the services in the chart below. Out of the total number of local health departments in the carrier's service area providing each type of service, list the percentage of the local health departments providing those services that participate in the carrier's network. For a listing of local health departments, see <https://health.maryland.gov/Pages/departments.ASPX>.

Service	Number of In-Network Local Health Departments Offering:	Percentage of Maryland Health Depts. Offering Services in Carrier's Network
(i) Medical services	9	9.71%
(ii) Mental health services	1	4.17%
(iii) Substance use disorder services	1	4.55%

KPIC Response: Eleven of the local health departments listed by the state are participating in the PHCS network with Claritev. Please see, "[HealthDepartment-20260701.xlsx](#)", for a list of these participating health departments.

(2) Appointment Waiting Time Standards

(a) For each appointment type listed in the chart below, list the calculated median waiting time to obtain an in-person appointment with a participating provider, in the following format, with the appropriate unit of time (e.g. hours or calendar days):

Median Appointment Waiting Time	
Urgent care for medical services	2 Hours
Inpatient urgent care for mental health services	None reported
Inpatient urgent care for substance use disorder services	None reported
Outpatient urgent care for mental health services	None reported
Outpatient urgent care for substance use disorder services	None reported
Routine primary care	4.5 calendar days
Preventive care/Well visit	7 calendar days
Non-urgent specialty care	7 calendar days
Non-urgent mental health	4 calendar days
Non-urgent substance use disorder care	3 calendar days

(3) Provider-to-Enrollee Ratio Standards

(a) This subsection does not apply to Group Model HMO health benefit plans.

(b) For all other carriers, summarize the network performance for each provider-to-enrollee ratio standard listed in COMAR 31.10.44.07 by listing the calculated number of providers in the provider panel, rounded to the nearest whole number, for each of the following categories of enrollees:

Provider Service Type	Number of Providers per 1,200 Enrollees
(i) 1,200 enrollees for primary care;	5
Provider Service Type	Number of Providers per 2,000 Enrollees
(ii) 2,000 enrollees for pediatric care;	2
(iii) 2,000 enrollees for obstetrical/gynecological care;	1
(iv) 2,000 enrollees for mental health care or service; and	3
(v) 2,000 enrollees for substance use disorder care and services.	0