

# Network Adequacy Executive Summary

Carrier Name: \_\_Kaiser Permanente Insurance Company (KPIC)\_\_\_\_\_

Network Access Plan Name and Year: \_\_2025 Maryland Access Plan\_\_

## (1) Travel Distance Standards

This chart lists the percentage of enrollees for which the carrier met the required travel distance standard for each provider type included in the carrier's network in each geographic area served by the carrier.

Provider Type	Urban Area	Suburban Area	Rural Area
Addiction Medicine	100*	100	99.7
Allergy and Immunology	100	100	100
Applied Behavioral Analyst	100	100	100
Cardiovascular Disease	100	100	100
Chiropractic	100	100	100
Dermatology	100	100	100
Endocrinology	100	100	100
ENT/Otolaryngology	100	100	100
Gastroenterology	100	100	100
General Surgery	100	100	100
Gynecology, OB/GYN, Nurse-Midwifery/Certified Midwifery	100*	100*	99.8
Licensed Clinical Social Worker	100	100	100
Licensed Professional Counselor	100	100	100
Nephrology	100	100	100
Neurology	100	100	100
Oncology – Medical and Surgical	100	100	100
Oncology – Radiation / Radiation Oncology	100	100	100
Ophthalmology	100	100*	100
Pediatrics – Routine / Primary Care	100*	100	99.8
Pharmacy	100	100	100
Physiatry, Rehabilitative Medicine	100	100	100
Plastic Surgery	100	100	100
Podiatry	100	100	100
Primary Care (non-pediatric)	100	100	100
Psychiatry – Adolescent and Child, Outpatient	100	99.9	100

Psychiatry – Geriatric, Outpatient	100	99.1	95.7
Psychiatry – Outpatient	100	100	100
Psychology	100	99.9	100
Pulmonology	100	100	100
Rheumatology	100	100	100
Urology	100	100	100
	100	99.9	100
<b>For other licensed or certified provider services, add each in a separate row here in alphabetical order.</b>			
PRO Other: Acupuncture	91.9	99.9	100
PRO Other: Allied (hospital based)	100	100	100
PRO Other: Anesthesiology	100	100	100
PRO Other: Audiology	99.8	100	100
PRO Other: Blood Banking/Transfusion Medicine (hospital based)	94.5	99.9	99.8
PRO Other: Certified Nurse Anesthetist	100	100	100
PRO Other: Clinical Genetics	97.4	100	100
PRO Other: Clinical Nurse Specialist	100	100	100
PRO Other: Colon and Rectal Surgery	100	100	100
PRO Other: Critical Care Medicine	100	100	100
PRO Other: Dermatopathology	99.7	100	100
PRO Other: Developmental-Behav Pediatrics	49	96.6	100
PRO Other: Diagnostic Radiology	100	100	100
PRO Other: Diet/Nutrition	100	100	100
PRO Other: Emergency Medicine	100	100	100
PRO Other: Emergency Room (hospital based)	100	100	100
PRO Other: Foot&Ankle Orthopaedic Surgery	94.2	99.9	100
PRO Other: General Vascular Surgery	100	100	100
PRO Other: Genetic Counselor	95.1	100	100
PRO Other: Hand Surgery	100	100	100
PRO Other: Hematology	100	100	100
PRO Other: Hospice and Palliative Medicine	100	100	100
PRO Other: Infectious Diseases	100	100	100
PRO Other: Interventional Radiology and Diagnostic Radiology	100	100	100

PRO Other: Marriage and Family Counseling	94.3	100	100
PRO Other: Maternal and Fetal Medicine	100	100	100
PRO Other: Neonatal-Perinatal Medicine	100	100	100
PRO Other: Neonatology (hospital based)	99.2	100	100
PRO Other: Neurological Surgery	100	100	100
PRO Other: Neuroradiology	100	100	100
PRO Other: Nuclear Medicine	99.8	100	100
PRO Other: Nuclear Radiology	99.4	100	100
PRO Other: Nurse Practitioner	100	100	100
PRO Other: Occupational Medicine	41.6	78.4	100
PRO Other: Occupational Therapy	100	100	100
PRO Other: Optometry	100	100	100
PRO Other: Oral and Maxillofacial Surgery	94.2	99.9	99.8
PRO Other: Orthopaedic Sports Medicine	98.5	100	100
PRO Other: Orthopaedic Surgery	100	100	100
PRO Other: Orthopaedic Surgery of Spine	97.4	99.9	100
PRO Other: Other (hospital based)	100	100	100
PRO Other: Pain Medicine	100	100	100
PRO Other: Pathology	100	100	100
PRO Other: Pediatric Anesthesiology (hospital based)	76.7	95.5	99.8
PRO Other: Pediatric Critical Care Medicine	100	100	100
PRO Other: Pediatric Dentistry	0	0	0
PRO Other: Pediatric Emergency Medicine	100	100	100
PRO Other: Pediatric Infectious Disease	81.4	97.8	99.8
PRO Other: Pediatric Orthopedics	99.8	99.9	99.8
PRO Other: Pediatric Radiology	99.8	100	99.8
PRO Other: Pediatric Rehabilitation Medicine	64.1	98.5	99.5
PRO Other: Physical Therapy	100	100	100
PRO Other: Physician's Assistant	100	100	100
PRO Other: Preventive Med/Public Health	94	99.9	99.8
PRO Other: Psychiatry (hospital based)	99.2	100	100

PRO Other: Psychosomatic Medicine	93.5	100	100
PRO Other: Radiology (hospital based)	100	100	100
PRO Other: Sleep Medicine	100	100	100
PRO Other: Speech Therapy	97.1	100	100
PRO Other: Spinal Cord Injury (sci) medic	86.8	98.5	99.8
PRO Other: Sports Medicine	100	100	100
PRO Other: Surgical Critical Care	100	100	100
PRO Other: Thoracic Surgery	100	100	100
PRO Other: Undersea/Hyperbaric Medicine	42.1	90.4	100
PRO Other: Vascular Interven Radiology	100	100	100
PRO Other: Vascular Surgery	100	100	100
<b>Facility Type</b>	<b>Urban Area</b>	<b>Suburban Area</b>	<b>Rural Area</b>
Acute Inpatient Hospitals	100	100	100
Ambulatory Infusion Centers	100	100	100
Critical Care Services — Intensive Care Units	100	100	100
Diagnostic Radiology	100	100	100
Inpatient Psychiatric Facility	100	100	100
Opioid Treatment Services Provider	43	50.6	93.1
Outpatient Dialysis	100	100	100
Outpatient Mental Health Clinic	100*	100*	99.5
Outpatient Substance Use Disorder Facility	99.5	99.9	98.2
Residential Crisis Services	35	59.2	94.8
Skilled Nursing Facilities	100	100	99.7
Substance Use Disorder Residential Treatment Facility	99.8	99.9	100*
Surgical Services (Outpatient or Ambulatory Surgical Center)	100	100	100
<b>For other licensed or certified facilities, add each in a separate row here in alphabetical order.</b>			
FAC Other: Acute Rehabilitation	100	100	100
FAC Other: Ambulance/Ground Transportation	95.5	99.9	99.8
FAC Other: Clinic	100	99.9	100
FAC Other: Dialysis	100	100	100
FAC Other: Durable Medical Equipment	100	100	100
FAC Other: Home Infusion Therapy	100	100	100

FAC Other: Home Nursing Services	100	99.9	100
FAC Other: Hospice	94.5	99.1	100
FAC Other: Medical Equipment	0	0	0
FAC Other: Occupational Health	99.8	100	99.8
FAC Other: Oncology	100	100	100
FAC Other: Orthotics/Prosthetics	99.8	100	100
FAC Other: Outpatient Rehabilitation	99.4	100	100
FAC Other: Physical Therapy	100	100	100
FAC Other: Respiratory	55.6	99.9	100
FAC Other: Retail Treatment Clinic	93.7	100	100
FAC Other: Skilled Nursing	99.8	100	100
FAC Other: Sleep Disorder	92.9	100	100
FAC Other: Surgical Center	100	100	100
FAC Other: Urgent Care	100	100	100
FAC Other: Visiting Nurse	100	100	100
FAC Other: Work Hardening	0	0	0

*\* As permitted by Maryland regulations, a telehealth mileage credit was applied to up to 10 percent of enrollees for each provider type noted with an asterisk in each of the urban, rural, or suburban geographic areas. The mileage credit is 5 miles for urban areas, 10 miles for suburban areas, and 15 miles for rural areas.*

(a) List the total number of **certified registered nurse practitioners** counted as a primary care provider.

**KPIC Response:** Zero (0) registered nurse practitioners are counted as primary care providers.

(b) List the total percentage of primary care providers who are certified registered nurse practitioners.

**KPIC Response:** Zero percent (0%) of primary care providers are certified registered nurse practitioners.

(c) List the total number of **essential community providers** in the carrier's network in each of the urban, rural, and suburban areas providing the services below. Additionally, list the total percentage of essential community providers available in the health benefit plan's service area that are participating providers for each of the nine categories shown in the chart.

	Urban	Suburban	Rural
	Number; Percent (%)	Number; Percent	Number; Percent
<b>(i) Medical services</b>	29; 30.5%	5; 20%	38; 31.9%
<b>(ii) Mental health services</b>	17; 4.6%	3; 1.9%	8; 4.6%
<b>(iii) Substance use disorder services</b>	9; 2.1%	5; 3.9%	4; 2%

(d) List the total number of **local health departments** in the carrier's network providing the services in the chart below. Out of the total number of local health departments in the carrier's service area providing each type of service, list the percentage of the local health departments providing those services that participate in the carrier's network. For a listing of local health departments, see <https://health.maryland.gov/Pages/departments.ASPX>.

**KPIC Response:** Ten of the local health departments listed by the state are participating in the PHCS network. Please see "**HealthDepartment-20250627.xlsx**" for a list of these participating health departments.

<b>Service</b>	<b>Number of In-Network Local Health Departments Offering:</b>	<b>Percentage of Maryland Health Depts. Offering Services in Carrier's Network</b>
<b>(i) Medical services</b>		
<b>(ii) Mental health services</b>		
<b>(iii) Substance use disorder services</b>		

## (2) Appointment Waiting Time Standards

(a) For each appointment type listed in the chart below, list the calculated median waiting time to obtain an in-person appointment with a participating provider, in the following format, with the appropriate unit of time (e.g. hours or calendar days):

	<b>Median Appointment Waiting Time</b>
<b>Urgent care for medical services</b>	48 Hours
<b>Inpatient urgent care for mental health services</b>	24 Hours
<b>Inpatient urgent care for substance use disorder services</b>	24 Hours
<b>Outpatient urgent care for mental health services</b>	24 Hours
<b>Outpatient urgent care for substance use disorder services</b>	24 Hours
<b>Routine primary care</b>	8 Days
<b>Preventive care/Well visit</b>	8 Days
<b>Non-urgent specialty care</b>	8 Days
<b>Non-urgent mental health</b>	7 Days
<b>Non-urgent substance use disorder care</b>	7 Days

## (3) Provider-to-Enrollee Ratio Standards

(a) This subsection does not apply to Group Model HMO health benefit plans.

(b) For all other carriers, summarize the network performance for each provider-to-enrollee ratio standard listed in COMAR 31.10.44.07 by listing the calculated number of providers in the provider panel, rounded to the nearest whole number, for each of the following categories of enrollees:

<b>Provider Service Type</b>	<b>Number of Providers per 1,200 Enrollees</b>
(i) 1,200 enrollees for primary care;	4,692
<b>Provider Service Type</b>	<b>Number of Providers per 2,000 Enrollees</b>
(ii) 2,000 enrollees for pediatric care;	1,583
(iii) 2,000 enrollees for obstetrical/gynecological care;	1,101
(iv) 2,000 enrollees for mental health care or service; and	2,575
(v) 2,000 enrollees for substance use disorder care and services.	113