

**P&C Industry Meeting**  
**Preparation for Hurricane Season - May 23, 2019**

1. Welcome – Al Redmer, Insurance Commissioner
2. Steps MIA has taken to prepare since last hurricane season – Joy Hatchette, Associate Commissioner for Consumer Education & Advocacy (CEAU)
3. What the MIA does before, during and after a disaster – Joy Hatchette, Associate Commissioner for CEAU
4. Outreach to producers regarding flood insurance – Erica Bailey, Associate Commissioner, Compliance & Enforcement
5. Question for companies – Anything you have done to prepare for the upcoming hurricane season (drones and any other new technology)? – Robert Baron, Associate Commissioner for Property & Casualty (P&C)
6. Severe event data collection template – Dawna Kokosinski, Chief of Market Analysis
7. Bulletins that might be issued in the event of a disaster – Joy Hatchette, Associate Commissioner for CEAU
8. Complaint handling during a disaster – Mary Jo Rogers, Supervisor, CEAU
9. What can the MIA do to assist the carriers help their policyholders? – Joy Hatchette, Associate Commissioner for CEAU
10. What the MIA needs from Carriers so that we can assist policyholders. – Robert Baron, Associate Commissioner for P&C
11. Any other items.