

WES MOORE  
Governor

ARUNA MILLER  
Lt. Governor



MARIE GRANT  
Commissioner

JOY Y. HATCHETTE  
Deputy Commissioner

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LIFE & HEALTH

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**Life & Health Industry Meeting (Virtual via Zoom)**

**Wednesday, December 3, 2025**

**2:00 p.m. - 3:30 p.m.**

**<https://maryland-insurance.zoomgov.com/j/1617477199>**

**Dial-In: (646) 828-7666**

**Webinar ID: 161 747 7199**

- 1. Opening Comments - Marie Grant, Commissioner**
- 2. Consumer Complaints - Ivey Warren, Chief of Staff**
  - a. MIA's new complaints system
- 3. Updates on L&H Workgroups and Reports from the 2025 Legislative Session - Marie Grant, Insurance Commissioner, and Mary Kwei, Associate Commissioner, Market Regulation & Professional Licensing**
  - a. Maryland Health Insurance Coverage Protection Commission
  - b. Workgroup to Study the Rise in Adverse Decisions in the State Health Care System
  - c. Workgroup to Study Pharmacy Benefits Managers
  - d. Final Report on Nonquantitative Treatment Limitations and Data
  - e. Report on Dental Credentialing
- 4. 2026 Legislation - Jamie Sexton, Associate Commissioner, External Affairs & Policy Initiatives**
  - a. MIA Departmental Package
    - i. SHOP Enrollment
    - ii. Codification of Certain Federal Requirements for Mental Health and Substance Use Disorders
    - iii. Material Changes to Provider Networks
    - iv. Issuance of Medicare Supplement Policies
    - v. Enforcement of Third-Party Administrators

**5. 2025's Regulations - Mary Kwei, Associate Commissioner, Market Regulation & Professional Licensing**

- a. Draft Provider Network Regulations will soon be posted for comments
- b. [Public Meeting](#) to Gather Feedback on Level-Funded Plans on November 21, 2025

**6. Bulletins - Marie Grant, Commissioner**

- a. [Bulletin 25-16](#) - Cancellation of Life & Health and Property & Casualty Insurance Policies Due to Non-Payment of Premium

**7. Coming in 2026 - Marie Grant, Commissioner**

**8. Other Items for Discussion - We Want to Hear From You**