



Maryland Insurance Administration Statement on UnitedHealthcare/Johns Hopkins Dispute

The Maryland Insurance Administration (MIA) is aware of the contract dispute between UnitedHealthcare and Johns Hopkins. Our top priority is to protect Maryland insurance consumers in accordance with Maryland law.

The MIA is encouraging impacted consumers to reach out to their provider's office and speak to them directly about care needs and timing issues and to contact UnitedHealthcare directly about any specific questions about benefits.

MIA staff is available to assist consumers in understanding their rights under state and federal law when their treating provider leaves the network of their insurance carrier. Consumers may contact the MIA at 410-468-2244 or 1-800-492-6116, Extension 2244 to have an investigator explain their rights to them.

The MIA has launched an investigation into the adequacy of UnitedHealthcare's networks and UnitedHealthcare's continuity of care practices in Maryland given the departure of Johns Hopkins Health System and Capital Women's Care from their networks.