

Bulletin

Date: May 22, 2020
From: MDOT MVA
RE: Customer Connect Phase 1 Deployment Update

The Maryland Department of Transportation Motor Vehicle Administration (MDOT MVA) has been working hard over the past year to prepare our organization and our partners for the deployment of our system modernization, Customer Connect. Phase 1 includes vehicle services, business licensing, and the International Registration Plan (IRP).

While we postponed the original May 2020 deployment of Phase 1 in response to the State of Emergency and COVID-19, we are excited to announce that the **NEW deployment date for Phase 1 will be July 6, 2020.**

The insurance Book of Business will be due between June 15 and 26.

We will be reaching out between now and then with more details, but I wanted to make sure that I shared this new deployment date with you as soon as possible.

Thank you for your patience during this challenging time. If you have any questions or concerns, please contact me at 410-787-7830 or cnizer@mdot.maryland.gov.

Sincerely,



Christine Nizer
Administrator