



Public Service Announcement

FEDERAL BUREAU OF INVESTIGATION



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Criminals Posing as Legitimate Health Insurers and Fraud Investigators to Commit Health Care Fraud

The Federal Bureau of Investigation (FBI) warns the public about criminals impersonating legitimate health insurers and their investigative team members. These criminals are sending emails and text messages to patients and health care providers, disguising them as legitimate communications from trusted health care authorities. The messages are designed to pressure victims into disclosing protected health information, medical records, personal financial details, or providing reimbursements for alleged service overpayments or non-covered services.

TIPS TO PROTECT YOURSELF

- Be suspicious of unsolicited messages emails, texts, and calls requesting personal information.
- Never click on links that are included in suspicious and/or unsolicited emails.
- Use strong passwords and enable Multi-Factor Authentication for all accounts.
- Keep operating system software updated and use antivirus software on all devices.
- Always contact your health insurance provider directly to verify the legitimacy of any messages before sharing personal or health care information.

REPORT IT

If you believe you have been a victim of a similar fraudulent activity, please report the incident to the FBI's Internet Crime Complaint Center at www.ic3.gov. Be sure to submit as much information as possible about the individual or company including name, phone number, mailing or physical address, and email address