

# POST-DISASTER RECOVERY TIPS



## WHAT TO DO IF YOUR HOME IS DAMAGED



**Safety first:** Make sure that you and your family are safe.



**Contact your insurer** as soon as possible to report the damage. Many insurers are utilizing a variety of virtual solutions to keep the claims process safe and efficient. Make sure you get clear guidance on how to proceed.



**Photograph or videotape** the damage to share with your insurer and keep a copy for your records.



**Make temporary repairs** if it is safe to do so. If there are holes in your roof or your windows are broken, be sure to cover them as quickly as possible to prevent further damage. Don't discard anything.



**Save receipts** for any materials you purchase to assist with repairs and for temporarily living expenses. You may submit them to your insurer for reimbursement.

FOR MORE INFORMATION ON THE CLAIMS PROCESS, GO TO OUR WEBSITE AT [INSURANCE.MARYLAND.GOV](https://www.insurance.maryland.gov), GIVE US A CALL AT 1-800-492-6116 OR USE THIS QR CODE TO ACCESS OUR INSURANCE PREPAREDNESS GUIDE TO POST-DISASTER CLAIMS:



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 800-492-6116 Toll-free  
 [insurance.maryland.gov](https://www.insurance.maryland.gov)

