

## **CONSUMER ADVISORY**

## BEWARE OF UNAUTHORIZED HEALTH INSURANCE PLANS IN MARYLAND

## CONTACT THE MARYLAND INSURANCE ADMINISTRATION IF YOU BELIEVE YOU WERE MISLED BY A BROKER OR AGENT

The Maryland Insurance Administration has become aware of several entities offering unauthorized health insurance plans in Maryland.

The latest complaints involve people posing as insurance agents or brokers and offering Marylanders health coverage that makes them "limited partners" or "part owners" in the company selling the plan. In many cases, people buying the plans thought that they had contacted the official Maryland Health Connection, but reached a different site instead.

In most cases, it is illegal to sell an unauthorized insurance policy in the State of Maryland. Unlicensed companies may offer policies with low premiums that appear to provide extensive healthcare coverage, but in reality offer you limited or no coverage. The groups may not pay your claims, and the Maryland Insurance Administration may have limited authority to force them to do so.



800-492-6116 Toll-free insurance.maryland.gov



## CONTINUED

The sale of unauthorized health insurance is one of the most common insurance fraud schemes. A fraudulent agent may claim their plan is exempt from state regulation because it's a "self-funded" plan authorized by the federal Employee Retirement Income Security Act (ERISA). While it is true that ERISA plans are exempt from most state laws, they are generally created by businesses and organizations to cover their own employees or members.

Information about the "limited partnership" or owner arrangement is often only disclosed in the policy documents, and the person posing as an agent or broker may not explain the alleged arrangement to the consumer.

If you are a Maryland resident interested in buying health insurance, use the Maryland Health Connection, the state's official health insurance exchange. Maryland Health Connection can be reached online at marylandhealthconnection.gov or by calling 1-855-642-8572.



If you believe you have purchased an unauthorized health insurance plan, check your documents and/or insurance cards and reach out to the Maryland Insurance Administration's Health Coverage Assistance Team (H-CAT) at hcat.mia@maryland.gov, 410-468-2442, or visit: https://qrco.de/hcat for assistance.



Navigating Health Insurance

hcat.mia@maryland.gov 410-468-2442 https//qrco.de/hcat





This consumer guide should be used for educational purposes only. It is not intended to provide legal advice or opinions regarding coverage under a specific policy or contract; nor should it be construed as an endorsement of any product, service, person, or organization mentioned in this guide. Please note that policy terms vary based on the particular insurer and you should contact your insurer or insurance producer (agent or broker) for more information. This publication has been produced by the Maryland Insurance Administration (MIA) to provide consumers with general information about insurance-related issues and/or state programs and services. This publication may contain copyrighted material which was used with permission of the copyright owner. Publication herein does not authorize any use or appropriation of such copyrighted material without consent of the owner. All publications issued by the MIA are available free of charge on the MIA's website or by request. The publication may be reproduced in its entirety without further permission of the MIA provided the text and format are not altered or amended in any way, and no fee is assessed for the publication or duplication thereof. The MIA's name and contact information must remain clearly visible, and no other name, including that of the insurer or insurance producer reproducing the publication, may appear anywhere in the reproduction. Partial reproductions are not permitted without the prior written consent of the MIA. People with disabilities may request this document in an alternative format. Requests should be submitted in writing to the Chief, Communications and I Public Engagement at the following address: Maryland Insurance Administration, 200 St. Paul Place, Suite 2700, Baltimore, Maryland 21202.