

COMAR 31.10.44 .09 A (1) (a)
Network Adequacy Access Plan Executive Summary Form -
Travel Distance Standards Results

Provider Type	Percentage Of Enrollees With Access Within Standards Identified In COMAR 31.10.44 .04 A (5)		
	Urban Area	Suburban Area	Rural Area
Primary Care Provider	100%	100%	100%
Allergy and Immunology	100%	99%	100%
Applied Behavioral Analyst	100%	100%	100%
Cardiovascular Disease	100%	100%	100%
Chiropractic	100%	100%	100%
Dermatology	100%	100%	100%
Endocrinology	100%	100%	100%
ENT/Otolaryngology	100%	100%	100%
Gastroenterology	100%	100%	100%
General Surgery	100%	100%	100%
Gynecology, OB/GYN	100%	100%	100%
Gynecology Only	100%	100%	100%
Licensed Clinical Social Worker	100%	100%	100%
Nephrology	100%	100%	100%
Neurology	100%	100%	100%
Oncology - Medical and Surgical	100%	100%	100%
Oncology - Radiation/Radiation Oncology	100%	100%	100%
Ophthalmology	100%	100%	100%
Pediatrics - Routine/Primary Care	100%	100%	100%
Physiatry, Rehabilitative Medicine	100%	100%	100%
Plastic Surgery	100%	100%	100%
Podiatry	100%	100%	100%
Psychiatry	100%	100%	100%
Psychology	100%	100%	100%
Pulmonology	100%	100%	100%
Rheumatology	100%	100%	100%
Urology	100%	100%	100%
All other licensed or certified providers under contract with a carrier not listed	100%	100%	100%

Facility Type			
Pharmacy	100%	100%	100%
Acute Inpatient Hospitals	100%	100%	100%
Critical Care Services	100%	100%	100%
Intensive Care Units	100%	100%	100%
Diagnostic Radiology	100%	100%	100%
Inpatient Psychiatric Facility	100%	100%	100%
Outpatient Dialysis	100%	100%	100%
Outpatient Infusion/Chemotherapy	100%	100%	100%
Skilled Nursing Facility	96%	97%	100%
Surgical Services (Outpatient or Ambulatory Surgical Center)	100%	100%	100%
Other Behavioral Health/Substance Abuse Facilities	100%	100%	100%
All other licensed or certified facilities under contract with a carrier not listed	100%	100%	100%

COMAR 31.10.44 .09 A (1) (b-e)
Network Adequacy Access Plan Executive Summary Form

# of Certified RNP as PCP	% Certified RNP as PCP	# ECP	% ECP
560	17%	56	41%

COMAR 31.10.44 .09 A (2) (a-b)
Network Adequacy Access Plan Executive Summary Form -
Appointment Waiting Time Standard Results

Appointment Type	Percentage Of Enrollees With Access Within Standards Identified In COMAR 31.10.44.05 C
Urgent Care - Within 72 Hours*	92%
Routine Primary Care - Within 15 Calendar Days	98%
Preventative Visit / Well Visit - Within 30 Calendar Days	98%
Non-Urgent Specialty Care - Within 30 Calendar Days	97%
Non-Urgent Behavioral Health/Substance Use Disorder Services - Within 10 Calendar Days	96%
Total percentage of telehealth appointments counted as part of the appointment waiting time standard results	0%

*Every Maryland Urgent Care Clinic we surveyed was able to provide care within 72 hours, and there are a sufficient number of Urgent Care Clinics within our Maryland network to provide care for 100% of enrollees. We also surveyed Maryland physician offices for urgent care appointment wait time, and 92% are able to provide urgent care within 72 hours. The combined number reported in the Executive Summary is slightly below the 95% standard. This represents a significant improvement in urgent care appointment wait times since our reporting in July 2018 (52% of Maryland physician offices surveyed were able to provide urgent care within 72 hours, with an overall average of 63% when combined with Urgent Care Clinics).