

Network Adequacy 31.10.44

Section 04 A - I Travel Distance Standards

*Distances shall be measured from the enrollee's place of residence.
 *Use the instructions of the Maryland Insurance Administration's website to determine rural, suburban, and urban zip code areas.
 *All other providers and facility types NOT listed in the chart shall individually be required to meet maximum distances of 15 miles for Urban, 40 miles for Suburban, and 90 miles for Rural.

NOTES

PROVIDER TYPE	Urban Area Maximum Distance (miles)	% of CF enrollees that meet Urban travel distance standards	Suburban Area Maximum Distance (miles)	% of CF enrollees that meet Suburban travel distance standards	Rural Area Maximum Distance (miles)	% of CF enrollees that meet Rural travel distance standards
Primary Care Physician (*When an enrollee elects to utilize a gynecologist, pediatrician, or certified registered nurse practitioner for primary care, we may consider that utilization as part of meeting the primary care provider standards of this regulation)	5	100.0%	10	100.0%	30	100.0%
Gynecology, OB/GYN	5	99.8%	10	99.4%	30	100.0%
Pediatrics – Routine/Primary Care	5	100.0%	10	100.0%	30	100.0%
Allergy and Immunology	15	100.0%	30	99.8%	75	100.0%
Applied Behavioral Analyst	15	99.9%	30	100.0%	60	100.0%
Cardiovascular Disease	10	99.9%	20	100.0%	60	100.0%
Chiropractic	15	100.0%	30	100.0%	75	100.0%
Dermatology	10	100.0%	30	100.0%	60	100.0%
Endocrinology	15	100.0%	40	100.0%	90	100.0%
ENT/Otolaryngology	15	100.0%	30	100.0%	75	100.0%
Gastroenterology	10	99.9%	30	100.0%	60	100.0%
General Surgery	10	100.0%	20	100.0%	60	100.0%
Gynecology Only	15	100.0%	30	99.7%	75	100.0%
Licensed Clinical Social Worker	10	100.0%	25	100.0%	60	100.0%
Nephrology	15	100.0%	25	100.0%	75	100.0%
Neurology	10	99.9%	30	100.0%	60	100.0%
Oncology – Medical, Surgical	10	99.9%	20	100.0%	60	100.0%
Oncology – Radiation/Radiation Oncology	15	100.0%	40	100.0%	90	100.0%
Ophthalmology	10	99.9%	20	100.0%	60	100.0%
Physiatry, Rehabilitative Medicine	15	100.0%	30	100.0%	75	100.0%
Plastic Surgery	15	100.0%	40	100.0%	90	100.0%
Podiatry	10	100.0%	30	100.0%	60	100.0%
Psychiatry	10	100.0%	25	100.0%	60	100.0%
Psychology	10	100.0%	25	100.0%	60	100.0%
Pulmonology	10	99.9%	30	100.0%	60	100.0%
Rheumatology	15	100.0%	40	100.0%	90	100.0%
Urology	10	99.9%	30	100.0%	60	100.0%
All other licensed or certified providers under contract with a carrier not listed	15	100.0%	40	100.0%	90	100.0%
PPO - FACILITY TYPE	Urban Area Maximum Distance (miles)		Suburban Area Maximum Distance (miles)		Rural Area Maximum Distance (miles)	
Pharmacy	5	100.0%	10	100.0%	30	100.0%
Acute Inpatient Hospitals	10	99.7%	30	100.0%	60	100.0%
Critical Care Services – Intensive Care Units	10	99.8%	30	100.0%	100	100.0%
Diagnostic Radiology	10	100.0%	30	100.0%	60	100.0%
Inpatient Psychiatric Facility	15	100.0%	45	100.0%	75	100.0%
Outpatient Dialysis	10	99.9%	30	100.0%	50	100.0%

Outpatient Infusion/Chemotherapy Skilled Nursing Facilities	10	32.6%	30	96.2%	60	99.8%
Surgical Services (Outpatient or Ambulatory Surgical Center)	10	99.7%	30	100.0%	60	100.0%
Other Behavioral Health/Substance Abuse Facilities	10	99.9%	30	100.0%	60	100.0%
All other licensed or certified facilities under contract with a carrier not listed	15	100.0%	40	100.0%	90	100.0%
HMO - PROVIDER TYPE						
Primary Care Physician (**When an enrollee elects to utilize a gynecologist, pediatrician, or certified registered nurse practitioner for primary care, we may consider that utilization as part of meeting the primary care provider standards of this regulation)	5	100.0%	10	100.0%	30	100.0%
Gynecology, OB/GYN	5	99.9%	10	99.6%	30	100.0%
Pediatrics – Routine/Primary Care	5	100.0%	10	100.0%	30	100.0%
Allergy and Immunology	15	100.0%	30	99.1%	75	100.0%
Applied Behavioral Analyst	15	100.0%	30	100.0%	60	100.0%
Cardiovascular Disease	10	100.0%	20	100.0%	60	100.0%
Chiropractic	15	100.0%	30	100.0%	75	100.0%
Dermatology	10	100.0%	30	100.0%	60	100.0%
Endocrinology	15	100.0%	40	100.0%	90	100.0%
ENT/Otolaryngology	15	100.0%	30	100.0%	75	100.0%
Gastroenterology	10	100.0%	30	100.0%	60	100.0%
General Surgery	10	100.0%	20	100.0%	60	100.0%
Gynecology Only	15	100.0%	30	99.7%	75	100.0%
Licensed Clinical Social Worker	10	100.0%	25	100.0%	60	100.0%
Nephrology	15	100.0%	25	100.0%	75	100.0%
Neurology	10	100.0%	30	100.0%	60	100.0%
Oncology – Medical, Surgical	10	100.0%	20	100.0%	60	100.0%
Oncology – Radiation/Radiation Oncology	15	100.0%	40	100.0%	90	100.0%
Ophthalmology	10	100.0%	20	100.0%	60	100.0%
Physiatry, Rehabilitative Medicine	15	100.0%	30	100.0%	75	100.0%
Plastic Surgery	15	100.0%	40	100.0%	90	100.0%
Podiatry	10	100.0%	30	100.0%	60	100.0%
Psychiatry	10	100.0%	25	100.0%	60	100.0%
Psychology	10	100.0%	25	100.0%	60	100.0%
Pulmonology	10	100.0%	30	100.0%	60	100.0%
Rheumatology	15	100.0%	40	100.0%	90	100.0%
Urology	10	100.0%	30	100.0%	60	100.0%
All other licensed or certified providers under contract with a carrier not listed	15	100.0%	40	100.0%	90	100.0%
HMO - FACILITY TYPE						
Pharmacy	5	100.0%	10	100.0%	30	100.0%
Acute Inpatient Hospitals	10	99.8%	30	100.0%	60	100.0%
Critical Care Services – Intensive Care Units	10	99.0%	30	100.0%	100	99.9%
Diagnostic Radiology	10	100.0%	30	100.0%	60	100.0%
Inpatient Psychiatric Facility	15	100.0%	45	100.0%	75	100.0%
Outpatient Dialysis	10	100.0%	30	100.0%	50	100.0%
Outpatient Infusion/Chemotherapy	10	72.3%	30	95.1%	60	99.8%
Skilled Nursing Facilities	10	100.0%	30	100.0%	60	100.0%
Surgical Services (Outpatient or Ambulatory Surgical Center)	10	100.0%	30	100.0%	60	100.0%
Other Behavioral Health/Substance Abuse Facilities	10	100.0%	25	100.0%	60	100.0%
All other licensed or certified facilities under contract with a carrier not listed	15	100.0%	40	100.0%	90	100.0%

Section .04 C. - Essential Community Providers

<p>Each provider panel of a carrier, that is not a group model HMO provider panel, shall include at least 30 percent of the available essential community providers in each of the urban, rural, and suburban areas.</p>						
<p>Section .05 C. - Waiting Time Standards</p> <p>Waiting Time Standards</p> <p>* CF shall meet the waiting time standards listed below for at least 95% of the enrollees covered under health benefit plans that use that provider panel.</p>				<p>% of CF enrollees for which CF meets Appointment Waiting Time Standards</p>		
				<p>PPO</p>	<p>HMO</p>	
<p>Urgent Care (including medical, behavioral health, and substance use disorder services)</p>	<p>72 hours</p>			<p>93.00%</p>	<p>95.30%</p>	<p>See note 1, under WTS</p>
<p>Routine Primary Care</p>	<p>15 calendar days</p>			<p>79.00%</p>	<p>82.93%</p>	<p>See note 1, under WTS</p>
<p>Preventive Visit/Well Visit</p>	<p>30 calendar days</p>			<p>82.00%</p>	<p>83.58%</p>	<p>See note 1, under WTS</p>
<p>Non-urgent specialty care</p>	<p>30 calendar days</p>			<p>79.96%</p>	<p>79.96%</p>	<p>See note 2, under WTS</p>
<p>Non-urgent behavioral health/substance use disorder services</p>	<p>10 calendar days</p>			<p>57.53%</p>	<p>57.53%</p>	<p>See note 2, under WTS</p>
<p>Section .06 B. - Provider-to-Enrollee Ratio Standards</p>	<p>Do CF's provider-to-enrollee ratios meet the standard?</p>			<p>PPO</p>	<p>HMO</p>	
<p>1 full-time physician or other appropriate full-time provider for:</p>				<p>Yes (1:30)</p>	<p>Yes (1:16)</p>	
<p>2,000 enrollees for primary care</p>				<p>Yes (1:48)</p>	<p>Yes (1:24)</p>	
<p>2,000 enrollees for pediatric care</p>				<p>Yes (1:166)</p>	<p>Yes (1:86)</p>	
<p>2,000 enrollees for OB/GYN care</p>				<p>Yes (1:50)</p>	<p>Yes (1:29)</p>	
<p>2,000 enrollees for behavioral health care or services</p>				<p>N/A</p>	<p>N/A</p>	
<p>2,000 enrollees for substance use disorder care or services</p>				<p>N/A</p>	<p>N/A</p>	
<p>Section .09 A. Network Adequacy Access Plan Executive Summary Form</p>				<p>PPO</p>	<p>HMO</p>	
<p>Total Number of certified registered nurse practitioners counted as a primary care provider.</p>				<p>1,874</p>	<p>1,557</p>	
<p>Total percentage of primary care providers who are certified registered nurse practitioners.</p>				<p>22%</p>	<p>19.6%</p>	
<p>The total number of essential community providers in CF's network.</p>				<p>470</p>	<p>430</p>	<p>In addition, CF contracts with 18 Mid Health Depts in the PPO network and 17 in the HMO.</p>
<p>The total percentage of essential community providers available in the health benefit plan's service area that are participating providers.</p>				<p>49.80%</p>	<p>45.60%</p>	
<p>The total percentage of telehealth appointments counted as part of the appointment waiting time standard results.</p>				<p>0%</p>	<p>0%</p>	