

2020 Kaiser Foundation Health Plan of the Mid-Atlantic States Annual Network Adequacy Access Plan Submission in response to COMAR 31.10.44.01-.09 – July 1, 2020

Part 1 - Executive Summary 31.10.44.09

(1) Travel Distance Standards



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31.10.44.09 Network Adequacy Access Plan Executive Summary Form

(1) (a) Travel Distance Standards

Commercial - Providers

Provider Group	Urban Area %	Suburban Area %	Rural Area %
Primary Care Physician	100	100	100
Pediatrics—Routine/Primary Care	100	100	100
Gynecology Only	98.8	98	100
Gynecology, OB/GYN	100	100	100
Licensed Clinical Social Worker	100	100	100
Psychiatry	100	100	100
Psychology	100	100	100
Allergy & Immunology	100	100	100
Applied Behavioral Analyst	99.4	99.7	100
Cardiovascular Disease	100	100	100
Chiropractic	100	100	100
Dermatology	100	100	100
Endocrinology	99.9	100	100
ENT/Otolaryngology	100	100	100
Gastroenterology	100	100	100
General Surgery	100	100	100
Infectious Diseases*	99.9	100	100
Nephrology	100	100	100
Neurological Surgery*	99.9	100	100
Neurology	100	100	100
Oncology—Medical, Surgical	100	100	100
Oncology—Radiation/Radiation Oncology	100	100	100
Ophthalmology	100	99.9	100
Optometry*	100	100	100
Orthopedic Surgery*	100	100	100
Physiatry, Rehabilitative Medicine	100	100	100
Plastic Surgery	100	100	100
Podiatry	99.9	100	100
Pulmonology	100	100	100
Rheumatology	98.7	100	100
Urology	100	100	100
Vascular Surgery*	100	100	100

* All other licensed or certified providers under contract with a carrier not listed

- (b) Total number of certified registered nurse practitioners counted as a primary care provider: 0
- (c) Total percentage of primary providers who are certified registered nurse practitioners: 0
- (d) Total number of essential community providers in the carrier’s network: N/A
- (e) Total percentage of essential community providers available in the health benefit plan’s service area that are participating providers: N/A



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(1) (a) Travel Distance Standards

Commercial - Facilities

Facility Group	Urban Area %	Suburban Area %	Rural Area %
Acute Inpatient Hospitals	99.8	100	100
Critical Care Services – Intensive Care Units	99.8	100	100
Diagnostic Radiology	100	100	100
Inpatient Psychiatric Facility	99.4	100	100
Outpatient Dialysis	100	100	100
Outpatient Infusion/Chemotherapy	99.8	100	100
Skilled Nursing Facilities	100	100	100
Surgical Services (Outpatient or Ambulatory Surgical Center)	99.9	100	100
Other Behavioral Health/Substance Abuse Facilities *	99.5	100	100

* All other licensed or certified facilities under contract with a carrier not listed

[Chemical Dependency Day Treatment, Inpatient Substance Abuse, Psychiatric Day Treatment, Outpatient Substance Abuse]

(2) Appointment Waiting Time Standards –

(a) And (b) – Data reflects results for the period April 2019 through March 2020.

.05 Appointment Waiting Time Standards

(a) 95 percent pass threshold

Appointment Waiting Time Standard Results	
Urgent Care - Within 72 Hours	100%
Routine Primary Care - Within 15 Calendar Days	95%
Preventive Visit/Well Visit - Within 30 calendar Days	99%
Non-urgent Specialty Care - Within 30 Calendar Days	98%
Non-urgent Ancillary Services - Within 30 Calendar Days	100%
Non-urgent Behavioral Health/Substance Use Disorder Services - Within 10 Calendar Days	75%

(b) List the total percentage of telehealth appointments counted as part of the appointment waiting time standard results - 4%

(3) Provider-to-Enrollee Ratio Standards – As, Kaiser Permanente is a group model integrated health care delivery system/ Health Maintenance Organization (“HMO”), this requirement is not applicable.