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| **Hospital Inpatient** | | | | | |
|  |  | **In-Network** | | **Out-of-Network** | |
|  |  | **Med/Surg** | **MH/SUD** | **Med/Surg** | **MH/SUD** |
| (1) | **Out of Network exceptions pursuant to Ins. Art. § 15-830** |  |  |  |  |
| (A) | Number of requests to see an out-of-network provider as in-network |  |  |  |  |
| (B) | Number of approved requests to see an out-of-network provider as in-network |  |  |  |  |
| (2) | **Prior authorizations** |  |  |  |  |
| (A) | Number of prior authorizations requested |  |  |  |  |
| (B) | Number of prior authorizations approved in line (2)(A) |  |  |  |  |
| (C) | Number of prior authorization requests subject to a fail-first requirement in line (2)(A) |  |  |  |  |
| (D) | Number of prior authorization requests that were denied as adverse decisions in line (2)(A) |  |  |  |  |
| (3) | **Concurrent review** |  |  |  |  |
| (A) | Number of requests for concurrent review |  |  |  |  |
| (B) | Number of concurrent reviews that were approved in line (3)(A) |  |  |  |  |
| (C) | Number of concurrent reviews that were denied as adverse decisions in line (3)(A) |  |  |  |  |
| (4) | **Retrospective review** |  |  |  |  |
| (A) | Number of retrospective reviews of medical necessity |  |  |  |  |
| (B) | Number of retrospective reviews that were approved in line (4)(A) |  |  |  |  |
| (C) | Number of retrospective reviews that were denied as adverse decisions in line (4)(A) |  |  |  |  |
| **Other Inpatient** | | | | | |
|  |  | **In-Network** | | **Out-of-Network** | |
|  |  | **Med/Surg** | **MH/SUD** | **Med/Surg** | **MH/SUD** |
| (1) | **Out of Network exceptions pursuant to Ins. Art. § 15-830** |  |  |  |  |
| (A) | Number of requests to see an out-of-network provider as in-network |  |  |  |  |
| (B) | Number of approved requests to see an out-of-network provider as in-network |  |  |  |  |
| (2) | **Prior authorizations** |  |  |  |  |
| (A) | Number of prior authorizations requested |  |  |  |  |
| (B) | Number of prior authorizations approved in line (2)(A) |  |  |  |  |
| (C) | Number of prior authorization requests subject to a fail-first requirement in line (2)(A) |  |  |  |  |
| (D) | Number of prior authorization requests that were denied as adverse decisions in line (2)(A) |  |  |  |  |
| (3) | **Concurrent review** |  |  |  |  |
| (A) | Number of requests for concurrent review |  |  |  |  |
| (B) | Number of concurrent reviews that were approved in line (3)(A) |  |  |  |  |
| (C) | Number of concurrent reviews that were denied as adverse decisions in line (3)(A) |  |  |  |  |
| (4) | **Retrospective review** |  |  |  |  |
| (A) | Number of retrospective reviews of medical necessity |  |  |  |  |
| (B) | Number of retrospective reviews that were approved in line (4)(A) |  |  |  |  |
| (C) | Number of retrospective reviews that were denied as adverse decisions in line (4)(A) |  |  |  |  |

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|  | **Outpatient** | | | | | | | | |
|  |  | **In-network** | | | | **Out-of-network** | | | |
|  |  | **Med/Surg (office visits)** | **Med/Surg (all other)** | **MH/SUD (Office Visits)** | **MH/SUD (all other)** | **Med/Surg (office visits)** | **Med/Surg (all other)** | **MH/SUD (Office Visits)** | **MH/SUD (all other)** |
| (1) | **Out of Network exceptions pursuant to Ins. Art. § 15-830** |  |  |  |  |  |  |  |  |
| (A) | Number of requests to see an out-of-network provider as in-network |  |  |  |  |  |  |  |  |
| (B) | Number of approved requests to see an out-of-network provider as in-network |  |  |  |  |  |  |  |  |
| (2) | **Prior authorizations** |  |  |  |  |  |  |  |  |
| (A) | Number of prior authorizations requested |  |  |  |  |  |  |  |  |
| (B) | Number of approved prior authorizations in line (2)(A) |  |  |  |  |  |  |  |  |
| (C) | Number of prior authorization requests subject to a fail-first requirement in line (2)(A) |  |  |  |  |  |  |  |  |
| (D) | Number of prior authorization requests that were denied as adverse decisions in line (2)(A) |  |  |  |  |  |  |  |  |
| (3) | **Concurrent review** |  |  |  |  |  |  |  |  |
| (A) | Number of requests for concurrent review |  |  |  |  |  |  |  |  |
| (B) | Number of concurrent reviews that were approved in line (3)(A) |  |  |  |  |  |  |  |  |
| (C) | Number of concurrent reviews that were denied as adverse decisions in line (3)(A) |  |  |  |  |  |  |  |  |
| (4) | **Retrospective review** |  |  |  |  |  |  |  |  |
| (A) | Number of retrospective reviews of medical necessity |  |  |  |  |  |  |  |  |
| (B) | Number of retrospective reviews that were approved in line (4)(A) |  |  |  |  |  |  |  |  |
| (C) | Number of retrospective reviews that were denied as adverse decisions in line (4)(A) |  |  |  |  |  |  |  |  |

**Prescription Drug NQTL**

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| **Prescription Drugs** | | | |
|  |  | **Med/Surg** | **MH/SUD** |
| (1) | **Prior authorizations** |  |  |
| (A) | Number of prior authorizations requested |  |  |
| (B) | Number of prior authorizations approved in line (1)(A) |  |  |
| (C) | Number of prior authorization requests that were subject to a fail-first requirement in line (1)(A) |  |  |
| (D) | Number of prior authorization requests that were denied as adverse decisions in line (1)(A) |  |  |
| (2) | **Retrospective Review** |  |  |
| (A) | Number of retrospective reviews of medical necessity |  |  |
| (B) | Number of retrospective reviews that were approved in line (2)(A) |  |  |
| (C) | Number of retrospective reviews that were denied as adverse decisions in line (2)(A) |  |  |