## MEDAMERICA INSURANCE COMPANY

## Address: 165 Court Street, Rochester, New York 14647

## Series 11 and Prior Actuarial Memorandum

April 28, 2020

| $\frac{\text { Product }}{\text { Prior to Series } 11}$Comprehensive Form <br> Comprehensive Form | Number |
| :--- | :--- |
| Series 11 Individual | LTC-CD8-MD |
| Facility Only Form | LTC-CD9-MA-MD |
| Comprehensive Form | NTQ11-337-MA-MD-601 |
| Comprehensive Form | LTQ11-336-MA-MD-601 |
| Home Health Only Form | LTQ11-336-MA-MD-1100 |
|  | HTQ11-338-MA-MD-601 |

MedAmerica Insurance Company (MedAmerica) is requesting a rate increase on the above-listed long-term care policy form(s). The company issued this policy form(s) in Maryland from October 1996 through September 2005 and is no longer marketing it in any jurisdiction.

Nationwide, MedAmerica and its affinity partners are requesting a premium rate increase that varies by benefit period, except where limited by regulatory restrictions or the limited amount of in-force business. This actuarial memorandum captures the pooled nationwide experience of the above-listed policy form(s) as well as similar individual and group policy forms of the same product series issued nationwide by MedAmerica and its affinity partners.

As indicated in the enclosed cover letter, the company is requesting a phased-in increase in Maryland such that no policyholder will receive a rate increase of more than $15 \%$ in a single calendar year in order to comply with COMAR 31.14.01.04.A(5). The phased-in rate increase was determined to be actuarially equivalent to the nationwide request as described below in Section 2. This actuarial memorandum reflects the nationwide requested increase, except the Maryland-specific increase is reflected in Section 19 and the supplement to the actuarial memorandum.

## 1. Purpose of Filing

This actuarial memorandum has been prepared for the purpose of demonstrating that the requested rate increase discussed in Section 2 meets the minimum requirements of the applicable sections of the 2014 National Association of Insurance Commissioners (NAIC) Long-Term Care Insurance Model Regulation (Model Regulation). The enclosed supplement to the actuarial memorandum demonstrates compliance with the applicable regulatory requirements of this jurisdiction, to the extent they differ from the Model Regulation, and includes other commonly requested information of this jurisdiction. It may not be suitable for other purposes.

## 2. Requested Rate Increase

The company is requesting a rate increase that varies by benefit period. The rate increase levels were determined to vary by benefit period to better align the rate increase with the adverse experience. Appendix A to this memorandum provides a description of the development of and justification for the assumptions used in this filing, which were used to analyze the adverse experience.

This rate increase request is a follow-up to two prior nationwide requests. In jurisdictions that did not allow full implementation of the prior requested increases, the company is requesting a follow-up increase to achieve an actuarially equivalent lifetime loss ratio to the prior requests. Appendix B to this memorandum provides additional details on the development of and justification for the requested rate increase, including a detailed description of how actuarial equivalence was determined and a demonstration that the requested rate increase does not recoup past losses.

The table below provides the average prior, requested, and cumulative increases by policy form cohort and benefit period based on the nationwide distribution business. The enclosed cover letter provides similar information based on the jurisdiction-specific distribution and discloses the requested rate increase in this jurisdiction.

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| $\|$Nolicy Form <br> Cohort | Benefit <br> Period | Prior <br> Increase | Requested <br> Increase | Cumulative <br> Increase |
| :---: | :---: | :---: | :---: | :---: |
| Prior to | Non-Lifetime | $79.4 \%$ | $48.0 \%$ | $166 \%$ |
| Series 11 | Lifetime | 97.0 | 153.2 | 399 |
| Series 11 | Non-Lifetime | 68.4 | 57.7 | 166 |
| Individual | Lifetime | 108.2 | 139.5 | 399 |
| Series 11 | Non-Lifetime | 82.0 | 45.9 | 166 |
| Group | Lifetime | 91.4 | 160.6 | 399 |
| Average |  | 82.0 | 76.0 | 220 |

[1] As of December 31, 2018 and excludes policies assumed to be paid up prior to implementation of the requested rate increase.

While emerging experience supports a larger rate increase, the company is limiting the increase to be an actuarially equivalent follow-up to the prior requests in order to improve equity across jurisdictions. The company plans to continue to monitor experience and request additional rate increases in the future, to the extent justified. However, if it is the Department's position to only allow future rate increases if experience deteriorates from the current most-likely projections used in this filing, the company respectfully requests that the Department notify them and allow the company to revise the current rate increase request.

Upon reaching an agreement with the Department on the increase, the company will provide the proposed rate tables.

As the company is not currently marketing new business, the required statement that the renewal premium rate schedules are not greater than the new business premium rate schedules is not applicable.

## 3. Description of Benefits

These products provide long-term care coverage. The Series 11 products are tax-qualified, and were issued on an individual or group basis. The Prior to Series 11 product includes tax-qualified and nontax qualified policy forms, and was issued on an individual basis. Each product has benefit eligibility requirements that involve activities of daily living (ADL) deficiencies or cognitive impairment. Waiver of premium is provided when certain benefits are being paid. A daily benefit, benefit period, and elimination period were selected at issue.

At issue, the insured may have had the option to choose one of the following inflation options, the availability of which varied by policy form: simple inflation for life, simple inflation for 20 years, or compound inflation. The two simple inflation options provide for benefit levels that increase on each anniversary date by $5 \%$ of the daily benefit amount chosen at issue for either the life of the insured or 20 years depending on the option chosen. The compound inflation option provides for benefit levels that increase on each anniversary date by $5 \%$ compounded annually for the life of the insured. These automatic increasing benefits apply even when the insured is in claim status. For Series 11 Group forms, the insured may have also had the option of a guaranteed purchase option. Under this option, the insured can purchase additional coverage amounts of $5 \%$ per year without additional underwriting.

The available choices for benefit period, elimination period, and inflation option are shown in Section 21.
At issue the insured may have had the option of selecting riders that provide the following types of coverage: nonforfeiture, restoration of benefits, return of premium, shortened benefit period, spousal benefit transfer, survivorship benefit, or monthly home health care benefit. The insured may have had the option to select a lifetime, ten-year, or twenty-year premium payment option.

A contingent benefit upon lapse (CBUL) will be available to all insureds at the time of the rate increase.

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## 4. Renewability

These policies are guaranteed renewable for life.

## 5. Applicability

This rate increase applies to all policies issued on the above-listed form(s) in this jurisdiction. The rate changes will apply to the premium of the base form and all applicable options and riders associated with the base form.

## 6. Actuarial Assumptions

The following assumptions are used to project the experience shown in this filing.
a. Morbidity reflects claim costs developed using the 2014 Milliman Long-Term Care Guidelines (Guidelines) with adjustments for underwriting selection, an all-lives exposure basis, and four years of retrospective improvement to bring the Guidelines forward to 2018. The claim costs were further adjusted based on historical claim experience by policy form cohort, attained age, duration, individual vs. group, payment type, and coverage type, to the extent credible. These adjustment factors can be found in Exhibit A-5a of Appendix A to this memorandum.
b. Mortality Rates reflect the 2012 Individual Annuitant Mortality (IAM) Basic table. The mortality rates were adjusted based on historical mortality experience by gender, marital status, attained age, and duration. The adjusted 2012IAM table was then brought forward to 2018 using the 2012IAM attained age mortality improvement scale (i.e., G2 projection scale). These adjustment factors can be found in Exhibit A-1a and A-1c of Appendix $A$ to this memorandum.
c. Voluntary Lapse Rates vary by policy duration (ultimate for $10+$ ), attained age (ultimate for $65+$ ), benefit period (lifetime or non-lifetime), inflation protection (auto inflation or none), marital status, policy form cohort, and premium payment option. The table below summarizes the ultimate lapse rates by key characteristics for lifetime-pay policies.

Ultimate Lapse Rates
Lifetime-Pay Policies

| Policy Form Cohort | Married |  |  |  | Single |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Lifetime Benefit Period |  | Non-Lifetime Benefit Period |  | Lifetime Benefit Period |  | Non-Lifetime Benefit Period |  |
|  | Auto Inflation | $\begin{gathered} \hline \text { No } \\ \text { Inflation } \end{gathered}$ | Auto Inflation | $\begin{gathered} \text { No } \\ \text { Inflation } \end{gathered}$ | Auto Inflation | $\begin{gathered} \text { No } \\ \text { Inflation } \end{gathered}$ | Auto Inflation | $\begin{gathered} \hline \text { No } \\ \text { Inflation } \end{gathered}$ |
| Prior to Series 11 | 0.4\% | 0.5\% | 0.5\% | 0.7\% | 0.5\% | 0.6\% | 0.6\% | 0.9\% |
| Series 11 Individual | 0.3 | 0.4 | 0.4 | 0.5 | 0.4 | 0.5 | 0.5 | 0.7 |
| Series 11 Group | 0.6 | 0.7 | 0.7 | 1.0 | 0.8 | 0.9 | 0.9 | 1.2 |

The durational voluntary lapse rates were adjusted based on the following criteria for the limitedpay options:

- For the ten-pay option, a reduction of $65 \%$ of the durational lapse rates is assumed for durations one through four, a reduction of $70 \%$ of the durational lapse rates is assumed for durations five through eight, and $0 \%$ lapse thereafter.
- For the twenty-pay option, a reduction of $50 \%$ of the durational lapse rates is assumed for durations one through eight, a reduction of $75 \%$ of the durational lapse rates is assumed for durations nine through fifteen, and 0\% lapse thereafter.
d. Benefit Expiry Rates reflect assumed policy termination due to exhaustion of benefits on limited benefit period policies. The rates are based on the 2017 Guidelines with adjustments for historical benefit expiry experience and vary by gender, benefit period, and attained age as shown in the following table.

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| Gender | Benefit Period in Years | Attained Age ${ }^{[1]}$ |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | <65 | 65 | 70 | 75 | 80 | 85 | 90 | 95 | 100 | 105 | 110+ |
| Female | 1 | 0.0\% | 0.1\% | 0.2\% | 0.3\% | 0.8\% | 2.3\% | 5.4\% | 9.7\% | 11.3\% | 19.3\% | 20.7\% |
|  | 2 | 0.0 | 0.0 | 0.1 | 0.2 | 0.5 | 1.6 | 4.4 | 8.2 | 10.7 | 19.0 | 20.7 |
|  | 3 | 0.0 | 0.0 | 0.1 | 0.2 | 0.5 | 1.3 | 3.4 | 6.7 | 9.3 | 19.0 | 20.7 |
|  | 4 | 0.0 | 0.0 | 0.1 | 0.1 | 0.3 | 0.9 | 2.5 | 4.8 | 7.1 | 17.0 | 20.7 |
|  | 5 | 0.0 | 0.0 | 0.0 | 0.1 | 0.2 | 0.6 | 1.8 | 3.7 | 6.3 | 14.4 | 20.7 |
|  | Lifetime | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Male | 1 | 0.0 | 0.1 | 0.1 | 0.2 | 0.5 | 1.6 | 4.0 | 6.9 | 7.8 | 11.3 | 20.7 |
|  | 2 | 0.0 | 0.0 | 0.1 | 0.2 | 0.4 | 1.1 | 2.8 | 5.1 | 6.0 | 10.2 | 20.7 |
|  | 3 | 0.0 | 0.0 | 0.1 | 0.1 | 0.3 | 0.8 | 1.9 | 3.8 | 4.8 | 9.1 | 20.7 |
|  | 4 | 0.0 | 0.0 | 0.0 | 0.1 | 0.2 | 0.4 | 1.3 | 2.4 | 3.4 | 7.9 | 20.7 |
|  | 5 | 0.0 | 0.0 | 0.0 | 0.1 | 0.1 | 0.3 | 0.8 | 2.1 | 2.9 | 6.8 | 20.7 |
|  | Lifetime | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |

[1] The assumption varies by attained age, but is shown every five years for display purposes.
e. Policyholder Behavior Due to the Rate Increase. At the time of a rate increase, insureds have the option to elect a CBUL or reduced benefit options (RBO). An increase in morbidity for adverse selection due to the rate increase is assumed based on the percentage of policies that elect CBUL and RBO.

Insureds who elect a CBUL are modeled as a lapse (i.e., the CBUL benefit is not modeled), which results in a slightly lower lifetime loss ratio than if the CBUL benefit had been modeled. The following table provides the CBUL and RBO election rates, reduction to premiums and benefits due to the impact of RBO elections, and increase in morbidity by requested rate increase levels for lifetime-pay policies. Limited-pay policies are assumed to not elect CBUL or RBO.

Policyholder Behavior Assumptions

| Requested <br> Increase | CBUL <br> Election <br> Rate | RBO <br> Election <br> Rate | Approximate <br> Reduction for <br> RBO $^{[1]}$ | Morbidity <br> Increase for <br> Adverse <br> Selection |
| :---: | :---: | :---: | :---: | :---: |
| $0.1-9.9 \%$ | $1 \%$ | $1 \%$ | $0.0 \%$ | $0.4 \%$ |
| $10.0-19.9$ | 3 | 2 | 0.3 | 1.0 |
| $20.0-39.9$ | 6 | 5 | 1.2 | 2.2 |
| $40.0-74.9$ | 8 | 10 | 4.0 | 3.4 |
| $75.0-99.9$ | 10 | 15 | 7.8 | 4.6 |
| $100.0-149.9$ | 11 | 20 | 12.5 | 5.5 |
| $150.0-299.9$ | 12 | 25 | 19.7 | 6.5 |

[1] For display purposes, the approximate reduction for RBO values reflect the midpoint of the requested increase within each range. A detailed description of the calculation can be found in Appendix A. For example, the $20.0 \%-39.9 \%$ range was calculated using the formula in Appendix A and a rate increase of $30 \%$.
f. Interest Rate consistent with the maximum valuation interest rate applicable to the year of issue (ranges from $3.5 \%$ to $5.5 \%$ and averages $4.5 \%$ ) is used to demonstrate compliance with the minimum loss ratio requirements.
g. Annual Improvement in the mortality and morbidity assumptions is assumed for 10 years starting in 2019. Annual mortality improvement factors vary by attained age and gender based on the G2 improvement scale from the 2012IAM table. Annual morbidity improvement is assumed to be 1.0\%.

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h. Expenses have not been explicitly projected for the purpose of demonstrating compliance with minimum loss ratio requirements. Originally filed expense assumptions are assumed to remain appropriate, except that reductions are made to the renewal commission rates so that the total commissions paid before and after any increase in premium are similar (i.e., commissions are not paid on the increased premium).

The above assumptions are based on the experience of the above-listed policy form(s) and similar forms issued by MedAmerica and its affinity partners, other similar business issued by MedAmerica (including its affinity partners and acquired blocks of business), industry experience, and actuarial judgment. The above assumptions are deemed reasonable for the particular policy form(s) in this filing and are considered "most likely" (without explicit margin).

In establishing the assumptions described in this section, the policy design, underwriting, and claims adjudication practices for the above-referenced product(s) were taken into consideration. Appendix A to this memorandum provides a description of the development of and justification for the assumptions used in this filing.

The company is not currently marketing long-term care products. As a result, the requirement to reflect on any assumptions that deviate from those used for pricing other forms currently available for sale is not applicable.

## 7. Marketing Method

Agents and brokers of the company marketed these products.

## 8. Underwriting Description

Policies on the individual forms were fully underwritten.
On the group forms, actively at work employees were subject to short form underwriting. All others were subject to full underwriting.

Groups of at least 500 employees were eligible to elect modified guaranteed issue underwriting for those actively at work. If the employer agreed to contribute $100 \%$ of premium for a base plan for a minimum of three years, no underwriting was required for those actively at work.

For both individual and group business, the company used various underwriting tools in addition to the application, which may have included medical records, an attending physician's statement, telephone interview, and/or face-to-face assessment.

## 9. Premiums

Premiums are unisex and payable for life unless the insured selected a ten-year or twenty-year premium payment option. The premiums may vary by policy form, issue age, elimination period, benefit period, initial daily benefit, inflation option, premium payment option, underwriting class, joint/group discounts, home care percentage, copayment option, marital status at issue, and the selection of any riders.

## 10. Issue Age Range

Issue ages are from 18 to 85 .

## 11. Area Factors

Area factors are not used for these products.

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## 12. Premium Modalization Rules

The following modal factors and percent distributions (based on the nationwide in-force count as of December 31, 2018) are applied to the annual premium (AP):

| Premium <br> Mode | Modal <br> Factors | Percent <br> Distribution |
| :---: | :---: | :---: |
| Annual | $1.00^{*} \mathrm{AP}$ | $47 \%$ |
| Semi-Annual | $0.52^{*} \mathrm{AP}$ | 4 |
| Quarterly | $0.26^{\star} \mathrm{AP}$ | 25 |
| Monthly | $0.09^{*} \mathrm{AP}$ | 24 |

## 13. Reserves

Active life reserves and reserves for the election of a CBUL have not been used in the experience exhibits for this rate increase analysis for the purpose of demonstrating compliance with minimum loss ratio requirements. Claim reserves as of December 31, 2018 have been discounted to the incurral date of each respective claim and included in historical incurred claims. An incurred but not reported (IBNR) reserve balance as of December 31, 2018 has been allocated to the 2018 calendar year and included in historical incurred claims.

## 14. Trend Assumptions

As this is not medical insurance, an explicit medical cost trend is not included in the projections.

## 15. Demonstration of Satisfaction of Loss Ratio Requirements

This filing uses pooled nationwide experience of the above-listed product(s) and similar individual and group products issued nationwide by MedAmerica and its affinity partners. The pooled experience is appropriate to increase credibility and allow for a uniform rate increase request across similar business. Applying a uniform rate increase to the pool of forms maintains the original pricing relationships of the product design and differences between individual and group business.

Further, pooling experience is appropriate because the products issued are identical, the marketing and distribution employed is similar, and the same company (MedAmerica) administers and manages the entire block (including underwriting and claims handling). MedAmerica has $50 \%$ to $100 \%$ of the risk of the affinity partner forms via reinsurance arrangements with each affinity partner.

Exhibit I provides actual and projected experience using current assumptions. Actual experience is provided from inception through 2018 and then projected on a seriatim basis for 60 years using the current assumptions described above in Section 6. The actual and projected experience is based on nationwide premiums that reflect prior rate increases filed for use between January 2010 and April 2019, which average $82 \%$ across all jurisdictions. The after increase projected experience reflects the additional increase needed to achieve the cumulative increases shown in Section 2 on a seriatim basis.

Values in Exhibit I are shown (a) before and (b) after the nationwide requested rate increase. Included are calendar year earned premiums, incurred claims, end of year lives, and annual loss ratios. As shown in Exhibit l-b, the anticipated lifetime loss ratio with the nationwide requested rate increase exceeds the minimum loss ratio required by pre-rate stability regulation.

The following table demonstrates that the lifetime loss ratios by policy form cohort and benefit period also exceed the minimum loss ratio required by pre-rate stability regulation. The final row corresponds to that shown in Exhibit I.

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Nationwide Lifetime Loss Ratios at the Maximum Valuation Interest Rate by Policy Form Cohort and Benefit Period

| Policy Form Cohort | Benefit <br> Period | Before <br> Increase | After <br> Increase |
| :---: | :---: | :---: | :---: |
| Prior to Series 11 | All | $103 \%$ | $98 \%$ |
| Series 11 Individual | All | 121 | 104 |
| Series 11 Group | All | 107 | 92 |
| All | Non-Lifetime | 97 | 88 |
| All | Lifetime | 159 | 130 |
| All | All | 113 | 100 |

The majority of policies subject to this rate increase are eligible for a CBUL, so an alternative version of the $58 \% / 85 \%$ test, which uses the greater of $58 \%$ and the original anticipated lifetime loss ratio, is provided per post-rate stability regulation. The expected loss ratio using original pricing assumptions and actual policies sold ( $63 \%$ ) is used as a substitute for the original pricing loss ratio that was determined at pricing based on an assumed mix of business sold.

Exhibit II provides a demonstration that the nationwide requested rate increase meets the alternative $58 \% / 85 \%$ test required by post-rate stability regulation. This exhibit shows that the sum of the accumulated value of incurred claims without the inclusion of active life reserves, and the present value of projected incurred claims, without the inclusion of active life reserves, will not be less than the sum of the following:

1. Accumulated value of the initial earned premium times $63 \%$,

$$
85 \% \text { of the accumulated value of prior premium rate schedule increases, }
$$

Present value of projected initial earned premium times 63\%, and
$85 \%$ of the present value of projected premium in excess of the projected initial earned premium.

The projected incurred claims in Exhibit II were increased by $15 \%$ from the current assumptions described in Section 6 to reflect assumptions that include moderately adverse conditions.

The following table demonstrates that the alternative $58 \% / 85 \%$ test is passed by policy form cohort and benefit period. The 'All' row corresponds to that shown in Exhibit II. Values in the table are shown in millions of dollars. The 'Alternative $58 \%$ Loss Ratio' represents the greater of $58 \%$ and the expected lifetime loss ratio.

Alternative 58\%/85\% Test by Policy Form Cohort and Benefit Period

| Policy Form <br> Cohort | Benefit <br> Period | Alternative 58\% <br> Loss Ratio | Item 5 ${ }^{[1]}$ | Item 7 ${ }^{[2]}$ | Result ${ }^{[3]}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Prior to Series 11 | All | $66 \%$ | $\$ 166.3$ | $\$ 257.2$ | Pass |
| Series 11 Individual | All | 58 | 339.8 | 602.1 | Pass |
| Series 11 Group | All | 70 | 163.1 | 226.7 | Pass |
| All | Non-Lifetime | 64 | 483.8 | 684.2 | Pass |
| All | Lifetime | 60 | 185.6 | 401.8 | Pass |
| All | All | 63 | 669.5 | $1,086.0$ | Pass |

[1] Item 5 is the Lifetime Earned Premium Times Prescribed Factor.
[2] Item 7 is Lifetime Incurred Claims with Rate Increase.
[3] Test of whether Item 7 is not less than Item 5.

## 16. Actual-to-Expected Experience

The following table provides a comparison of actual and projected experience using current assumptions to that expected using original pricing assumptions. Values in the following table are shown (a) before and (b) after the nationwide requested rate increase.

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Nationwide Actual and Expected Loss Ratios by Policy Form Cohort and Benefit Period

| Policy Form <br> Cohort | Benefit <br> Period | Before <br> Increase | After <br> Increase | Actual-to-Expected |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Expected | Before <br> Increase | After <br> Increase |  |  |  |
| Prior to Series 11 | All | $96 \%$ | $91 \%$ | $66 \%$ | 1.46 | 1.39 |
| Series 11 Individual | All | 114 | 99 | 58 | 1.97 | 1.70 |
| Series 11 Group | All | 99 | 85 | 70 | 1.41 | 1.22 |
| All | Non-Lifetime | 90 | 82 | 64 | 1.42 | 1.29 |
| All | Lifetime | 149 | 124 | 60 | 2.50 | 2.08 |
| All | All | 106 | 94 | 63 | 1.69 | 1.50 |

Actual and projected experience in the above table is identical to that described in Exhibit I, except historical experience is accumulated at MedAmerica's actual historical earned interest rates, which average $5.4 \%$ for this block, and projected experience is discounted at MedAmerica's current mostlikely interest rate assumption of $4.75 \%$. This $4.75 \%$ rate represents MedAmerica's expectation of its long-term investment earnings rate based on the average net investment earnings rate projected for MedAmerica's 2018 cash flow testing.

Expected experience uses the actual policies sold and projects from issue on a seriatim basis using the original pricing assumptions.

Exhibit III provides a comparison of the current and original pricing assumptions that underlie the actual and expected experience described above.

## 17. History of Previous Rate Revisions

Please see the enclosed cover letter, which provides the jurisdiction-specific average prior rate increase and rate history for the above-listed form(s). Section 2 above describes the nationwide average prior rate increase across the pooled experience.

## 18. Analysis Performed to Consider a Rate Increase

The experience table in Section 16 above demonstrates that experience has been more adverse from that expected using original pricing assumptions as the $A: E$ loss ratios exceeds 1.0. The adverse experience is due to a combination of higher persistency and lower interest.

The following table provides a comparison of actual and projected nationwide experience to that expected in pricing with respect to morbidity, mortality, lapse (combination of voluntary lapse and benefit expiry), interest, and improvement. The current and original pricing assumptions are provided in Exhibit III.

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Impact of Changing from Pricing to Current Assumptions

| Scenario | Lifetime <br> Loss Ratio <br> (LLR) | Incremental <br> Impact on <br> the LLR | Increase <br> Needed ${ }^{[2]}$ |
| :--- | :---: | :---: | :---: |
| Original pricing assumptions | $63 \%$ | $\mathrm{~N} / \mathrm{A}$ | $\mathrm{N} / \mathrm{A}$ |
| Historical experience through 2018 \& projections | 73 | $16 \%$ | $145 \%$ |
| with pricing assumptions ${ }^{[3]}$ |  |  |  |$|$| Historical experience through 2018 \& projections with pricing assumptions except for current: |  |  |  |
| :--- | :---: | :---: | :---: |
| Interest | 81 | 12 | 89 |
| Interest, lapse | 85 | 5 | 34 |
| Interest, lapse, mortality | 108 | 27 | 155 |
| Interest, lapse, mortality, morbidity | 109 | 1 | 3 |
| Interest, lapse, mortality, morbidity, improvement | 106 | -3 | -14 |
| Historical experience through 2018 \& projections | 106 | 69 | 395 |
| with all current most-likely assumptions |  |  |  |
| [4] |  |  |  |

[1] Calculated as the ratio of the lifetime loss ratio in a given row to that in the row immediately above it less one. [2] Shows the rate increase needed to reproduce the lifetime loss ratio in the row immediately above it. Calculated without regard to CBUL, RBO, adverse selection, and higher waiver claims due to the needed rate increase. [3] This row reflects actual historical experience and pricing assumptions projected from the valuation date, reflecting prior rate increases approved through April 12, 2019.
[4] This row is calculated in regards to the pricing lifetime loss ratio of $63 \%$.
For the business subject to rate stability regulation, an analysis of the projected loss ratio compared to that assumed at the time of original pricing revealed that experience has unfolded more than moderately adverse and crossed the original pricing threshold for which the company could consider a rate increase. At the time the product was priced, MedAmerica management determined the threshold for future increases would be defined as experience exhibiting deterioration of more than $10 \%$ of premium compared to that assumed in pricing. Section 16 demonstrates that the 'All' lifetime loss ratio before the requested rate increase using current assumptions is over $100 \%$ and well in excess of this original pricing threshold.

## 19. Average Annual Premium in Maryland (Based on December 31, 2018 In-Force)

The number of insureds and the corresponding average annual premium that will be affected by this filing are shown in the table(s) below. The values provided in the table(s) below exclude policies assumed to be paid up prior to implementation of the requested rate increase.

| Maryland - MedAmerica |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Policy Form Cohort | Benefit Period | Number of Insureds | Before Increase Premium | After <br> Requested Increase Premium ${ }^{[1]}$ |
| Prior to Series 11 | Non-Lifetime | 30 | \$2,359 | \$3,514 |
|  | Lifetime | 9 | 3,264 | 11,441 |
|  | Total | 39 | 2,568 | 5,344 |
| Series 11 Individual | Non-Lifetime | 36 | 2,765 | 4,119 |
|  | Lifetime | 11 | 3,480 | 12,200 |
|  | Total | 47 | 2,932 | 6,011 |
| Total | Non-Lifetime | 66 | 2,580 | 3,844 |
|  | Lifetime | 20 | 3,383 | 11,859 |
|  | Total | 86 | 2,767 | 5,708 |

[1] Reflects the total composite phase-in request. The increase request is phased-in over three to nine years to ensure no policyholder receives an increase greater than 15\% in a 12month period.

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## 20. Proposed Effective Date

This rate increase will apply to policies on their next premium payment date following at least a 60-day policyholder notification period following being filed for use by the department of insurance, but no sooner than 12 months after the prior rate increase was effective. The company will notify policyholders of the approved cumulative rate increase level at the time of implementation of the first year's rate increase. No policyholder will receive more than one increase during a 12-month period.
21. Distribution of Business as of December 31, 2018 (Based on Nationwide In-Force Insured Count)

| Issue Ages | Percent Distribution |
| :---: | :---: |
| $<40$ | $8 \%$ |
| $40-44$ | 7 |
| $45-49$ | 11 |
| $50-54$ | 17 |
| $55-59$ | 21 |
| $60-64$ | 19 |
| $65-69$ | 11 |
| $70-74$ | 5 |
| $75+$ | 1 |


| Elimination Period | Percent Distribution |
| :---: | :---: |
| 0-Day | $4 \%$ |
| 20-Day | 21 |
| 30-Day | $<1$ |
| 60-Day | 6 |
| 90-Day | 53 |
| 100-Day | 5 |
| 180-Day | 11 |
| 365-Day | $<1$ |


| Benefit Period | Percent Distribution |
| :---: | :---: |
| 1-Year | $<1 \%$ |
| 2-Year | 18 |
| $3-$ Year | 37 |
| 4-Year | 8 |
| 5-Year | 18 |
| Lifetime | 19 |


| Inflation Option | Percent Distribution |
| :---: | :---: |
| None | $39 \%$ |
| Simple for Life | 3 |
| Compound for Life | 38 |
| Simple for 20 Years | 20 |
| GPO | $<1$ |


| Premium Payment | Percent Distribution |
| :---: | :---: |
| Option | $15 \%$ |
| Ten-Pay | 11 |
| Twenty-Pay | 74 |
| Lifetime-Pay |  |

Series 11 and Prior Actuarial Memorandum

April 28, 2020

| Coverage Type | Percent Distribution |
| :---: | :---: |
| Facility Only | $11 \%$ |
| Comprehensive | 88 |
| Home Health Only | 1 |

22. Number of Insureds and Annualized Premium (Based on December 31, 2018 In-Force)

The number of insureds and annualized premium that will be affected by this filing are shown in the tables below. The values provided in the tables below exclude policies assumed to be paid up prior to implementation of the requested rate increase.

| Maryland - MedAmerica |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Policy Form <br> Cohort | Benefit <br> Period | Number of <br> Insureds | Annualized <br> Premium |  |
| Prior to Series 11 | Non-Lifetime | 30 | $\$ 70,767$ |  |
|  | Lifetime | 9 | 29,372 |  |
|  | Total | 39 | 100,140 |  |
|  | Non-Lifetime | 36 | 99,542 |  |
|  | Lifetime | 11 | 38,280 |  |
|  | Total | 47 | 137,822 |  |
| Total | Non-Lifetime | 66 | 170,310 |  |
|  | Lifetime | 20 | 67,652 |  |
|  | Total | 86 | 237,961 |  |

Nationwide

| Policy Form <br> Cohort | Benefit <br> Period | Number of <br> Insureds | Annualized <br> Premium |
| :---: | :---: | :---: | :---: |
| Prior to Series 11 | Non-Lifetime | 719 | $\$ 1,768,076$ |
|  | Lifetime | 332 | $1,015,415$ |
|  | Total | 1,051 | $2,783,491$ |
| Series 11 Individual | Non-Lifetime | 4,807 | $9,020,569$ |
|  | Lifetime | 1,553 | $5,273,045$ |
|  | Total | 6,360 | $14,293,614$ |
| Series 11 Group | Non-Lifetime | 4,457 | $7,048,528$ |
|  | Lifetime | 60 | 162,672 |
|  | Total | 4,517 | $7,211,200$ |
| Total | Non-Lifetime | 9,983 | $17,837,173$ |
|  | Lifetime | 1,945 | $6,451,132$ |
|  | Total | 11,928 | $24,288,305$ |

# MEDAMERICA INSURANCE COMPANY 

Address: 165 Court Street, Rochester, New York 14647

## Series 11 and Prior Actuarial Memorandum

April 28, 2020

## 23. Actuarial Certification

I am a Principal and Consulting Actuary for Milliman, Inc. and retained by MedAmerica to render an opinion with regard to long-term care insurance rates. I am a member of the American Academy of Actuaries. I meet the Academy's qualification standards to render this actuarial opinion and am familiar with the requirements for filing long-term care insurance premiums and rate increases.

This memorandum has been prepared in conformity with all applicable Actuarial Standards of Practice, including Actuarial Standards of Practice No. 8, "Regulatory Filings for Health Benefits, Accident and Health Insurance, and Entities Providing Health Benefits" and 18, "Long-Term Care Insurance".

I hereby certify that, to the best of my knowledge and judgment, this rate submission is in compliance with the applicable laws and regulations of this jurisdiction and the rules of this department of insurance.

In my opinion, the rates are not excessive or unfairly discriminatory, and bear reasonable relationship to the benefits based on the loss ratio standards of this jurisdiction.

If an average one-time premium rate schedule increase of $160 \%$ is implemented in Maryland and the underlying assumptions, with moderately adverse conditions reflected, are realized, no further premium rate schedule increases are anticipated.

In forming my opinion, I have used actuarial assumptions and actuarial methods (which gave consideration to policy design, underwriting, and claim adjudication) and such tests of the actuarial calculations as I considered necessary. Based on these assumptions, or statutory requirements where necessary, this premium rate filing is in compliance with the loss ratio standards of this jurisdiction.

I have relied on data and information provided by MedAmerica to develop this memorandum, including but not limited to management's view of when a rate change may be considered, policy design, underwriting and claim adjudication process, seriatim in-force data, claim data, and the company's longterm earnings rate. I have not audited or independently verified the data and information provided, but have reviewed it for reasonableness.

The basis for contract reserves has been previously filed and there is no anticipation of any changes.


Missy Gordon, FSA, MAAA
Principal and Consulting Actuary
Date: April 28, 2020

Exhibit l-a
MedAmerica and Affinity Partners
Actual and Projected Experience using Current Assumptions by Calendar Year Nationwide Experience Before Requested Rate Increase

Series 11 and Prior Policy Forms

|  | Calendar Year |
| :---: | :---: |
| Historical Experience | 1992 |
|  | 1993 |
|  | 1994 |
|  | 1995 |
|  | 1996 |
|  | 1997 |
|  | 1998 |
|  | 1999 |
|  | 2000 |
|  | 2001 |
|  | 2002 |
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|  | 2011 |
|  | 2012 |
|  | 2013 |
|  | 2014 |
|  | 2015 |
|  | 2016 |
|  | 2017 |
|  | 2018 |
| Projected Future Experience (60 Years) | 2019 |
|  | 2020 |
|  | 2021 |
|  | 2022 |
|  | 2023 |
|  | 2024 |
|  | 2025 |
|  | 2026 |
|  | 2027 |
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|  | 2045 |
|  | 2046 |
|  | 2047 |
|  | 2048 |
|  | 2049-2053 |
|  | 2054-2058 |
|  | 2059-2063 |
|  | 2064-2068 |
|  | 2069-2073 |
|  | 2074-2078 |
|  |  |
|  |  |
| Future |  |
| Lifetime |  |


| Loss Ratio Demonstration |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Without Interest |  |  | D | With Max. Val. Interest |  |  |
| A | B | $\mathrm{C}=\mathrm{B} / \mathrm{A}$ |  | E | F | $\mathrm{G}=\mathrm{F} / \mathrm{E}$ |
| Earned Premium | Incurred Claims | Incurred Loss Ratio | End of Year Lives | Earned Premium | Incurred Claims | Incurred Loss Ratio |
| 17,324 | 0 | 0\% | 111 | 71,586 | 0 | 0\% |
| 557,528 | 112,031 | 20\% | 634 | 2,000,739 | 390,130 | 19\% |
| 1,500,482 | 28,415 | 2\% | 1,376 | 5,000,457 | 93,904 | 2\% |
| 2,485,029 | 109,652 | 4\% | 1,943 | 7,615,872 | 328,779 | 4\% |
| 3,452,114 | 134,262 | 4\% | 2,631 | 9,767,306 | 363,261 | 4\% |
| 4,257,921 | 258,439 | 6\% | 2,884 | 11,351,783 | 722,059 | 6\% |
| 5,071,109 | 631,867 | 12\% | 3,447 | 12,825,438 | 1,628,343 | 13\% |
| 6,457,482 | 1,469,714 | 23\% | 4,511 | 15,508,468 | 3,549,679 | 23\% |
| 8,508,577 | 1,172,992 | 14\% | 5,902 | 19,440,203 | 2,747,609 | 14\% |
| 11,453,720 | 2,031,477 | 18\% | 8,144 | 24,936,673 | 4,502,841 | 18\% |
| 15,617,243 | 4,129,889 | 26\% | 11,144 | 32,444,884 | 8,685,044 | 27\% |
| 20,978,007 | 3,320,983 | 16\% | 17,381 | 41,633,941 | 6,624,075 | 16\% |
| 26,599,004 | 6,241,153 | 23\% | 18,793 | 50,454,166 | 11,880,541 | 24\% |
| 28,082,605 | 6,804,563 | 24\% | 19,928 | 50,952,747 | 12,396,414 | 24\% |
| 28,353,106 | 7,236,076 | 26\% | 19,787 | 49,161,822 | 12,600,226 | 26\% |
| 27,938,251 | 10,582,193 | 38\% | 19,852 | 46,299,524 | 17,627,243 | 38\% |
| 27,419,750 | 8,154,815 | 30\% | 19,654 | 43,441,448 | 12,987,481 | 30\% |
| 26,498,424 | 11,148,740 | 42\% | 19,200 | 40,159,832 | 16,973,198 | 42\% |
| 25,187,102 | 15,825,758 | 63\% | 18,231 | 36,523,397 | 23,059,195 | 63\% |
| 24,281,006 | 13,405,255 | 55\% | 17,415 | 33,692,333 | 18,672,749 | 55\% |
| 24,895,541 | 15,249,799 | 61\% | 17,350 | 33,048,891 | 20,307,361 | 61\% |
| 24,058,770 | 14,358,025 | 60\% | 17,027 | 30,558,715 | 18,310,572 | 60\% |
| 22,186,152 | 22,522,172 | 102\% | 16,579 | 26,966,223 | 27,465,201 | 102\% |
| 21,244,350 | 23,851,868 | 112\% | 15,985 | 24,717,000 | 27,822,720 | 113\% |
| 20,937,096 | 21,675,244 | 104\% | 15,787 | 23,318,481 | 24,194,874 | 104\% |
| 20,041,062 | 26,052,673 | 130\% | 14,983 | 21,376,772 | 27,828,292 | 130\% |
| 19,402,841 | 22,741,293 | 117\% | 14,061 | 19,825,357 | 23,246,594 | 117\% |
| 19,461,729 | 23,166,382 | 119\% | 13,223 | 19,046,859 | 22,663,374 | 119\% |
| 20,023,354 | 24,310,398 | 121\% | 12,791 | 18,772,373 | 22,761,834 | 121\% |
| 19,960,826 | 25,929,465 | 130\% | 12,374 | 17,926,967 | 23,237,065 | 130\% |
| 19,244,457 | 27,606,346 | 143\% | 11,953 | 16,557,537 | 23,680,567 | 143\% |
| 18,022,232 | 29,248,218 | 162\% | 11,530 | 14,857,331 | 24,016,145 | 162\% |
| 16,784,794 | 30,964,045 | 184\% | 11,105 | 13,260,358 | 24,339,070 | 184\% |
| 15,749,200 | 32,634,889 | 207\% | 10,677 | 11,924,406 | 24,557,985 | 206\% |
| 14,797,267 | 34,335,105 | 232\% | 10,249 | 10,738,339 | 24,735,968 | 230\% |
| 13,893,623 | 36,063,890 | 260\% | 9,820 | 9,664,199 | 24,874,838 | 257\% |
| 12,948,753 | 37,794,640 | 292\% | 9,391 | 8,632,804 | 24,959,438 | 289\% |
| 12,101,915 | 39,720,881 | 328\% | 8,961 | 7,735,368 | 25,116,917 | 325\% |
| 11,279,556 | 41,803,055 | 371\% | 8,529 | 6,913,386 | 25,312,175 | 366\% |
| 10,478,341 | 43,781,499 | 418\% | 8,098 | 6,159,321 | 25,388,448 | 412\% |
| 9,698,877 | 45,604,621 | 470\% | 7,668 | 5,468,594 | 25,329,694 | 463\% |
| 8,944,821 | 47,259,042 | 528\% | 7,240 | 4,838,617 | 25,144,496 | 520\% |
| 8,217,305 | 48,728,464 | 593\% | 6,816 | 4,265,396 | 24,838,873 | 582\% |
| 7,518,460 | 50,019,525 | 665\% | 6,397 | 3,745,671 | 24,430,408 | 652\% |
| 6,849,695 | 50,963,449 | 744\% | 5,984 | 3,275,962 | 23,853,424 | 728\% |
| 6,212,521 | 51,631,979 | 831\% | 5,580 | 2,853,014 | 23,162,115 | 812\% |
| 5,608,663 | 51,918,869 | 926\% | 5,186 | 2,473,833 | 22,326,970 | 903\% |
| 5,039,480 | 51,851,015 | 1,029\% | 4,803 | 2,135,418 | 21,378,486 | 1,001\% |
| 4,505,718 | 51,385,071 | 1,140\% | 4,433 | 1,834,689 | 20,316,530 | 1,107\% |
| 4,008,043 | 50,533,445 | 1,261\% | 4,078 | 1,568,740 | 19,162,537 | 1,222\% |
| 3,547,029 | 49,280,312 | 1,389\% | 3,739 | 1,334,824 | 17,926,898 | 1,343\% |
| 3,122,927 | 47,722,022 | 1,528\% | 3,417 | 1,130,272 | 16,655,051 | 1,474\% |
| 2,735,381 | 45,977,314 | 1,681\% | 3,113 | 952,403 | 15,395,863 | 1,617\% |
| 2,383,539 | 44,019,092 | 1,847\% | 2,827 | 798,594 | 14,144,510 | 1,771\% |
| 2,066,383 | 41,893,055 | 2,027\% | 2,560 | 666,394 | 12,918,808 | 1,939\% |
| 1,782,510 | 39,549,395 | 2,219\% | 2,313 | 553,452 | 11,706,409 | 2,115\% |
| 1,530,278 | 37,106,161 | 2,425\% | 2,084 | 457,561 | 10,542,401 | 2,304\% |
| 4,828,594 | 147,543,946 | 3,056\% | 7,616 | 1,308,835 | 37,397,043 | 2,857\% |
| 2,009,833 | 89,396,634 | 4,448\% | 4,321 | 454,138 | 18,567,312 | 4,088\% |
| 771,465 | 48,141,856 | 6,240\% | 2,358 | 146,078 | 8,255,114 | 5,651\% |
| 273,986 | 23,286,328 | 8,499\% | 1,183 | 43,909 | 3,339,224 | 7,605\% |
| 90,253 | 9,915,979 | 10,987\% | 504 | 12,401 | 1,208,539 | 9,746\% |
| 28,115 | 3,765,851 | 13,394\% | 165 | 3,346 | 402,512 | 12,029\% |
|  |  |  |  |  |  |  |
| 447,481,595 | 239,249,349 | 53\% | 324,740 | 713,094,057 | 325,008,384 | 46\% |
| 296,519,925 | 1,554,852,239 | 524\% | 233,084 | 202,511,389 | 714,047,042 | 353\% |
| 744,001,520 | 1,794,101,587 | 241\% | 557,824 | 915,605,446 | 1,039,055,426 | 113\% |

Exhibit I-b
MedAmerica and Affinity Partners
Actual and Projected Experience using Current Assumptions by Calendar Year Nationwide Experience After Requested Rate Increase

Series 11 and Prior Policy Forms

|  | Calendar Year |
| :---: | :---: |
| Historical Experience | 1992 |
|  | 1993 |
|  | 1994 |
|  | 1995 |
|  | 1996 |
|  | 1997 |
|  | 1998 |
|  | 1999 |
|  | 2000 |
|  | 2001 |
|  | 2002 |
|  | 2003 |
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|  | 2009 |
|  | 2010 |
|  | 2011 |
|  | 2012 |
|  | 2013 |
|  | 2014 |
|  | 2015 |
|  | 2016 |
|  | 2017 |
|  | 2018 |
| Projected Future Experience (60 Years) | 2019 |
|  | 2020 |
|  | 2021 |
|  | 2022 |
|  | 2023 |
|  | 2024 |
|  | 2025 |
|  | 2026 |
|  | 2027 |
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|  | 2049-2053 |
|  | 2054-2058 |
|  | 2059-2063 |
|  | 2064-2068 |
|  | 2069-2073 |
|  | 2074-2078 |
|  |  |
|  |  |
| Future |  |
| Lifetime |  |


| Loss Ratio Demonstration |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Without Interest |  |  | D | With Max. Val. Interest |  |  |
| A | B | $C=B / A$ |  | E | F | $\mathrm{G}=\mathrm{F} / \mathrm{E}$ |
| Earned Premium | Incurred Claims | Incurred Loss Ratio | End of Year Lives | Earned Premium | Incurred Claims | Incurred Loss Ratio |
| 17,324 | 0 | 0\% | 111 | 71,586 | 0 | 0\% |
| 557,528 | 112,031 | 20\% | 634 | 2,000,739 | 390,130 | 19\% |
| 1,500,482 | 28,415 | 2\% | 1,376 | 5,000,457 | 93,904 | 2\% |
| 2,485,029 | 109,652 | 4\% | 1,943 | 7,615,872 | 328,779 | 4\% |
| 3,452,114 | 134,262 | 4\% | 2,631 | 9,767,306 | 363,261 | 4\% |
| 4,257,921 | 258,439 | 6\% | 2,884 | 11,351,783 | 722,059 | 6\% |
| 5,071,109 | 631,867 | 12\% | 3,447 | 12,825,438 | 1,628,343 | 13\% |
| 6,457,482 | 1,469,714 | 23\% | 4,511 | 15,508,468 | 3,549,679 | 23\% |
| 8,508,577 | 1,172,992 | 14\% | 5,902 | 19,440,203 | 2,747,609 | 14\% |
| 11,453,720 | 2,031,477 | 18\% | 8,144 | 24,936,673 | 4,502,841 | 18\% |
| 15,617,243 | 4,129,889 | 26\% | 11,144 | 32,444,884 | 8,685,044 | 27\% |
| 20,978,007 | 3,320,983 | 16\% | 17,381 | 41,633,941 | 6,624,075 | 16\% |
| 26,599,004 | 6,241,153 | 23\% | 18,793 | 50,454,166 | 11,880,541 | 24\% |
| 28,082,605 | 6,804,563 | 24\% | 19,928 | 50,952,747 | 12,396,414 | 24\% |
| 28,353,106 | 7,236,076 | 26\% | 19,787 | 49,161,822 | 12,600,226 | 26\% |
| 27,938,251 | 10,582,193 | 38\% | 19,852 | 46,299,524 | 17,627,243 | 38\% |
| 27,419,750 | 8,154,815 | 30\% | 19,654 | 43,441,448 | 12,987,481 | 30\% |
| 26,498,424 | 11,148,740 | 42\% | 19,200 | 40,159,832 | 16,973,198 | 42\% |
| 25,187,102 | 15,825,758 | 63\% | 18,231 | 36,523,397 | 23,059,195 | 63\% |
| 24,281,006 | 13,405,255 | 55\% | 17,415 | 33,692,333 | 18,672,749 | 55\% |
| 24,895,541 | 15,249,799 | 61\% | 17,350 | 33,048,891 | 20,307,361 | 61\% |
| 24,058,770 | 14,358,025 | 60\% | 17,027 | 30,558,715 | 18,310,572 | 60\% |
| 22,186,152 | 22,522,172 | 102\% | 16,579 | 26,966,223 | 27,465,201 | 102\% |
| 21,244,350 | 23,851,868 | 112\% | 15,985 | 24,717,000 | 27,822,720 | 113\% |
| 20,937,096 | 21,675,244 | 104\% | 15,787 | 23,318,481 | 24,194,874 | 104\% |
| 20,041,062 | 26,052,673 | 130\% | 14,983 | 21,376,772 | 27,828,292 | 130\% |
| 19,402,841 | 22,741,293 | 117\% | 14,061 | 19,825,357 | 23,246,594 | 117\% |
| 19,461,729 | 23,166,382 | 119\% | 13,223 | 19,046,859 | 22,663,374 | 119\% |
| 21,028,877 | 24,115,818 | 115\% | 12,481 | 19,714,196 | 22,579,673 | 115\% |
| 26,718,828 | 24,489,540 | 92\% | 11,712 | 23,993,621 | 21,946,524 | 91\% |
| 27,808,039 | 25,587,353 | 92\% | 11,247 | 23,920,585 | 21,948,323 | 92\% |
| 26,614,312 | 26,970,078 | 101\% | 10,850 | 21,932,348 | 22,145,141 | 101\% |
| 24,752,840 | 28,506,186 | 115\% | 10,456 | 19,545,989 | 22,406,633 | 115\% |
| 23,209,713 | 30,009,496 | 129\% | 10,059 | 17,562,797 | 22,581,834 | 129\% |
| 21,781,664 | 31,545,294 | 145\% | 9,662 | 15,795,851 | 22,725,505 | 144\% |
| 20,424,550 | 33,109,254 | 162\% | 9,263 | 14,195,376 | 22,836,172 | 161\% |
| 19,000,953 | 34,682,673 | 183\% | 8,864 | 12,655,542 | 22,903,437 | 181\% |
| 17,730,458 | 36,442,568 | 206\% | 8,464 | 11,320,614 | 23,042,884 | 204\% |
| 16,498,332 | 38,353,413 | 232\% | 8,062 | 10,099,544 | 23,222,162 | 230\% |
| 15,299,698 | 40,177,019 | 263\% | 7,660 | 8,980,972 | 23,296,831 | 259\% |
| 14,135,706 | 41,861,724 | 296\% | 7,259 | 7,958,039 | 23,249,205 | 292\% |
| 13,012,186 | 43,398,250 | 334\% | 6,859 | 7,026,931 | 23,088,465 | 329\% |
| 11,930,887 | 44,769,339 | 375\% | 6,462 | 6,181,540 | 22,818,574 | 369\% |
| 10,895,062 | 45,980,932 | 422\% | 6,070 | 5,416,880 | 22,455,353 | 415\% |
| 9,906,729 | 46,879,281 | 473\% | 5,683 | 4,727,570 | 21,938,904 | 464\% |
| 8,967,801 | 47,525,286 | 530\% | 5,304 | 4,108,466 | 21,316,513 | 519\% |
| 8,080,529 | 47,822,070 | 592\% | 4,933 | 3,554,862 | 20,561,393 | 578\% |
| 7,246,672 | 47,791,286 | 659\% | 4,573 | 3,062,092 | 19,700,255 | 643\% |
| 6,466,917 | 47,391,002 | 733\% | 4,225 | 2,625,339 | 18,732,331 | 714\% |
| 5,741,892 | 46,634,496 | 812\% | 3,890 | 2,240,098 | 17,678,321 | 789\% |
| 5,072,058 | 45,503,796 | 897\% | 3,570 | 1,902,118 | 16,546,675 | 870\% |
| 4,457,419 | 44,094,637 | 989\% | 3,265 | 1,607,296 | 15,382,042 | 957\% |
| 3,897,157 | 42,511,563 | 1,091\% | 2,977 | 1,351,566 | 14,227,755 | 1,053\% |
| 3,389,733 | 40,726,538 | 1,201\% | 2,707 | 1,130,962 | 13,078,586 | 1,156\% |
| 2,933,440 | 38,778,559 | 1,322\% | 2,454 | 941,813 | 11,950,229 | 1,269\% |
| 2,525,951 | 36,617,776 | 1,450\% | 2,219 | 780,594 | 10,830,552 | 1,387\% |
| 2,164,677 | 34,361,464 | 1,587\% | 2,002 | 644,027 | 9,754,653 | 1,515\% |
| 6,797,971 | 136,732,902 | 2,011\% | 7,336 | 1,832,230 | 34,623,260 | 1,890\% |
| 2,801,171 | 82,944,154 | 2,961\% | 4,186 | 628,240 | 17,212,037 | 2,740\% |
| 1,059,333 | 44,783,676 | 4,228\% | 2,296 | 198,772 | 7,673,173 | 3,860\% |
| 368,675 | 21,783,421 | 5,909\% | 1,156 | 58,532 | 3,119,817 | 5,330\% |
| 119,182 | 9,321,449 | 7,821\% | 493 | 16,244 | 1,133,348 | 6,977\% |
| 36,840 | 3,529,658 | 9,581\% | 161 | 4,355 | 376,018 | 8,634\% |
|  |  |  |  |  |  |  |
| 447,481,595 | 239,249,349 | 53\% | 324,740 | 713,094,057 | 325,008,384 | 46\% |
| 412,337,977 | 1,438,898,333 | 349\% | 222,083 | 276,762,859 | 661,745,953 | 239\% |
| 859,819,573 | 1,678,147,682 | 195\% | 546,823 | 989,856,916 | 986,754,337 | 100\% |

## Exhibit II

## Demonstration that the Requested Cumulative Rate Increase Passes the 63\%/85\% Loss Ratio Minimum MedAmerica and Affinity Partners' Nationwide Experience with Prior Approved Increases Series 11 and Prior Policy Forms

|  | Accumulated value of initial earned premium | 676,779,261 x | 63\% | = | 423,787,712 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 2a | Accumulated value of earned premium | 713,094,057 |  |  |  |
| 2b | Accumulated value of prior premium rate schedule increases (2a-1) | 36,314,795 x | 85\% | = | 30,867,576 |
| 3 | Present value of future projected initial earned premium | 91,246,289 x | 63\% | = | 57,136,881 |
| 4a | Present value of future projected premium | 276,762,859 |  |  |  |
| 4b | Present value of future projected premium in excess of the projected initial earned premiums (4a-3) | 185,516,570 x | 85\% | = | 157,689,084 |
| 5 | Lifetime Earned Premium Times Prescribed Factor: Sum of 1, 2b, 3, and 4b |  |  |  | 669,481,253 |
| 6a | Accumulated value of incurred claims without the inclusion of active life reserves |  |  |  | 325,008,384 |
| 6b | Present value of future projected incurred claims without the inclusion of active life reserves |  |  |  | 761,007,847 |
| 7 | Lifetime Incurred Claims with Rate Increase: Sum 6a and 6b |  |  |  | 1,086,016,230 |
| 8 | Test: 7 is not less than 5 |  |  |  | Pass |
|  | All values are accumulated or discounted at the maximum valuation interest rate for contract reserves applicable for the Future projected initial earned premium schedule (i.e., without the requested rate increase) reflects the assumed impac The future projected incurred claims (item 6b) were increased by $15 \%$ to reflect assumptions with moderately adverse | 3.5\% to 5.5\%. |  |  |  |



|  |  |
| :--- | :--- |
| Current <br> Assumptions | Series 11 and Prior |
|  |  |

> | Expected claim costs are developed using the 2014 Milliman Long-Term Care Guidelines (Guidelines) with adjustments for underwriting selection, all-lives |
| :--- |
| exposure basis, and four years of retrospective improvement to bring the Guidelines forward to 2018 . The claim costs were further adjusted based on |
| historical claim experience by policy form cohort, attained age, duration, individual vs. group, payment type, and coverage type, to the extent credible. |
| These adjustment factors can be found in Exhibit A-5a of Appendix A of the actuarial memorandum. |
| For Series 5, the original pricing expected nursing home incidence rates and continuance tables were developed from a number of sources, but primarily <br> using data published by the Connecticut Department of Health Services. The 1985 National Nursing Home Survey was also used. Selected frequencies <br> were adjusted up for up to the first 12 years following issue to reflect the favorable morbidity expected as a result of the underwriting process. Frequency <br> and length of treatment of the home care and adult day care benefit were based on the 1982 National Long-Term Care Survey. They are adjusted to <br> reflect the effects of elimination periods, policy maximums, and eligibility standards. <br> For Series 8 and 9, the Institutional Benefit rates were developed using source data from the 1977 and 1985 National Nursing Home Surveys. The Home <br> and Community Benefits were developed using source data from the 1989 National Long-Term Care Survey. Adjustments were made to the source data <br> to reflect the selection effect of underwriting and the non-duplication of benefits with other payment sources. <br> $\begin{array}{l}\text { The original pricing expected nursing home and home care incidence rates and continuance tables were taken from the } 1997 \text { Guidelines and adjusted for } \\ \text { MedAmerica's experience available at the time this rate schedule was developed relative to the Guidelines. All values were adjusted to reflect the effects } \\ \text { of product types, elimination periods, policy maximums, and the eligibility standards. }\end{array}$$. \begin{array}{l}\text { and }\end{array}$ |

Mortality rates reflect the 2012 Individual Annuitant Mortality (IAM) Basic table. The mortality rates were adjusted based on historical mortality experience by gender, marital status, attained age, and duration. The adjusted 2012IAM table was then brought forward to 2018 using the 2012IAM attained age mortality improvement scale (i.e., G2 projection scale). These adjustment factors can be found in Exhibit A-1a and A-1c of Appendix A of the actuarial memorandum.

Series 5 policy forms used the 1965-70 US Society of Actuaries Basic Mortality Table without selection.
Series 8 and Series 9 policy forms used the 1980 Commissioners Standard Ordinary Basic Mortality Tables assuming a gender mix of $60 \%$ female and $40 \%$ male and without selection.

1980 Commissioners Standard Ordinary Basic Mortality Table
Premier Group policy forms use the 1980 Commissioners Standard Ordinary Basic Mortality Table. TNSE policy forms use the 1983 GAM Static table.

Voluntary lapse rates (excludes benefit expiry) vary by policy duration (ultimate for $10+$ ), attained age (ultimate for 65+), benefit period (lifetime or nonlifetime), inflation protection (auto inflation or none), marital status, policy form cohort, and premium payment option. A summary of the ultimate lapse rates by key characteristics for lifetime-pay policies can be found in Section 6 of the actuarial memorandum.

For the ten-pay option, a reduction of $65 \%$ of the durational lapse rates is assumed for durations one through four, a reduction of $70 \%$ of the durational lapse rates is assumed for durations five through eight, and $0 \%$ lapse thereafter. For the twenty-pay option, a reduction of $50 \%$ of the durational lapse rates is assumed for durations one through eight, a reduction of $75 \%$ of the durational lapse rates is assumed for durations nine through fifteen, and $0 \%$ lapse thereafter

Exhibit III
MedAmerica and Affinity Partners
Comparison of Current and Original Pricing Assumptions

|  |  |
| :---: | :---: |
|  |  |
| Original |  |
| Assumptions |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |


| Lapse Rates |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Lapse rates vary by policy form series, duration, premium payment option, and issue age. |  |  |  |  |  |  |  |  |  |  |  |
|  | Series 5 Lapse Rates |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  | ssue Age |  |  |  |  |  |
| Duration | <61 | 61 | 62 | 63 | 64 | 65 | 66 | 67 | 68 | 69 | 70+ |
| 1 | 20.00\% | 19.00\% | 18.00\% | 17.00\% | 16.00\% | 15.00\% | 14.00\% | 13.00\% | 12.00\% | 11.00\% | 10.00\% |
| 2 | 15.00\% | 14.00\% | 13.00\% | 12.00\% | 11.00\% | 10.00\% | 9.00\% | 8.00\% | 7.00\% | 6.00\% | 5.00\% |
| 3 | 10.00\% | 9.40\% | 8.80\% | 8.20\% | 7.60\% | 7.00\% | 6.40\% | 5.80\% | 5.20\% | 4.60\% | 4.00\% |
| 4 | 8.00\% | 7.60\% | 7.20\% | 6.80\% | 6.40\% | 6.00\% | 5.60\% | 5.20\% | 4.80\% | 4.40\% | 4.00\% |
| 5 | 6.00\% | 5.70\% | 5.40\% | 5.10\% | 4.80\% | 4.50\% | 4.20\% | 3.90\% | 3.60\% | 3.30\% | 3.00\% |
| 6 | 5.00\% | 4.80\% | 4.60\% | 4.40\% | 4.20\% | 4.00\% | 3.80\% | 3.60\% | 3.40\% | 3.20\% | 3.00\% |
| 7 | 5.00\% | 4.80\% | 4.60\% | 4.40\% | 4.20\% | 4.00\% | 3.80\% | 3.60\% | 3.40\% | 3.20\% | 3.00\% |
| 8 | 5.00\% | 4.80\% | 4.60\% | 4.40\% | 4.20\% | 4.00\% | 3.80\% | 3.60\% | 3.40\% | 3.20\% | 3.00\% |
| 9+ | 5.00\% | 4.70\% | 4.40\% | 4.10\% | 3.80\% | 3.50\% | 3.20\% | 2.90\% | 2.60\% | 2.30\% | 2.00\% |


| Series 8 Lapse Rates |  |  |
| :---: | :---: | :---: |
| Duration | Issue Age |  |
|  | $<\mathbf{8 5}$ | $\mathbf{8 5 +}$ |
| $\mathbf{1}$ | $15.00 \%$ | $12.00 \%$ |
| $\mathbf{2}$ | $10.00 \%$ | $8.00 \%$ |
| $\mathbf{3}$ | $8.00 \%$ | $6.40 \%$ |
| $\mathbf{4}$ | $6.00 \%$ | $4.80 \%$ |
| $\mathbf{5 +}$ | $5.00 \%$ | $4.00 \%$ |


| Series 9 Lapse Rates |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Duration | Issue Age |  |  |  |  |  |  |  |  |  |  |
|  | <76 | 76 | 77 | 78 | 79 | 80 | 81 | 82 | 83 | 84 | 85+ |
| 1 | 15.00\% | 14.70\% | 14.40\% | 14.10\% | 13.80\% | 13.50\% | 13.20\% | 12.90\% | 12.60\% | 12.30\% | 12.00\% |
| 2 | 10.00\% | 9.80\% | 9.60\% | 9.40\% | 9.20\% | 9.00\% | 8.80\% | 8.60\% | 8.40\% | 8.20\% | 8.00\% |
| 3 | 8.00\% | 7.84\% | 7.68\% | 7.52\% | 7.36\% | 7.20\% | 7.04\% | 6.88\% | 6.72\% | 6.56\% | 6.40\% |
| 4 | 6.00\% | 5.88\% | 5.76\% | 5.64\% | 5.52\% | 5.40\% | 5.28\% | 5.16\% | 5.04\% | 4.92\% | 4.80\% |
| 5+ | 5.00\% | 4.90\% | 4.80\% | 4.70\% | 4.60\% | 4.50\% | 4.40\% | 4.30\% | 4.20\% | 4.10\% | 4.00\% |

Policy Form Series 8 and 9 issued business under a group trust in a small number of jurisdictions. The original pricing assumptions for claim costs, mortality, and interest did not vary between individual and group trust business but the original pricing voluntary termination rates did. The Series 8 and 9 group trust original pricing voluntary termination rates are shown in the following table:

| Series 8 and 9 Group Trust |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Issue Age |  |  |  |  |  |  |  |  |  |
| Duration | <25 | 25-29 | 30-34 | 35-39 | 40-44 | 45-49 | 50-54 | 55-59 | 60-64 | 65+ |
| 1 | 16.00\% | 15.00\% | 13.50\% | 12.00\% | 11.00\% | 10.00\% | 8.00\% | 6.00\% | 4.00\% | 3.00\% |
| 2 | 11.00\% | 10.00\% | 8.50\% | 7.00\% | 7.00\% | 7.00\% | 5.50\% | 4.50\% | 3.50\% | 3.00\% |
| 3 | 7.00\% | 6.00\% | 6.00\% | 6.00\% | 6.00\% | 6.00\% | 5.00\% | 4.50\% | 3.00\% | 2.00\% |
| 4 | 5.00\% | 5.00\% | 5.00\% | 5.00\% | 5.00\% | 5.00\% | 5.00\% | 4.50\% | 3.00\% | 2.00\% |
| 5 | 5.00\% | 5.00\% | 5.00\% | 5.00\% | 5.00\% | 5.00\% | 5.00\% | 4.50\% | 3.00\% | 2.00\% |
| 6 | 5.00\% | 5.00\% | 5.00\% | 5.00\% | 5.00\% | 5.00\% | 5.00\% | 4.50\% | 3.00\% | 2.00\% |
| 7 + | 2.00\% | 2.00\% | 2.00\% | 2.00\% | 2.00\% | 2.00\% | 2.00\% | 2.00\% | 2.00\% | 2.00\% |

The original pricing voluntary lapse rates were expected to be $0.0 \%$ for durations 10 and later for policyholders who selected the 10-pay option.

## Exhibit III

MedAmerica and Affinity Partners
Comparison of Current and Original Pricing Assumptions


Lapse rates vary by duration, premium payment option, and issue age. Lapse rates for the lifetime payment option are provided in the tables below for Series 11 Individual, Premier Group, and TNSE policy forms

| Series 11 Individual |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Duration | Lapse Rates by Issue Age |  |  |  |  |  |  |
|  | $\mathbf{6 6 0}$ | $\mathbf{6 0 - 6 4}$ | $\mathbf{6 5 - 6 9}$ | $\mathbf{7 0 - 7 4}$ | $\mathbf{7 5 - 7 9}$ | $\mathbf{8 0 +}$ |  |
|  | $10.00 \%$ | $11.00 \%$ | $12.00 \%$ | $12.00 \%$ | $12.00 \%$ | $12.00 \%$ |  |
| $\mathbf{3}$ | $7.00 \%$ | $7.00 \%$ | $7.00 \%$ | $6.00 \%$ | $4.00 \%$ | $2.00 \%$ |  |
| $\mathbf{4}$ | $5.00 \%$ | $4.00 \%$ | $3.00 \%$ | $3.00 \%$ | $3.00 \%$ | $2.00 \%$ |  |
| $\mathbf{5}$ | $3.00 \%$ | $3.00 \%$ | $2.00 \%$ | $2.00 \%$ | $2.00 \%$ | $2.00 \%$ |  |
| $\mathbf{6 +}$ | $2.00 \%$ | $2.00 \%$ | $2.00 \%$ | $2.00 \%$ | $2.00 \%$ | $2.00 \%$ |  |
|  | $2.00 \%$ | $2.00 \%$ | $2.00 \%$ | $2.00 \%$ | $2.00 \%$ |  |  |


| Premier Group |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Duration | $\mathbf{8 6 0}$ | $\mathbf{6 0 - 6 4}$ | $\mathbf{6 5 - 6 9}$ | $\mathbf{7 0 - 7 4}$ | $\mathbf{7 5 - 7 9}$ | $\mathbf{8 0 +}$ |
|  | $10.00 \%$ | $11.00 \%$ | $12.00 \%$ | $12.00 \%$ | $12.00 \%$ | $12.00 \%$ |
|  | $7.00 \%$ | $7.00 \%$ | $7.00 \%$ | $6.00 \%$ | $4.00 \%$ | $2.00 \%$ |
| $\mathbf{3}$ | $5.00 \%$ | $4.00 \%$ | $3.00 \%$ | $3.00 \%$ | $3.00 \%$ | $2.00 \%$ |
| $\mathbf{4}$ | $3.00 \%$ | $3.00 \%$ | $2.00 \%$ | $2.00 \%$ | $2.00 \%$ | $2.00 \%$ |
| $\mathbf{5}$ | $3.00 \%$ | $2.00 \%$ | $2.00 \%$ | $2.00 \%$ | $2.00 \%$ | $2.00 \%$ |
| $\mathbf{6 +}$ | $2.00 \%$ | $2.00 \%$ | $2.00 \%$ | $2.00 \%$ | $2.00 \%$ | $2.00 \%$ |


| TNSE |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Duration | Lapse Rates by Issue Age |  |  |  |  |  |
|  | $\mathbf{< 6 0}$ | $\mathbf{6 0 - 6 4}$ | $\mathbf{6 5 - 6 9}$ | $\mathbf{7 0 - 7 9}$ | $\mathbf{8 0 +}$ |  |
|  | $5.00 \%$ | $5.00 \%$ | $5.00 \%$ | $4.00 \%$ | $3.00 \%$ |  |
| $\mathbf{2}$ | $5.00 \%$ | $5.00 \%$ | $5.00 \%$ | $4.00 \%$ | $3.00 \%$ |  |
| $\mathbf{3}$ | $5.00 \%$ | $4.00 \%$ | $3.00 \%$ | $3.00 \%$ | $3.00 \%$ |  |
| $\mathbf{4}$ | $4.00 \%$ | $4.00 \%$ | $3.00 \%$ | $3.00 \%$ | $3.00 \%$ |  |
| $\mathbf{5}$ | $4.00 \%$ | $3.00 \%$ | $3.00 \%$ | $3.00 \%$ | $3.00 \%$ |  |
| $\mathbf{6 +}$ | $3.00 \%$ | $3.00 \%$ | $3.00 \%$ | $3.00 \%$ | $3.00 \%$ |  |

For the 10-pay option, a reduction of $50 \%$ of these lapse rates is assumed for durations 1 to 6 , and $0 \%$ lapse thereafter. For the 20-pay option, a reduction of $50 \%$ of these lapse rates is assumed for durations 1 to 13 , and $0 \%$ lapse thereafter.

MedAmerica and Affinity Partners


Benefit Expiry Rates
Benefit expiry rates reflect assumed policy termination due to exhaustion of benefits on limited benefit period policies. The rates are based on the 2017 Guidelines with adjustments for historical benefit expiry experience and vary by gender, benefit period, and attained age. A table containing the benefit expiry rates is provided in Section 6 of the actuarial memorandum.

Benefit expiry was not separated from the lapse assumption.

| Current <br> Assumptions | Series 11 and Prior |
| :---: | :---: |
|  | Prior to Series 11 |
| Original <br> Assumptions | Series 11 Individual |
|  | Series 11 Group |


| The current most-likely earnings rate assumption is $4.75 \%$. This rate represents MedAmerica's expectation of its long-term investment earnings rate based on the average net investment earnings rate projected for MedAmerica's 2018 cash flow testing. <br> The maximum valuation interest rate applicable to the year of issue ranges from $3.5 \%$ to $5.5 \%$ and averages $4.5 \%$. |
| :---: |
| Series 5 policy forms used an original pricing earnings rate assumption of $7.10 \%$ and Series 8 and 9 policy forms used an original pricing earnings rate assumption of $7.50 \%$. |
| An original pricing earnings rate assumption of $7.50 \%$ was assumed. |
| Premier Group policy forms used an original pricing earnings rate assumption of $7.50 \%$ and TNSE policy forms used an original pricing earnings rate assumption of $6.00 \%$. |


| Current <br> Assumptions | Series 11 and Prior |
| :---: | :---: |
| Original <br> Assumptions | Series 11 and Prior |

## Appendix A <br> Development of and Justification for Current Assumptions

This appendix describes the development of and justification for the current actuarial assumptions used in this filing.
The persistency and morbidity assumptions were developed using historical experience and predictive analytics. Where actual experience was limited or did not exist, industry experience and actuarial judgment was also used. The experience used to develop these assumptions includes historical experience of MedAmerica Insurance Company (MAPA); MAPA's two sister companies, MedAmerica Insurance Company of Florida (MAFL) and MedAmerica Insurance Company of New York (MANY) (MAPA, MAFL, and MANY collectively referred to as MedAmerica); and MedAmerica's affinity partners that issued the same products. Additionally, experience on other blocks of business originally issued by MedAmerica and its affinity partners, and MedAmerica's other acquired blocks of business is also used. For persistency, policy termination experience from January 2008 through December 2017, with runout through March 2018, was used. For morbidity, claim experience from January 2004 through June 2016 was used with six months of runout.

Improvement assumptions for mortality and morbidity were developed based on individual annuitant or industry experience, along with actuarial judgment. The rate increase dependent assumptions were developed using historical experience, and actuarial judgment where experience was limited or did not exist.

The sections that follow provide more detail on the development of and justification for the current assumptions that are material to the projections in this filing.

## Persistency

The policy persistency assumptions were developed based on detailed historical experience from January 2008 through December 2017, with runout through March 2018, for MedAmerica's organic (including affinity partners) and acquired business. Experience adjustment factors were developed using predictive analytics as described in the Predictive Analytics section below.

## Mortality

The mortality assumption utilizes the 2012 Individual Annuitant Mortality (IAM) Basic table with experience adjustments.

Exhibit A-1 supports the mortality assumption and provides the following information by marital status, gender, issue era (old versus new), policy duration, and attained age. Policies issued prior to January 1, 1998 are treated as "old" and policies issued on or after January 1, 1998 are treated as "new". Prior to Series 11 policies are considered part of the "old" era bucket as the majority of policies were issued prior to January 1, 1998. Series 11 Individual and Group policies are considered part of the "new" era bucket as the majority of policies were issued on or after January 1, 1998.

- Exhibit A-1a - Provides the adjustment factors that are to be applied to the 2012IAM hazard rates; the adjusted hazard rates are converted back into mortality probabilities to create the mortality assumption produced by the predictive model. Attained age adjustment factors are applicable to only policy durations 7 and later.
- Exhibit A-1b - Provides a summary of actual-to-modeled (A:M) mortality experience for all products of MedAmerica and its affinity partners, and MedAmerica's other acquired blocks of business.
o Policy year exposure [A] reflects the length of time a covered life is exposed to the risk of death (i.e., exact exposure basis).
o Actual deaths [B]
o Mortality probabilities underlying actual experience [C], 2012IAM [D], and the modeled assumption [E]. The modeled mortality probabilities capture the adjustment factors from Exhibit A-1a that were produced by the predictive model. Mortality probabilities were calculated by first calculating the hazard rate of mortality, then transforming into a probability. For example, the actual mortality probability $[C]=1-\operatorname{EXP}(-([B] /[A]))$.
o A:M ratios are calculated as actual mortality probabilities to the 2012IAM mortality probabilities [F] and to the modeled assumption [G]. The modeled A:M [G] provides an indication of fit. This fit will not be perfect (i.e., ratios deviate from 1.0) because the main goal is to develop an assumption that generalizes well to new data by balancing assumption complexity and fit on the historical experience.


## Appendix A <br> Development of and Justification for Current Assumptions

- Exhibit A-1c - Provides an additional attained age adjustment that was developed to better align the composite termination (i.e., mortality and voluntary lapse combined) assumption with actual experience. Similar to the attained age adjustment factors in Exhibit A-1a, the additional adjustments are applicable to only policy durations 7 and later. The adjustment from Exhibit A-1c is excluded from Exhibit A-1b, but it is included with the composite termination assumptions in Exhibit A-3 described below.

For projection purposes, the adjusted 2012IAM table is brought forward to 2018 using the G2 improvement scale.

## Lifetime-Pay Voluntary Lapse Assumption

The voluntary lapse assumption reflects the 2017 cash flow testing voluntary lapse assumption with experience adjustments for attained age, benefit period (lifetime or non-lifetime), inflation protection option (auto inflation or none), marital status, and product cohort.

The attained age adjustment factors developed from the predictive model produced a U-shaped pattern (i.e., decreased and then increased) by attained age. However, the attained age adjustment factors are held constant for ages 65 and older to produce an ultimate voluntary lapse assumption that is constant rather than increasing by attained age. The adjustments are held constant after this point because an increasing attained age lapse trend is not widely used in the industry, and this increasing lapse trend may be due to miscoding a death or underreporting of deaths in the Social Security Death Master File. An additional attained age adjustment to mortality was developed (Exhibit A-1c) in order to capture these terminations (i.e., higher lapses at older attained ages) such that the combined mortality and voluntary lapse assumption better aligns with actual experience as described in Exhibit A-3 below.

The ultimate voluntary lapse probabilities are shown in Section 6 of the actuarial memorandum. These ultimate voluntary lapse probabilities are applicable for attained ages 65 and older at policy durations 10 and later. Only these ultimate voluntary lapse probabilities are material to the projections given the age of this cohort.

Exhibit A-2 supports the voluntary lapse assumption. It provides a comparison of A:M voluntary lapse experience for all products of MedAmerica and its affinity partners, and MedAmerica's other acquired blocks of business, and includes the following:
o Policy year exposure [A] reflects the length of time a covered life is exposed to the risk of lapse (i.e., exact exposure basis).
o Actual lapses [B]
o Lapse probabilities underlying actual experience [C], unadjusted [D], and the modeled assumption [E]. The modeled voluntary lapse probabilities capture the assumptions produced by the predictive model (i.e., include the U-shaped attained age adjustments) to demonstrate the fit of the predictive model. The attainedage cap is captured with the composite termination assumptions in Exhibit A-3 as described below. Lapse probabilities were calculated by first calculating the hazard rate of lapse, then transforming into a probability. For example, the actual lapse probability $[C]=1-\operatorname{EXP}(-([B] /[A]))$.

- A:M ratios are calculated as actual lapse probabilities to the unadjusted lapse probabilities [F] and the modeled assumption [G]. The modeled A:M [G] provides an indication of fit. This fit will not be perfect (i.e., ratios deviate from 1.0) because the main goal is to develop an assumption that generalizes well to new data by balancing assumption complexity and fit on the historical experience.

The experience underlying Exhibit A-2 reflects lifetime-pay policies for policy durations 10 and later to focus on the fit of the ultimate voluntary lapse assumption and excludes "shock" lapses. For certain policies there have been prior rate increases and thus the option to lapse with a contingent benefit (i.e., shock lapse). Additionally, some policy forms offered an optional shortened non-forfeiture benefit. Policies that elected one of these options were not counted as a voluntary lapse; however, their annual policy exposure was valued up to the date of election.

## Limited-Pay Voluntary Lapse Assumption

For the limited-pay options, the voluntary lapse assumption is a function of the lifetime-pay voluntary lapse assumption and is similar to that used in original pricing. The smoothed lapse rates are a scalar of the lifetime-pay lapse rates. Approximately $4 \%$ of the in-force policies have a limited-pay option that will be subject to the voluntary lapse assumption after the first five years of the projection because they will not yet be paid-up due to the length of

## Appendix A <br> Development of and Justification for Current Assumptions

the payment option for these policies. As a result, the impact of the limited-pay voluntary lapse assumptions on the projections is assumed to be immaterial.

For the ten-pay and twenty-pay options, the scalars were developed from a comparison of the lifetime-pay derived lapse rates to the limited-pay option's derived lapse rates based on MedAmerica and its affinity partners' experience on all products combined. The relationships derived from this analysis were used to develop the smoothed lapse assumptions as shown in Section 6 of the actuarial memorandum.

## Composite Termination

Exhibit A-3 supports the composite termination (i.e., mortality and voluntary lapse combined) assumption. It provides a comparison of actual-to-expected (A:E) composite termination experience for all products of MedAmerica and its affinity partners, and MedAmerica's other acquired blocks of business, and includes the following:
o Policy year exposure $[\mathrm{A}]$ reflects the length of time a covered life is exposed to the risk of termination (i.e., exact exposure basis).
o Actual composite terminations [B]
o Composite termination probabilities underlying actual experience [C] and the expected assumption [D]. The expected composite termination probabilities capture all of the experience adjustments for mortality (i.e., Exhibits A-1a and A-1c) and voluntary lapse (i.e., attained age cap). Termination probabilities were calculated by first calculating the hazard rate of termination, then transforming into a probability. For example, the actual termination probability $[C]=1-\operatorname{EXP}(-([B] /[A]))$.
o A:E ratios are calculated as actual termination probabilities to the expected composite termination probabilities [E]. The A:E [E] provides an indication of fit. This fit will not be perfect (i.e., ratios deviate from 1.0) because the main goal is to develop an assumption that generalizes well to new data by balancing assumption complexity and fit on the historical experience.

The experience underlying Exhibit A-3 reflects lifetime-pay policies for policy durations 10 and later to focus on the fit of the ultimate composite termination assumption. It also excludes "shock" lapses as described above for Exhibit A-2.

## Benefit Expiry

Benefit expiry probabilities reflect assumed policy lapses due to exhaustion of benefits based on the 2017 Milliman Long-Term Care Guidelines (Guidelines) with experience adjustments and vary by attained age, gender, and benefit period. Insureds with lifetime benefits do not have an expiry assumption (i.e., probability of $0 \%$ ). The final benefit expiry assumptions are provided in Section 6 of the actuarial memorandum.

Exhibit A-4 supports the benefit expiry assumption. It provides a comparison of A:E benefit expiry experience for all products of MedAmerica and its affinity partners, and MedAmerica's other acquired blocks of business, and includes the following:
o Policy year exposure [A] reflects the length of time a covered life is exposed to the risk of benefit expiry (i.e., exact exposure basis).
o Actual benefit expiries [B]
o Benefit expiry probabilities underlying actual experience [C], 2017 Guidelines [D], and the expected assumption [E]. The expected benefit expiry probabilities capture the assumptions from Section 6 of the actuarial memorandum. Benefit expiry probabilities were calculated by first calculating the hazard rate of benefit expiry, then transforming into a probability. For example, the actual benefit expiry probability [C] = 1 - EXP (-( [B] / [A] )).
o A:E ratios are calculated as actual benefit expiry probabilities to the 2017 Guidelines probabilities [ F ] and the expected assumption [G]. The expected A:E [G] provides an indication of fit. This fit will not be perfect (i.e., ratios deviate from 1.0) because the main goal is to develop an assumption that generalizes well to new data by balancing assumption complexity and fit on the historical experience.

## Appendix A <br> Development of and Justification for Current Assumptions

The experience underlying Exhibit A-4 excludes lifetime benefit periods because benefit expiry is not applicable. It also excludes ages less than 65 because the assumed benefit expiry assumption is $0 \%$ and actual experience reflects less than $2 \%$ of actual expiries. The experience underlying Exhibit A-4 reflects policy durations 7 and later.

## Morbidity

The claim costs were developed using the 2014 Guidelines with experience adjustment factors based on all products of MedAmerica, its affinity partners, and any acquired business from January 2004 through June 2016, with runout through December 2016. The experience adjustment factors were developed using predictive analytics as described in the Predictive Analytics section below.

- Exhibit A-5a - provides the adjustment factors that are to be applied to the 2014 Guidelines claim costs for the Series 11 and Prior policy forms.
- Exhibit A-5b - provides a summary of A:E experience for the Series 11 and Prior policy forms.
o Exposure [A] reflects the length of time a covered life is in force (i.e., an exact exposure basis).
o Actual incurred claim counts $[B]$ and dollars [C] are based on historical claim experience from inception through June 2016, with runout through December 2016. Actual incurred claim dollars were valued as paid claims plus claim reserves. Paid claims and claim reserves were discounted to the year of incurral.
o 2014 Guidelines incurred claims [D] are valued as the 2014 Guidelines claim costs multiplied by actual alllives exposure. The claim costs vary by gender, attained age, policy duration, benefit period, elimination period, payment type, level of home care coverage, inflation type, and coverage type (comprehensive/facility only/home health care only). Policy design, claims adjudication, and degree of underwriting were considered in developing the claim costs.
o Expected incurred claims [E] are calculated by applying each applicable adjustment from Exhibit A-5a to the 2014 Guidelines incurred claims [D].
o A:E ratios are calculated as actual incurred claims to the 2014 Guidelines incurred claims [F] and expected incurred claims [G]. The expected A:E [G] provides an indication of fit. This fit will not be perfect (i.e., ratios deviate from 1.0) because the main goal is to develop an assumption that generalizes well to new data by balancing assumption complexity and fit on the historical experience.
- Exhibit A-5c - provides information similar to Exhibit A-5b, except provides the experience for all products of MedAmerica and its affinity partners, and MedAmerica's other acquired blocks of business.

Prior to developing the experience adjustment factors, the 2014 Guidelines were adjusted for an assumed level of morbidity improvement. The 2014 Guidelines claim costs reflect morbidity improvement such that they are as of calendar year 2014. We assume this improvement has also occurred in the actual historical experience. Therefore, a backward or forward projection of morbidity improvement was applied to the expected claim costs on a seriatim basis based on the calendar year in which a given policy's duration fell. An annual improvement level of $1.0 \%$ was used in the backward or forward projections.

For projection purposes, the 2014 Guidelines are brought forward to 2018 using $1 \%$ improvement.

## Prospective Improvement

For projected mortality improvement, the G2 improvement scale from the 2012IAM mortality table was used. The G2 improvement scale varies by attained age and gender. It is applied beginning in the first projection year and continues for 10 projection years.

For projected morbidity improvement, a level of $1.0 \%$ is assumed for 10 years beginning January 1, 2019. This assumption is set based on the underlying morbidity improvement from the 2014 Guidelines. This level is also reasonable based on the Society of Actuaries (SOA) July 2016 study, Long Term Care Morbidity Improvement Study: Estimates for the Non-Insured U.S. Elderly Population Based on the National Long Term Care Survey 1984-2004. This study reported population annual morbidity improvement of $2.3 \%$ for unisex, $2.5 \%$ for males, and $2.1 \%$ for females. The SOA July 2016 study uses population data, so it is uncertain how well these findings will translate to an insured population. The SOA June 2011 study, Global Mortality Improvement Experience and Projection Techniques, suggests that an annuitant cohort has more mortality improvement over the general population, so it is

## Appendix A <br> Development of and Justification for Current Assumptions

possible that this could be true for morbidity as well. Based on these studies, a reasonable range for morbidity improvement is between $0.0 \%$ to $2.5 \%$ for males and $0.0 \%$ to $2.1 \%$ for females for 10 to 20 years.

## Rate Increase Dependent Assumptions

At the time of a rate increase, insureds have options to elect a contingent benefit upon lapse (CBUL) or reduced benefit options (RBO). Adverse selection is assumed relative to CBUL and RBO elections. These insured behavior assumptions are provided in Section 6 of the actuarial memorandum. These assumptions are based on MedAmerica and its affinity partners, and MedAmerica's acquired business's combined actual CBUL and RBO election rate experience and actuarial judgment-particularly at the higher rate increase magnitudes where limited experience exists.

## Contingent Benefit Upon Lapse Election

The assumed CBUL election rate is based on the requested rate increase and is applied on a seriatim basis. No CBUL elections are assumed for limited-pay policies.

## Reduced Benefit Options

We assume that those electing RBO will reduce their benefits so that premiums after the increase are closer to those before the increase. We assume that the percent reduction in premium corresponds to an equivalent percent reduction in claims. We assume an RBO election rate based on the requested rate increase and it is applied on a seriatim basis. No RBO elections are assumed for limited-pay policies.

The reduction to premium and claims then varies based on the level of the rate increase and can then be determined as follows:

Reduction to premium and claims due to the election of RBO
$=1-$ (Average premium level after the rate increase with RBO election / Premium level after the full rate increase without any RBO election), where

Average premium level after the rate increase with RBO election
$=$ weighted average premium level of those assumed to elect RBO with those assumed to accept the full rate increase

## Adverse Selection

The adverse selection assumption is a function of the CBUL and RBO election rates, such that the relative increase to morbidity due to adverse selection varies by the rate increase's magnitude. The increase to morbidity due to adverse selection was developed from the following formula and actuarial judgment. We assume that at the time of the rate increase, insureds that elect a CBUL will be selective in that their relative morbidity is $25 \%$ lower than that of the remaining pool. Similarly, we assume that at the time of the rate increase, insureds that elect an RBO will be selective in that their relative morbidity is $12.5 \%$ lower than that of the remaining pool.

```
PoolMorb \(=\) AdvSelMorb \(\times(1-\) CBUL - RBO \()+[(1-25 \%) \times\) AdvSelMorb \(] \times\) CBUL \(+[(1-12.5 \%) \times\) AdvSelMorb \(]\)
x RBO, where
```

PoolMorb $=\quad$ morbidity of the pool before the rate increase $=1.0$
AdvSelMorb = adverse morbidity of the remaining pool after the rate increase due to selective lapses $\mathrm{CBUL}=\quad$ percentage of insureds that elect CBUL
$\mathrm{RBO}=$
percentage of insureds that elect RBO
Solving the above for the adverse selection component results in the following formula:

$$
\text { Adverse Selection = } 1 /(1-25 \% \times \text { CBUL }-12.5 \% \times \text { RBO })
$$

## Predictive Analytics

In developing the persistency and morbidity experience adjustment factors, predictive analytics was employed in the form of a penalized generalized linear model (GLM).

## Appendix A <br> Development of and Justification for Current Assumptions

A penalized GLM is similar to a traditional GLM. The only difference is that it adds an additional constraint that penalizes the size of the model's coefficients in order to control overfitting the model to the historical data. This penalty placed on the coefficients can be seen as a credibility lever, which controls how much weight is given to the company's actual experience. A high penalty would give no weight to the data, leaving the benchmark assumption (i.e., the 2014 Guidelines for morbidity) unadjusted. No penalty would give full weight to the company's actual data potentially making large adjustments to the benchmark, which could be overfitting the actual experience. When using a penalized GLM, it is important to choose a penalty that gives the right amount of weight to the actual data to avoid underfitting or overfitting the experience.

A standard approach for choosing such a penalty is to use a $k$-fold cross-validation to test a series of penalty values. A $k$-fold cross-validation splits the data into $k$ subsets and iteratively trains and tests the model independently on each subset of the data. This process gives an estimation of how well a model will generalize to new data that was not used to develop the assumption. Through the $k$-fold cross-validation we evaluated the impact the penalty had on the model's generalizability by testing a range of 100 penalties. We selected a penalty to balance minimizing the $k$-fold cross-validation prediction error with the generalizability of the model. This allows for a statistically robust and automated process to determine the amount of weight to give actual experience versus the benchmark assumption.

Exhibit A-1a
Mortality Hazard Rate Adjustment Factors All Products

| Attained Age | Gender |  |
| :---: | :---: | :---: |
|  | Male | Female |
| <55 | 0.99 | 1.00 |
| 55 | 0.97 | 0.99 |
| 56 | 0.97 | 0.98 |
| 57 | 0.95 | 0.97 |
| 58 | 0.93 | 0.96 |
| 59 | 0.91 | 0.93 |
| 60 | 0.89 | 0.89 |
| 61 | 0.85 | 0.86 |
| 62 | 0.85 | 0.86 |
| 63 | 0.84 | 0.85 |
| 64 | 0.84 | 0.84 |
| 65 | 0.87 | 0.84 |
| 66 | 0.88 | 0.85 |
| 67 | 0.87 | 0.82 |
| 68 | 0.91 | 0.82 |
| 69 | 0.95 | 0.85 |
| 70 | 0.97 | 0.85 |
| 71 | 0.99 | 0.84 |
| 72 | 1.02 | 0.85 |
| 73 | 1.03 | 0.85 |
| 74 | 1.04 | 0.85 |
| 75 | 1.05 | 0.86 |
| 76 | 1.08 | 0.87 |
| 77 | 1.11 | 0.92 |
| 78 | 1.09 | 0.94 |
| 79 | 1.08 | 0.94 |
| 80 | 1.09 | 0.93 |
| 81 | 1.10 | 0.95 |
| 82 | 1.08 | 0.93 |
| 83 | 1.08 | 0.91 |
| 84 | 1.03 | 0.89 |
| 85 | 1.06 | 0.92 |
| 86 | 1.04 | 0.93 |
| 87 | 1.04 | 0.90 |
| 88 | 1.07 | 0.90 |
| 89 | 1.13 | 0.94 |
| 90 | 1.09 | 0.95 |
| 91 | 1.07 | 0.96 |
| 92 | 1.09 | 1.00 |
| 93 | 1.06 | 1.01 |
| 94 | 1.03 | 1.00 |
| 95 | 1.01 | 1.00 |
| 96 | 1.01 | 1.01 |
| 97 | 1.00 | 1.02 |
| 98 | 1.00 | 1.04 |
| 99 | 0.99 | 1.04 |
| 100 | 0.99 | 1.03 |
| 101 | 0.99 | 1.02 |
| 102 | 0.98 | 1.01 |
| 103 | 0.99 | 1.01 |
| 104+ | 0.99 | 1.00 |


| Marital Status |  |
| :---: | :---: |
| Married | Single |
| 0.99 | 1.01 |
| 0.97 | 1.01 |
| 0.95 | 1.01 |
| 0.93 | 1.02 |
| 0.91 | 1.02 |
| 0.89 | 1.02 |
| 0.88 | 1.01 |
| 0.85 | 1.00 |
| 0.84 | 1.00 |
| 0.82 | 1.00 |
| 0.81 | 1.01 |
| 0.81 | 1.01 |
| 0.81 | 1.01 |
| 0.81 | 1.00 |
| 0.82 | 1.01 |
| 0.84 | 1.02 |
| 0.85 | 1.02 |
| 0.86 | 1.03 |
| 0.87 | 1.04 |
| 0.89 | 1.03 |
| 0.90 | 1.04 |
| 0.91 | 1.04 |
| 0.92 | 1.04 |
| 0.94 | 1.07 |
| 0.95 | 1.05 |
| 0.95 | 1.02 |
| 0.96 | 1.04 |
| 0.97 | 1.04 |
| 0.96 | 1.04 |
| 0.95 | 1.04 |
| 0.96 | 1.02 |
| 0.99 | 1.02 |
| 0.99 | 1.01 |
| 1.00 | 0.99 |
| 1.00 | 0.99 |
| 0.99 | 1.01 |
| 0.99 | 1.02 |
| 1.00 | 1.02 |
| 1.01 | 1.03 |
| 1.02 | 1.03 |
| 1.01 | 1.03 |
| 0.99 | 1.04 |
| 0.99 | 1.05 |
| 0.99 | 1.05 |
| 0.99 | 1.05 |
| 1.00 | 1.04 |
| 1.00 | 1.03 |
| 1.00 | 1.02 |
| 0.99 | 1.01 |
| 0.99 | 1.00 |
| 1.00 | 1.01 |
|  |  |


| Duration | Era Bucket |  |
| :---: | :---: | :---: |
|  | Old | New |
| 1 | 0.99 | 0.81 |
| 2 | 0.99 | 0.70 |
| 3 | 0.99 | 0.63 |
| 4 | 0.99 | 0.59 |
| 5 | 0.99 | 0.56 |
| 6 | 0.99 | 0.66 |
| 7 | 0.99 | 0.75 |
| 8 | 0.99 | 0.81 |
| 9 | 0.99 | 0.84 |
| 10 | 0.99 | 0.86 |
| 11 | 0.99 | 0.90 |
| 12 | 0.99 | 0.92 |
| 13 | 0.99 | 0.93 |
| 14 | 0.99 | 0.96 |
| 15 | 1.01 | 0.98 |
| 16 | 1.01 | 0.98 |
| 17 | 1.04 | 0.98 |
| 18 | 1.04 | 0.98 |
| 19 | 1.04 | 0.98 |
| $20+$ | 1.03 | 0.98 |

Exhibit A-1b
Actual-to-Modeled Mortality Experience 2008-2017
Policy Durations 7+
All Products

| Policy or Policyholder | Policy Year Exposure | Actual |  | Mortality Probability |  | Actual-to-Modeled Mortality Probability |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Deaths [B] | Probability [C] | $\begin{gathered} \hline \text { 2012IAM } \\ {[\mathrm{D}]} \\ \hline \end{gathered}$ | Modeled [E] | $\begin{gathered} \text { 2012IAM } \\ {[\mathrm{F}]=[\mathrm{C}] /[\mathrm{D}]} \end{gathered}$ | Modeled $[\mathrm{G}]=[\mathrm{C}] /[\mathrm{E}]$ |


| Marital Status |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Married | 386,931 | 5,992 | 1.5\% | 1.8\% | 1.6\% | 0.86 | 0.99 |
| Single | 392,172 | 9,243 | 2.3\% | 2.4\% | 2.3\% | 0.97 | 1.00 |
| Gender |  |  |  |  |  |  |  |
| Female | 452,361 | 7,931 | 1.7\% | 2.0\% | 1.7\% | 0.88 | 0.99 |
| Male | 326,742 | 7,304 | 2.2\% | 2.3\% | 2.2\% | 0.98 | 1.00 |
| Era |  |  |  |  |  |  |  |
| New | 569,023 | 7,175 | 1.3\% | 1.5\% | 1.3\% | 0.84 | 0.99 |
| Old | 210,080 | 8,060 | 3.8\% | 3.7\% | 3.8\% | 1.02 | 1.00 |
| Policy Duration |  |  |  |  |  |  |  |
| 7-9 | 204,938 | 1,429 | 0.7\% | 1.0\% | 0.7\% | 0.70 | 0.97 |
| 10-14 | 315,361 | 4,614 | 1.5\% | 1.7\% | 1.5\% | 0.87 | 0.99 |
| 15-19 | 172,971 | 5,090 | 2.9\% | 2.9\% | 2.9\% | 1.00 | 1.01 |
| 20-24 | 69,899 | 3,138 | 4.4\% | 4.3\% | 4.4\% | 1.03 | 1.00 |
| 25+ | 15,933 | 964 | 5.9\% | 5.7\% | 5.9\% | 1.03 | 0.99 |
| Attained Age |  |  |  |  |  |  |  |
| <65 | 278,751 | 776 | 0.3\% | 0.4\% | 0.3\% | 0.71 | 0.95 |
| 65-69 | 121,892 | 789 | 0.6\% | 0.9\% | 0.7\% | 0.70 | 0.98 |
| 70-74 | 121,461 | 1,396 | 1.1\% | 1.4\% | 1.2\% | 0.80 | 0.99 |
| 75-79 | 111,354 | 2,505 | 2.2\% | 2.4\% | 2.2\% | 0.93 | 1.00 |
| 80-84 | 84,877 | 3,624 | 4.2\% | 4.3\% | 4.2\% | 0.97 | 1.00 |
| 85+ | 60,768 | 6,145 | 9.6\% | 9.5\% | 9.6\% | 1.01 | 1.00 |
| Total | 779,103 | 15,235 | 1.9\% | 2.1\% | 1.9\% | 0.93 | 1.00 |

Exhibit A-1c
Composite Termination Attained Age Mortality Adjustment For Policy Durations 7+

All Products

| Attained <br> Age | Adjustment |
| :---: | :---: |
| $<55$ | 1.00 |
| 55 | 1.00 |
| 56 | 1.00 |
| 57 | 1.00 |
| 58 | 1.00 |
| 59 | 1.00 |
| 60 | 1.00 |
| 61 | 1.00 |
| 62 | 1.00 |
| 63 | 1.00 |
| 64 | 1.00 |
| 65 | 1.00 |
| 66 | 1.00 |
| 67 | 1.00 |
| 68 | 1.00 |
| 69 | 1.00 |
| 70 | 1.00 |
| 71 | 1.01 |
| 72 | 1.01 |
| 73 | 1.01 |
| 74 | 1.01 |


| Attained <br> Age | Adjustment |
| :---: | :---: |
| 75 | 1.02 |
| 76 | 1.02 |
| 77 | 1.03 |
| 78 | 1.03 |
| 79 | 1.03 |
| 80 | 1.03 |
| 81 | 1.04 |
| 82 | 1.04 |
| 83 | 1.04 |
| 84 | 1.04 |
| 85 | 1.05 |
| 86 | 1.05 |
| 87 | 1.06 |
| 88 | 1.06 |
| 89 | 1.06 |
| 90 | 1.06 |
| 91 | 1.07 |
| 92 | 1.07 |
| 93 | 1.07 |
| 94 | 1.07 |
| $95+$ | 1.07 |

Exhibit A-2
Actual-to-Modeled Voluntary Lapse Experience 2008-2017
Lifetime-Pay for Policy Durations 10+

## All Products

| Policy or Policyholder Characteristic | Policy Year Exposure [A] | Actual |  | Lapse Probability |  | Actual-to-Modeled Lapse Probability |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Lapses [B] | Probability [C] | Unadjusted [D] | Modeled [E] | Unadjusted $[\mathrm{F}]=[\mathrm{C}] /[\mathrm{D}]$ | Modeled $[\mathrm{G}]=[\mathrm{C}] /[\mathrm{E}]$ |


| Marital Status |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Married | 226,840 | 1,757 | 0.8\% | 1.0\% | 0.8\% | 0.76 | 0.98 |
| Single | 252,968 | 2,338 | 0.9\% | 0.9\% | 0.9\% | 1.02 | 1.01 |
| Benefit Period |  |  |  |  |  |  |  |
| Non-Lifetime | 343,952 | 3,341 | 1.0\% | 1.0\% | 1.0\% | 0.95 | 1.01 |
| Lifetime | 135,856 | 754 | 0.6\% | 0.8\% | 0.6\% | 0.68 | 0.95 |
| Inflation |  |  |  |  |  |  |  |
| None | 177,263 | 2,052 | 1.2\% | 1.0\% | 1.1\% | 1.13 | 1.01 |
| Auto | 302,544 | 2,043 | 0.7\% | 0.9\% | 0.7\% | 0.73 | 0.98 |
| Cohort ${ }^{[1]}$ |  |  |  |  |  |  |  |
| Prior to Series 11 | 19,434 | 146 | 0.7\% | 1.0\% | 0.8\% | 0.75 | 0.90 |
| Series 11 Individual | 54,987 | 326 | 0.6\% | 0.6\% | 0.6\% | 0.99 | 1.00 |
| Series 11 Group | 19,641 | 216 | 1.1\% | 1.3\% | 1.1\% | 0.84 | 0.98 |
| Attained Age |  |  |  |  |  |  |  |
| <65 | 113,757 | 1,078 | 0.9\% | 0.9\% | 0.8\% | 1.01 | 1.14 |
| 65-69 | 67,892 | 376 | 0.6\% | 0.9\% | 0.6\% | 0.59 | 0.91 |
| 70-74 | 79,255 | 523 | 0.7\% | 1.0\% | 0.7\% | 0.68 | 0.92 |
| 75-79 | 88,328 | 649 | 0.7\% | 1.0\% | 0.8\% | 0.74 | 0.93 |
| 80-84 | 74,228 | 677 | 0.9\% | 1.0\% | 0.9\% | 0.94 | 0.96 |
| 85+ | 56,348 | 792 | 1.4\% | 1.0\% | 1.4\% | 1.45 | 1.01 |
| Total | 479,808 | 4,095 | 0.8\% | 1.0\% | 0.9\% | 0.89 | 1.00 |

[1] Series characteristic captures the experience of Prior to Series 11, Series 11 Individual, and Series 11 Group policies only, while other characteristics capture the pooled experience of products of MedAmerica, its affinity partners, and MedAmerica's acquired blocks of business.

Exhibit A-3

## Actual-to-Expected Composite ${ }^{[1]}$ Termination Experience 2008-2017 Lifetime-Pay for Policy Durations 10+

 All Products| Policy or Policyholder Characteristic | Policy Year Exposure [A] | Actual |  | Expected Termination Probability ${ }^{[1]}$ [D] | Actual-to-Expected Termination Probability ${ }^{[1]}$$[\mathrm{E}]=[\mathrm{C}] /[\mathrm{D}]$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{gathered} \text { Terminations } \\ {[B]} \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { Probability } \\ {[C]} \\ \hline \end{gathered}$ |  |  |
| Marital Status |  |  |  |  |  |
| Married | 226,840 | 6,737 | 2.9\% | 2.9\% | 1.00 |
| Single | 252,968 | 10,430 | 4.0\% | 3.9\% | 1.03 |
| Gender |  |  |  |  |  |
| Female | 291,631 | 9,451 | 3.2\% | 3.2\% | 1.01 |
| Male | 188,176 | 7,716 | 4.0\% | 3.9\% | 1.03 |
| Era |  |  |  |  |  |
| New | 291,819 | 7,978 | 2.7\% | 2.6\% | 1.04 |
| Old | 187,989 | 9,189 | 4.8\% | 4.8\% | 1.00 |
| Benefit Period |  |  |  |  |  |
| Non-Lifetime | 343,952 | 13,461 | 3.8\% | 3.8\% | 1.02 |
| Lifetime | 135,856 | 3,706 | 2.7\% | 2.6\% | 1.03 |
| Inflation |  |  |  |  |  |
| None | 177,263 | 9,333 | 5.1\% | 4.9\% | 1.05 |
| Auto | 302,544 | 7,834 | 2.6\% | 2.6\% | 0.99 |
| Cohort ${ }^{[2]}$ |  |  |  |  |  |
| Prior to Series 11 | 19,434 | 1,066 | 5.3\% | 5.1\% | 1.04 |
| Series 11 Individual | 54,987 | 1,715 | 3.1\% | 3.0\% | 1.03 |
| Series 11 Group | 19,641 | 392 | 2.0\% | 1.8\% | 1.09 |
| Policy Duration |  |  |  |  |  |
| 10-14 | 256,833 | 6,828 | 2.6\% | 2.5\% | 1.07 |
| 15-19 | 145,062 | 5,757 | 3.9\% | 3.9\% | 0.99 |
| 20-24 | 62,763 | 3,496 | 5.4\% | 5.4\% | 1.00 |
| 25+ | 15,150 | 1,086 | 6.9\% | 7.1\% | 0.98 |
| Attained Age |  |  |  |  |  |
| <65 | 113,757 | 1,466 | 1.3\% | 1.2\% | 1.11 |
| 65-69 | 67,892 | 883 | 1.3\% | 1.3\% | 0.99 |
| 70-74 | 79,255 | 1,488 | 1.9\% | 1.9\% | 1.00 |
| 75-79 | 88,328 | 2,733 | 3.0\% | 3.0\% | 1.01 |
| 80-84 | 74,228 | 3,966 | 5.2\% | 5.1\% | 1.02 |
| 85+ | 56,348 | 6,631 | 11.1\% | 10.9\% | 1.01 |
| Total | 479,808 | 17,167 | 3.5\% | 3.4\% | 1.02 |

[1] Combination of mortality and voluntary lapse
[2] Series characteristic captures the experience of Prior to Series 11, Series 11 Individual, and Series 11 Group policies only, while other characteristics capture the pooled experience of products of MedAmerica, its affinity partners, and MedAmerica's acquired blocks of business.

Exhibit A-4
Actual-to-Expected Benefit Expiry Experience 2008-2017
Policy Durations 7+
All Products

| Policy or | Policy Year | Actual |  | Benefit Expiry Probability |  | Actual-to-Expected Benefit Expiry |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Policyholder Characteristic | $\begin{gathered} \text { Exposure }^{[1]} \\ \hline \mathrm{A}] \end{gathered}$ | $\begin{gathered} \hline \text { Benefit Expiry } \\ {[B]} \\ \hline \end{gathered}$ | Probability [C] | 2017 Guidelines [D] | $\begin{gathered} \text { Expected }^{[2]} \\ {[\mathrm{E}]} \end{gathered}$ | 2017 Guidelines $[\mathrm{F}]=[\mathrm{C}] /[\mathrm{D}]$ | $\begin{gathered} \text { Expected }^{[2]} \\ {[\mathrm{G}]=[\mathrm{C}] /[\mathrm{E}]} \end{gathered}$ |


| Gender |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Female | 226,513 | 1,317 | 0.6\% | 0.5\% | 0.6\% | 1.07 | 1.02 |
| Male | 162,541 | 445 | 0.3\% | 0.3\% | 0.3\% | 0.99 | 0.97 |
| Benefit Period |  |  |  |  |  |  |  |
| 1 Year | 21,879 | 139 | 0.6\% | 0.7\% | 0.7\% | 0.91 | 0.88 |
| 2 Year | 59,932 | 533 | 0.9\% | 0.7\% | 0.8\% | 1.20 | 1.13 |
| 3 Year | 181,848 | 722 | 0.4\% | 0.4\% | 0.4\% | 0.96 | 0.93 |
| 4 Year | 52,938 | 188 | 0.4\% | 0.3\% | 0.4\% | 1.05 | 0.99 |
| 5 Year | 66,951 | 175 | 0.3\% | 0.2\% | 0.2\% | 1.19 | 1.12 |
| 6 Year | 4,677 | 5 | 0.1\% | 0.0\% | 0.0\% | 2.92 | 2.80 |
| 10 Year | 830 | 0 | 0.0\% | 0.0\% | 0.0\% | 0.00 | 0.00 |
| Attained Age |  |  |  |  |  |  |  |
| <75 | 186,976 | 86 | 0.0\% | 0.1\% | 0.1\% | 0.64 | 0.83 |
| 75-79 | 85,088 | 145 | 0.2\% | 0.2\% | 0.2\% | 0.73 | 0.90 |
| 80-84 | 66,442 | 376 | 0.6\% | 0.6\% | 0.6\% | 1.01 | 1.01 |
| 85-89 | 36,785 | 544 | 1.5\% | 1.3\% | 1.5\% | 1.10 | 0.99 |
| 90-94 | 11,698 | 466 | 3.9\% | 3.0\% | 3.7\% | 1.30 | 1.06 |
| 95+ | 2,066 | 145 | 6.8\% | 5.6\% | 6.3\% | 1.22 | 1.07 |
| Total | 389,054 | 1,762 | 0.5\% | 0.4\% | 0.5\% | 1.05 | 1.00 |

[^0][2] Expected $=$ Rates in Section 6 of the actuarial memorandum

MedAmerica and Affinity Partners
Morbidity Adjustment Factors
Series 11 and Prior Policy Forms

|  | Product-Specific Adjustment Factors |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Duration | Prior to <br> Series 11 | Series 11 <br> Individual | Series 11 <br> Group |  |
| 1 | 1.01 | 1.00 | 0.89 |  |
| 2 | 1.03 | 0.98 | 0.83 |  |
| 3 | 1.04 | 0.96 | 0.78 |  |
| 4 | 1.09 | 0.99 | 0.74 |  |
| 5 | 1.17 | 0.97 | 0.71 |  |
| 6 | 1.19 | 0.97 | 0.76 |  |
| 7 | 1.18 | 1.00 | 0.82 |  |
| 8 | 1.16 | 1.02 | 0.91 |  |
| 9 | 1.09 | 0.97 | 1.01 |  |
| 10 | 1.01 | 0.98 | 1.13 |  |
| 11 | 0.96 | 1.01 | 1.23 |  |
| 12 | 0.97 | 1.04 | 1.24 |  |
| 13 | 1.00 | 1.06 | 1.17 |  |
| 14 | 1.05 | 1.09 | 1.09 |  |
| 15 | 1.11 | 1.14 | 1.00 |  |
| 16 | 1.12 | 1.11 | 0.96 |  |
| 17 | 1.11 | 1.07 | 0.95 |  |
| 18 | 1.08 | 1.05 | 0.96 |  |
| 19 | 1.04 | 1.03 | 0.98 |  |
| $20+$ | 1.02 | 1.02 | 0.99 |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |


| Attained Age | Product-Specific Adjustment Factors |  |  |
| :---: | :---: | :---: | :---: |
|  | Prior to Series 11 | Series 11 Individual | $\begin{aligned} & \text { Series } 11 \\ & \text { Group } \end{aligned}$ |
| <55 | 1.05 | 1.00 | 1.02 |
| 55 | 1.05 | 1.00 | 1.02 |
| 56 | 1.05 | 1.00 | 1.02 |
| 57 | 1.04 | 1.00 | 1.01 |
| 58 | 1.02 | 0.97 | 0.99 |
| 59 | 1.09 | 0.94 | 0.99 |
| 60 | 1.09 | 0.93 | 0.97 |
| 61 | 1.15 | 0.93 | 0.98 |
| 62 | 1.23 | 0.89 | 0.99 |
| 63 | 1.36 | 0.86 | 1.00 |
| 64 | 1.28 | 0.87 | 0.99 |
| 65 | 1.23 | 0.90 | 0.97 |
| 66 | 1.20 | 0.90 | 0.95 |
| 67 | 1.18 | 0.95 | 0.93 |
| 68 | 1.08 | 1.07 | 0.95 |
| 69 | 1.08 | 1.11 | 0.93 |
| 70 | 1.06 | 1.09 | 0.93 |
| 71 | 1.00 | 1.10 | 0.94 |
| 72 | 0.94 | 1.13 | 0.95 |
| 73 | 0.94 | 1.09 | 0.95 |
| 74 | 0.94 | 1.10 | 0.98 |
| 75 | 0.91 | 1.13 | 0.99 |
| 76 | 0.90 | 1.13 | 1.00 |
| 77 | 0.92 | 1.05 | 0.99 |
| 78 | 0.90 | 1.05 | 0.98 |
| 79 | 0.89 | 1.04 | 0.98 |
| 80 | 0.93 | 1.03 | 1.00 |
| 81 | 0.98 | 1.03 | 1.01 |
| 82 | 0.96 | 1.09 | 1.04 |
| 83 | 0.99 | 1.10 | 1.06 |
| 84 | 0.99 | 1.09 | 1.06 |
| 85 | 0.99 | 1.09 | 1.04 |
| 86 | 0.96 | 1.09 | 1.03 |
| 87 | 0.98 | 1.06 | 1.01 |
| 88 | 0.97 | 1.05 | 1.00 |
| 89 | 0.98 | 1.07 | 0.99 |
| 90 | 0.98 | 1.06 | 0.99 |
| 91 | 0.99 | 1.06 | 0.99 |
| 92 | 1.00 | 1.05 | 0.99 |
| 93 | 1.01 | 1.02 | 0.99 |
| 94 | 1.01 | 0.99 | 0.99 |
| 95 | 1.02 | 0.98 | 1.00 |
| 96 | 1.01 | 0.97 | 1.00 |
| 97 | 1.00 | 0.97 | 1.00 |
| 98 | 1.00 | 0.98 | 1.00 |
| 99 | 1.00 | 0.99 | 1.00 |
| 100 | 1.00 | 0.99 | 1.00 |
| 101+ | 1.00 | 1.00 | 1.00 |


| $\begin{aligned} & \text { Attained } \\ & \text { Aad } \end{aligned}$ | Payment Type Adjustment Factors |  |  |
| :---: | :---: | :---: | :---: |
|  | Series 11 and Prior Individual |  | Series 11 |
|  | Non-Tax-Qualified (NTQ) | Tax-Qualified (TQ) | Group |
| <55 | 0.99 | 0.94 | 1.07 |
| 55 | 0.99 | 0.94 | 1.07 |
| 56 | 0.99 | 0.94 | 1.07 |
| 57 | 0.94 | 0.92 | 1.12 |
| 58 | 0.88 | 0.92 | 1.11 |
| 59 | 0.90 | 0.88 | 1.11 |
| 60 | 0.91 | 0.91 | 1.04 |
| 61 | 0.91 | 0.90 | 1.02 |
| 62 | 0.96 | 0.87 | 0.92 |
| 63 | 1.05 | 0.81 | 0.90 |
| 64 | 0.96 | 0.81 | 0.90 |
| 65 | 0.89 | 0.85 | 0.91 |
| 66 | 0.89 | 0.82 | 0.93 |
| 67 | 0.90 | 0.87 | 1.01 |
| 68 | 0.83 | 0.95 | 1.07 |
| 69 | 0.88 | 1.01 | 1.04 |
| 70 | 0.94 | 0.99 | 1.01 |
| 71 | 0.98 | 1.03 | 0.99 |
| 72 | 1.00 | 1.05 | 0.96 |
| 73 | 1.06 | 1.05 | 0.96 |
| 74 | 1.11 | 1.04 | 0.97 |
| 75 | 1.14 | 1.04 | 0.93 |
| 76 | 1.10 | 1.08 | 0.93 |
| 77 | 1.08 | 1.07 | 0.88 |
| 78 | 1.07 | 1.09 | 0.82 |
| 79 | 1.06 | 1.12 | 0.77 |
| 80 | 1.03 | 1.19 | 0.79 |
| 81 | 1.06 | 1.15 | 0.78 |
| 82 | 1.08 | 1.14 | 0.82 |
| 83 | 1.14 | 1.14 | 0.87 |
| 84 | 1.08 | 1.10 | 0.94 |
| 85 | 1.10 | 1.07 | 0.95 |
| 86 | 1.09 | 1.09 | 0.98 |
| 87 | 1.10 | 1.17 | 0.98 |
| 88 | 1.06 | 1.18 | 0.97 |
| 89 | 1.09 | 1.22 | 0.97 |
| 90 | 1.06 | 1.24 | 0.96 |
| 91 | 1.04 | 1.24 | 0.97 |
| 92 | 1.02 | 1.15 | 0.98 |
| 93 | 1.02 | 1.11 | 0.99 |
| 94 | 1.01 | 1.06 | 0.99 |
| 95 | 1.03 | 1.04 | 0.99 |
| 96 | 1.02 | 1.01 | 0.98 |
| 97 | 1.03 | 1.01 | 0.98 |
| 98 | 1.00 | 1.01 | 0.97 |
| 99 | 1.00 | 1.01 | 0.97 |
| 100 | 1.00 | 1.02 | 0.98 |
| 101+ | 1.00 | 1.02 | 0.98 |


| Attained Age | Non-MANY Adjustment Factor |  |
| :---: | :---: | :---: |
|  | Series 11 and | Series 11 |
|  | Prior Individual | Group |
| <55 | 1.07 | 1.01 |
| 55 | 1.07 | 1.01 |
| 56 | 1.07 | 1.01 |
| 57 | 1.06 | 1.00 |
| 58 | 0.99 | 0.98 |
| 59 | 0.95 | 0.99 |
| 60 | 0.89 | 0.99 |
| 61 | 0.89 | 1.01 |
| 62 | 0.88 | 1.03 |
| 63 | 0.94 | 1.03 |
| 64 | 1.00 | 1.01 |
| 65 | 1.00 | 1.00 |
| 66 | 1.09 | 0.98 |
| 67 | 1.17 | 0.97 |
| 68 | 1.25 | 1.00 |
| 69 | 1.26 | 1.00 |
| 70 | 1.28 | 1.00 |
| 71 | 1.13 | 1.01 |
| 72 | 1.09 | 1.02 |
| 73 | 1.03 | 1.01 |
| 74 | 1.03 | 1.02 |
| 75 | 0.99 | 1.03 |
| 76 | 1.00 | 1.03 |
| 77 | 0.97 | 1.02 |
| 78 | 0.97 | 1.00 |
| 79 | 0.97 | 1.00 |
| 80 | 1.02 | 1.01 |
| 81 | 1.08 | 1.01 |
| 82 | 1.12 | 1.03 |
| 83 | 1.13 | 1.05 |
| 84 | 1.11 | 1.04 |
| 85 | 1.08 | 1.03 |
| 86 | 1.05 | 1.02 |
| 87 | 1.03 | 1.01 |
| 88 | 1.02 | 1.00 |
| 89 | 1.05 | 0.99 |
| 90 | 1.05 | 0.99 |
| 91 | 1.05 | 0.99 |
| 92 | 1.05 | 0.99 |
| 93 | 1.04 | 0.99 |
| 94 | 1.00 | 0.99 |
| 95 | 1.00 | 1.00 |
| 96 | 0.98 | 1.00 |
| 97 | 0.97 | 1.00 |
| 98 | 0.98 | 1.00 |
| 99 | 0.99 | 1.00 |
| ${ }_{100}^{101+}$ | 0.99 1.00 | 1.00 1.00 |


| Coverage <br> Type | Adjustment <br> Factor |
| :---: | :---: |
| Comprehensive | 0.90 |
| Nursing Home Only | 1.03 |
| Home Care Only | 1.10 |

## Exhibit A-5b

MedAmerica and Affinity Partners
Actual-to-Expected Morbidity Experience through June 30, 2016 with Claim Runout
Series 11 and Prior Policy Forms

| Policy orPolicyholderCharacteristic | Exposure <br> [A] | Actual Incurred Claims |  | Incurred Claims |  | Actual-to-Expected Incurred Claims |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count [B] | Dollars [C] | 2014 Guidelines <br> [D] | Expected [E] | 2014 Guidelines $[\mathrm{F}]=[\mathrm{C}] /[\mathrm{D}]$ | Expected $[\mathrm{G}]=[\mathrm{C}] /[\mathrm{E}]$ |
| Group / Individual |  |  |  |  |  |  |  |
| Individual | 193,242 | 2,249 | 178,975,634 | 156,954,375 | 176,559,724 | 1.14 | 1.01 |
| Group | 70,814 | 144 | 12,926,716 | 15,433,614 | 12,861,010 | 0.84 | 1.01 |
| Payment-Type / Tax Status (TQ = Tax-Qualified, NTQ = Non-Tax-Qualified) |  |  |  |  |  |  |  |
| Cash / TQ | - | - | - | - | - | - | - |
| Reimbursement / NTQ | 39,927 | 917 | 65,409,856 | 59,812,646 | 63,796,383 | 1.09 | 1.03 |
| Reimbursement / TQ | 224,130 | 1,476 | 126,492,493 | 112,575,343 | 125,624,350 | 1.12 | 1.01 |
| Coverage Type |  |  |  |  |  |  |  |
| Comprehensive | 227,746 | 1,884 | 150,906,765 | 139,676,235 | 147,922,870 | 1.08 | 1.02 |
| Nursing Home Only | 32,685 | 460 | 38,605,492 | 30,464,462 | 38,400,192 | 1.27 | 1.01 |
| Home Care Only | 3,625 | 49 | 2,390,092 | 2,247,291 | 3,097,671 | 1.06 | 0.77 |
| Attained Age |  |  |  |  |  |  |  |
| < 60 | 83,038 | 42 | 4,870,844 | 5,365,561 | 4,676,717 | 0.91 | 1.04 |
| 60-69 | 79,848 | 159 | 19,010,143 | 18,287,944 | 16,392,665 | 1.04 | 1.16 |
| 70-79 | 70,206 | 692 | 61,059,411 | 58,372,138 | 61,346,118 | 1.05 | 1.00 |
| 80-89 | 28,701 | 1,254 | 93,780,632 | 78,168,887 | 93,335,869 | 1.20 | 1.00 |
| $90+$ | 2,264 | 246 | 13,181,321 | 12,193,459 | 13,669,365 | 1.08 | 0.96 |
| Policy Duration |  |  |  |  |  |  |  |
| < 7 | 100,261 | 233 | 18,673,085 | 21,414,416 | 20,738,173 | 0.87 | 0.90 |
| 7-10 | 81,762 | 596 | 50,705,841 | 45,309,295 | 48,390,377 | 1.12 | 1.05 |
| 11-15 | 68,137 | 1,050 | 84,288,017 | 73,690,605 | 83,520,887 | 1.14 | 1.01 |
| 16-20 | 13,264 | 475 | 36,640,193 | 30,113,053 | 34,827,994 | 1.22 | 1.05 |
| $21+$ | 632 | 39 | 1,595,214 | 1,860,621 | 1,943,302 | 0.86 | 0.82 |
| Product |  |  |  |  |  |  |  |
| Series 11 Group | 70,814 | 144 | 12,926,716 | 15,433,614 | 12,861,010 | 0.84 | 1.01 |
| Series 11 Individual | 153,316 | 1,332 | 113,565,777 | 97,141,729 | 112,763,341 | 1.17 | 1.01 |
| Prior to Series 11 | 39,927 | 917 | 65,409,856 | 59,812,646 | 63,796,383 | 1.09 | 1.03 |
| Total | 264,057 | 2,393 | 191,902,350 | 172,387,989 | 189,420,734 | 1.11 | 1.01 |

Exhibit A-5c
MedAmerica, Affinity Partners, and Acquired Business
Actual-to-Expected Morbidity Experience through June 30, 2016 with Claim Runout
All Products

| Policy orPolicyholderCharacteristic | Exposure <br> [A] | Actual Incurred Claims |  | Incurred Claims |  | Actual-to-Expected Incurred Claims |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count [B] | Dollars [C] | 2014 Guidelines [D] | Expected [E] | 2014 Guidelines $[\mathrm{F}]=[\mathrm{C}] /[\mathrm{D}]$ | Expected $[\mathrm{G}]=[\mathrm{C}] /[\mathrm{E}]$ |
| Group / Individual |  |  |  |  |  |  |  |
| Individual | 912,916 | 9,926 | 800,367,697 | 733,049,215 | 794,361,129 | 1.09 | 1.01 |
| Group | 346,699 | 1,374 | 130,339,904 | 156,675,596 | 133,888,114 | 0.83 | 0.97 |
| Payment-Type / Tax Status (TQ = Tax-Qualified, NTQ = Non-Tax-Qualified) |  |  |  |  |  |  |  |
| Cash / TQ | 343,731 | 558 | 62,039,510 | 57,638,053 | 59,620,193 | 1.08 | 1.04 |
| Reimbursement / NTQ | 300,053 | 6,653 | 510,365,552 | 479,343,318 | 507,745,230 | 1.06 | 1.01 |
| Reimbursement / TQ | 615,831 | 4,089 | 358,302,538 | 352,743,439 | 360,883,820 | 1.02 | 0.99 |
| Coverage Type |  |  |  |  |  |  |  |
| Comprehensive | 1,136,716 | 8,789 | 756,597,258 | 749,849,298 | 758,592,612 | 1.01 | 1.00 |
| Nursing Home Only | 106,185 | 2,145 | 154,205,174 | 127,829,789 | 153,061,713 | 1.21 | 1.01 |
| Home Care Only | 16,715 | 366 | 19,905,169 | 12,045,724 | 16,594,918 | 1.65 | 1.20 |
| Attained Age |  |  |  |  |  |  |  |
| < 60 | 453,624 | 244 | 33,805,437 | 30,149,268 | 30,328,735 | 1.12 | 1.11 |
| 60-69 | 360,462 | 666 | 78,589,161 | 88,054,403 | 75,788,341 | 0.89 | 1.04 |
| 70-79 | 291,092 | 2,748 | 262,147,876 | 268,144,812 | 267,494,038 | 0.98 | 0.98 |
| 80-89 | 138,826 | 5,979 | 465,876,836 | 417,634,186 | 464,847,833 | 1.12 | 1.00 |
| $90+$ | 15,611 | 1,663 | 90,288,290 | 85,742,142 | 89,790,297 | 1.05 | 1.01 |
| Policy Duration |  |  |  |  |  |  |  |
| < 7 | 497,039 | 823 | 75,787,355 | 82,648,988 | 79,201,077 | 0.92 | 0.96 |
| 7-10 | 307,411 | 1,867 | 174,015,180 | 164,578,241 | 170,058,801 | 1.06 | 1.02 |
| 11-15 | 278,526 | 3,765 | 317,411,016 | 297,015,693 | 316,181,994 | 1.07 | 1.00 |
| 16-20 | 129,643 | 3,188 | 245,115,546 | 230,142,856 | 242,291,028 | 1.07 | 1.01 |
| $21+$ | 46,996 | 1,657 | 118,378,503 | 115,339,033 | 120,516,343 | 1.03 | 0.98 |
| Total | 1,259,615 | 11,300 | 930,707,601 | 889,724,811 | 928,249,243 | 1.05 | 1.00 |

# Appendix B Justification for and Development of the Requested Rate Increase 

This appendix provides details on the development of the current rate increase requests as well as demonstrations of how the requested rate increases are not recouping past losses.

## Actuarial Equivalent Rate Increase Development

This rate increase request is a follow-up to two prior nationwide requests for the Prior to Series 11, Series 11 Individual, and Series 11 Group policy forms. Table B-1 provides the originally requested rate increases by benefit period. In jurisdictions that did not allow full implementation of the prior requested increases, the company is requesting a follow-up increase to achieve an actuarially equivalent lifetime loss ratio to the prior requests.

Table B-1
Originally Requested Nationwide Rate Increases Series 11 and Prior Policy Forms

| Benefit <br> Period | $\mathbf{2 0 0 9}$ <br> Request | $\mathbf{2 0 1 7}$ <br> Request | Cumulative <br> Request |
| :---: | :---: | :---: | :---: |
| Non-Lifetime | $39.0 \%$ | $69.1 \%$ | $135 \%$ |
| Lifetime | 39.0 | 187.1 | 299 |
| All ${ }^{[1]}$ | 39.0 | 96.8 | 174 |

[1] Average as of December 31, 2018 and excludes policies assumed to be paid up prior to implementation of the requested rate increase.

Exhibit B-1 provides the lifetime loss ratio that would have been achieved if all jurisdictions had implemented the originally requested rate increases. This exhibit is similar to Exhibit l-b except that it reflects premiums that have been restated to assume implementation of the originally requested rate increases shown in Table B-1 and is split by benefit period. Table B-2 summarizes the lifetime loss ratios from Exhibit B-1, which are the targets for determining actuarial equivalence.

Table B-2
Target Lifetime Loss Ratio for Actuarial Equivalence Series 11 and Prior Policy Forms

| Benefit <br> Period | Lifetime <br> Loss Ratio |
| :---: | :---: |
| Non-Lifetime <br> Lifetime | $88 \%$ |

The average nationwide requested rate increases shown in Section 2 were developed to produce a lifetime loss ratio that is equivalent to that in Table B-2. This equivalence is demonstrated by comparing the after increase lifetime loss ratios from Section 15 to those in Table B-2.

The requested rate increases in this jurisdiction, shown in the enclosed cover letter, were developed to produce lifetime loss ratios that are equivalent to those in Table B-2. This equivalence is demonstrated by comparing the lifetime loss ratios from Exhibit B-2 to those in Table B-2. Exhibit B-2 provides similar information as Exhibit B-1 except that premiums have been restated to reflect the actual rate increases implemented in this jurisdiction and the requested rate increase shown in the cover letter.

While emerging experience supports a larger rate increase, the company is limiting the increase to be an actuarially equivalent follow-up to the prior requests in order to improve equity across jurisdictions. The company plans to continue to monitor experience and request additional rate increases in the future, to the extent justified. However, if it is the Department's position to only allow future rate increases if experience deteriorates from the current mostlikely projections used in this filing, the company respectfully requests that the Department notify them and allow the company to revise the current rate increase request.

## Demonstrations the Requested Increase does not Recoup Past Losses

A number of methods exist to quantify or demonstrate whether an increase may be recouping past losses and offer the following for consideration.

# Appendix B <br> Justification for and Development of the Requested Rate Increase 

## Capped Historical Incurred Claims

The 2014 Long-Term Care Model Regulation (Model Regulation) contemplates recouping past losses in Section 20.1.C for newly issued policies. Specifically, recouping past losses is limited by not allowing past actual claims in excess of expected claims by calendar year in the minimum loss ratio test (Section 20.1.C(2)).

While Section 20.1.C is not applicable to these policies, to demonstrate that the nationwide rate increase request is not recouping past losses we capped actual historical claims by those expected in pricing by calendar year in demonstrating compliance with the applicable minimum loss ratio requirements for these policies. Expected claims are calculated as earned premium multiplied by expected loss ratio for each calendar year.

Tables B-3 and B-4 reflect the capped historical incurred claims and demonstrate compliance with the applicable minimum loss ratio requirements for the pre- and post-rate stability regulation (Model Regulation Sections 19 and 20), respectively. Tables B-3 and B-4 provide similar information as that in Section 15 of the actuarial memorandum, except for capping historical incurred claims at that expected.

Table B-3
Nationwide Lifetime Loss Ratios with Capped Historical Incurred Claims at the Maximum Valuation Interest Rate by Policy Form Cohort and Benefit Period

| Policy Form <br> Cohort | Benefit <br> Period | Before <br> Increase | After <br> Increase |
| :---: | :---: | :---: | :---: |
| Prior to Series 11 | All | $103 \%$ | $98 \%$ |
| Series 11 Individual | All | 117 | 100 |
| Series 11 Group | All | 106 | 91 |
| All | Non-Lifetime | 95 | 86 |
| All | Lifetime | 147 | 120 |
| All | All | 110 | 96 |

Table B-4
Alternative 58\%/85\% Test with Capped Historical Incurred Claims by Policy Form Cohort and Benefit Period

| Policy Form <br> Cohort | Benefit <br> Period | Alternative 58\% <br> Loss Ratio | Item 5 ${ }^{[1]}$ | Item 7 ${ }^{[2][3]}$ | Result $^{[4]}$ |
| :---: | :---: | :---: | ---: | ---: | :---: |
| Prior to Series 11 | All | $66 \%$ | $\$ 166.3$ | $\$ 256.8$ | Pass |
| Series 11 Individual | All | 58 | 339.8 | 581.9 | Pass |
| Series 11 Group | All | 70 | 163.1 | 225.0 | Pass |
| All | Non-Lifetime | 64 | 483.8 | 674.5 | Pass |
| All | Lifetime | 60 | 185.6 | 373.5 | Pass |
| All | All | 63 | 669.5 | $1,054.2$ | Pass |

[1] Item 5 is the Lifetime Earned Premium (in millions) Times Prescribed Factor.
[2] Item 7 is Lifetime Incurred Claims with Rate Increase (in millions). The historical incurred claims by calendar year reflect the lesser of actual and expected pricing claims. The future projected incurred claims were increased by $15 \%$ to reflect assumptions with moderately adverse experience.
[3] The capped historical incurred claims are calculated for each indicated cohort. The difference results in the sum of the cohort and/or benefit period not tying to the totals.
[4] Test of whether Item 7 is not less than Item 5.

## HATF Discussion and Lifetime Premium Equivalence

One approach that was considered by the NAIC Health Actuarial Task Force (HATF) during discussions for the development of the Model Regulation was that past losses should be defined as past premium inadequacies given current, updated information. A company would demonstrate this approach by restating premiums to the proposed rate level from inception and demonstrating compliance with minimum loss ratio tests.

This approach was determined by HATF to not be a realistic method to define past losses because in reality there is no opportunity for the company to have perfect knowledge from policy inception and this approach greatly expands the risk on the product. Ultimately, HATF settled on the approach that past losses should be defined as any excess

## Appendix B <br> Justification for and Development of the Requested Rate Increase

of actual past claims over expected claims, which led to the approach outlined in Section 20.1.C of the Model Regulation and described above. For additional background on HATF's review of methods of defining past losses please see the article 'Recouping Past LTC Losses' in the April 2017 issue of the Society of Actuaries Long-Term Care Section newsletter, Long-Term Care News.

While it is not appropriate to use this restrictive method of restating premiums to the proposed rate level from inception to determine the rate increase, we can use it to confirm that current policyholders are not paying more over their lifetime than what they would have if the company had perfect knowledge.

With perfect knowledge, the company would have charged $95 \%$ higher rates from issue to reproduce the original pricing loss ratio of $63 \%$. To avoid recouping premium on past policies that will not receive the rate increase, we compare lifetime premiums on a present value basis for the subset of policies that are in-force with lifetime-pay. These policies would have paid $\$ 588$ million in the history and $\$ 812$ million over the lifetime if the company had perfect knowledge and charged $95 \%$ higher premiums from issue. In contrast, the actual premium paid by these policies has been $\$ 327$ million in the history and is projected to be $\$ 589$ million over the lifetime including the requested rate increase. Therefore, these in-force policies will pay less over their lifetime than what they would have paid if the company had perfect knowledge at issue.

Table B-5 below provides a summary of the present value of lifetime premiums under the scenario discussed above by cohort and benefit period.

Table B-5
Lifetime Premium Equivalence
In-force Policies

| Policy Form Cohort | Benefit Period | Original Pricing Loss Ratios | Increase Needed from Inception | Present Value of Lifetime Premium (Millions) with: |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Perfect Knowledge at Issue ${ }^{[1]}$ | Actual History and Requested Increase in Future |
| Prior to Series 11 | All | 66\% | 54\% | \$99 | \$82 |
| Series 11 Individual | All | 58 | 129 | 553 | 343 |
| Series 11 Group | All | 70 | 79 | 198 | 164 |
| All | Non-Lifetime | 64 | 63 | 499 | 417 |
| All | Lifetime | 60 | 190 | 318 | 172 |
| All | All | 63 | 95 | 812 | 589 |

[1] The increase needed from inception is calculated for each indicated cohort for all lives while the present value of premium is calculated based on lifetime-pay policies currently in force. The difference results in the sum of the cohort and/or benefit period not tying to the totals.

Exhibit B-1a
MedAmerica and Affinity Partners
Actual and Projected Experience using Current Assumptions by Calendar Year Nationwide Experience Restated to Assume Implementation of the Originally Requested Rate Increases Series 11 and Prior Policy Forms with a Non-Lifetime Benefit Period

|  |  | Loss Ratio Demonstration |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Without Interest |  |  | D | With Max. Val. Interest |  |  |
|  |  | A | B | $\mathrm{C}=\mathrm{B} / \mathrm{A}$ |  | E | F | $G=F / E$ |
|  | Calendar Year | Earned Premium | Incurred Claims | Incurred Loss Ratio | End of Year Lives | Earned Premium | Incurred <br> Claims | Incurred Loss Ratio |
| Historical Experience | 1992 | 17,107 | 0 | 0\% | 109 | 70,691 | 0 | 0\% |
|  | 1993 | 548,363 | 112,031 | 20\% | 618 | 1,968,133 | 390,130 | 20\% |
|  | 1994 | 1,422,762 | 28,415 | 2\% | 1,328 | 4,743,366 | 93,904 | 2\% |
|  | 1995 | 2,303,659 | 103,954 | 5\% | 1,804 | 7,074,477 | 310,846 | 4\% |
|  | 1996 | 3,056,353 | 37,966 | 1\% | 2,352 | 8,681,349 | 104,007 | 1\% |
|  | 1997 | 3,508,641 | 258,439 | 7\% | 2,382 | 9,405,579 | 722,059 | 8\% |
|  | 1998 | 3,868,205 | 631,867 | 16\% | 2,680 | 9,845,945 | 1,628,343 | 17\% |
|  | 1999 | 4,639,240 | 1,009,169 | 22\% | 3,364 | 11,206,370 | 2,463,156 | 22\% |
|  | 2000 | 5,901,199 | 1,121,780 | 19\% | 4,372 | 13,542,501 | 2,631,992 | 19\% |
|  | 2001 | 7,826,358 | 1,379,844 | 18\% | 5,994 | 17,090,117 | 3,095,051 | 18\% |
|  | 2002 | 10,551,853 | 2,694,010 | 26\% | 8,319 | 21,963,845 | 5,686,110 | 26\% |
|  | 2003 | 14,450,349 | 1,632,121 | 11\% | 13,894 | 28,712,002 | 3,282,919 | 11\% |
|  | 2004 | 18,607,419 | 4,081,354 | 22\% | 14,961 | 35,319,853 | 7,791,705 | 22\% |
|  | 2005 | 19,782,715 | 4,516,825 | 23\% | 16,067 | 35,912,350 | 8,251,874 | 23\% |
|  | 2006 | 20,097,050 | 4,734,626 | 24\% | 15,962 | 34,852,938 | 8,263,665 | 24\% |
|  | 2007 | 19,834,507 | 6,850,962 | 35\% | 16,091 | 32,866,805 | 11,437,260 | 35\% |
|  | 2008 | 19,643,967 | 5,323,056 | 27\% | 15,980 | 31,108,187 | 8,491,987 | 27\% |
|  | 2009 | 19,085,365 | 7,968,212 | 42\% | 15,608 | 28,908,046 | 12,141,446 | 42\% |
|  | 2010 | 18,224,371 | 9,450,936 | 52\% | 14,772 | 26,409,637 | 13,787,545 | 52\% |
|  | 2011 | 17,829,171 | 10,200,270 | 57\% | 14,090 | 24,720,670 | 14,214,151 | 57\% |
|  | 2012 | 21,284,416 | 10,167,657 | 48\% | 14,112 | 28,226,925 | 13,541,527 | 48\% |
|  | 2013 | 20,563,594 | 10,637,364 | 52\% | 13,859 | 26,091,492 | 13,567,908 | 52\% |
|  | 2014 | 19,228,654 | 15,688,299 | 82\% | 13,493 | 23,348,968 | 19,134,334 | 82\% |
|  | 2015 | 18,262,265 | 12,902,717 | 71\% | 13,044 | 21,229,405 | 15,049,880 | 71\% |
|  | 2016 | 17,495,763 | 13,612,856 | 78\% | 12,945 | 19,470,208 | 15,194,627 | 78\% |
|  | 2017 | 16,590,002 | 16,273,957 | 98\% | 12,230 | 17,686,085 | 17,381,210 | 98\% |
|  | 2018 | 16,584,881 | 14,915,919 | 90\% | 11,453 | 16,943,109 | 15,246,960 | 90\% |
| Projected Future Experience (60 Years) | 2019 | 21,635,093 | 13,854,242 | 64\% | 10,815 | 21,177,662 | 13,553,978 | 64\% |
|  | 2020 | 21,259,154 | 14,528,844 | 68\% | 10,478 | 19,940,272 | 13,605,341 | 68\% |
|  | 2021 | 20,250,144 | 15,374,313 | 76\% | 10,141 | 18,201,734 | 13,781,855 | 76\% |
|  | 2022 | 19,223,445 | 16,303,022 | 85\% | 9,804 | 16,559,956 | 13,991,101 | 84\% |
|  | 2023 | 17,927,764 | 17,248,973 | 96\% | 9,467 | 14,804,433 | 14,172,897 | 96\% |
|  | 2024 | 16,660,658 | 18,238,088 | 109\% | 9,129 | 13,191,034 | 14,348,879 | 109\% |
|  | 2025 | 15,616,201 | 19,235,735 | 123\% | 8,791 | 11,855,549 | 14,491,777 | 122\% |
|  | 2026 | 14,665,392 | 20,259,628 | 138\% | 8,452 | 10,676,913 | 14,616,283 | 137\% |
|  | 2027 | 13,770,472 | 21,312,281 | 155\% | 8,113 | 9,614,426 | 14,724,869 | 153\% |
|  | 2028 | 12,812,749 | 22,381,518 | 175\% | 7,775 | 8,578,524 | 14,809,931 | 173\% |
|  | 2029 | 11,985,579 | 23,585,415 | 197\% | 7,435 | 7,698,060 | 14,948,152 | 194\% |
|  | 2030 | 11,186,480 | 24,895,126 | 223\% | 7,095 | 6,893,647 | 15,114,083 | 219\% |
|  | 2031 | 10,409,197 | 26,166,420 | 251\% | 6,753 | 6,155,836 | 15,219,605 | 247\% |
|  | 2032 | 9,652,801 | 27,373,655 | 284\% | 6,412 | 5,479,241 | 15,256,362 | 278\% |
|  | 2033 | 8,921,121 | 28,511,895 | 320\% | 6,071 | 4,861,568 | 15,229,389 | 313\% |
|  | 2034 | 8,214,129 | 29,533,389 | 360\% | 5,733 | 4,298,373 | 15,121,086 | 352\% |
|  | 2035 | 7,533,382 | 30,400,729 | 404\% | 5,397 | 3,786,339 | 14,922,657 | 394\% |
|  | 2036 | 6,880,243 | 31,079,561 | 452\% | 5,065 | 3,322,207 | 14,628,581 | 440\% |
|  | 2037 | 6,256,310 | 31,563,926 | 505\% | 4,738 | 2,902,986 | 14,248,853 | 491\% |
|  | 2038 | 5,663,227 | 31,856,337 | 563\% | 4,418 | 2,525,858 | 13,795,357 | 546\% |
|  | 2039 | 5,102,293 | 31,904,775 | 625\% | 4,106 | 2,188,000 | 13,256,458 | 606\% |
|  | 2040 | 4,574,551 | 31,756,564 | 694\% | 3,804 | 1,886,638 | 12,662,159 | 671\% |
|  | 2041 | 4,080,925 | 31,368,975 | 769\% | 3,512 | 1,619,122 | 12,005,053 | 741\% |
|  | 2042 | 3,622,199 | 30,775,862 | 850\% | 3,232 | 1,382,919 | 11,307,393 | 818\% |
|  | 2043 | 3,198,744 | 29,946,245 | 936\% | 2,965 | 1,175,517 | 10,564,898 | 899\% |
|  | 2044 | 2,810,339 | 28,983,971 | 1,031\% | 2,712 | 994,380 | 9,819,749 | 988\% |
|  | 2045 | 2,456,408 | 27,839,876 | 1,133\% | 2,474 | 837,058 | 9,059,673 | 1,082\% |
|  | 2046 | 2,136,091 | 26,536,951 | 1,242\% | 2,250 | 701,212 | 8,296,488 | 1,183\% |
|  | 2047 | 1,848,174 | 25,091,168 | 1,358\% | 2,041 | 584,598 | 7,538,210 | 1,289\% |
|  | 2048 | 1,591,211 | 23,529,960 | 1,479\% | 1,847 | 485,101 | 6,794,076 | 1,401\% |
|  | 2049-2053 | 5,053,403 | 93,601,788 | 1,852\% | 6,840 | 1,399,513 | 24,206,999 | 1,730\% |
|  | 2054-2058 | 2,122,719 | 58,478,222 | 2,755\% | 3,981 | 492,401 | 12,475,618 | 2,534\% |
|  | 2059-2063 | 823,609 | 33,879,985 | 4,114\% | 2,230 | 160,900 | 6,003,697 | 3,731\% |
|  | 2064-2068 | 297,925 | 17,741,329 | 5,955\% | 1,141 | 49,435 | 2,635,697 | 5,332\% |
|  | 2069-2073 | 100,887 | 8,207,544 | 8,135\% | 491 | 14,342 | 1,034,831 | 7,215\% |
|  | 2074-2078 | 32,623 | 3,281,626 | 10,059\% | 162 | 3,988 | 362,893 | 9,099\% |
|  |  |  |  |  |  |  |  |  |
| History Future Lifetime |  | 341,208,228 | 156,334,605 | 46\% | 261,883 | 537,399,053 | 213,904,596 | 40\% |
|  |  | 300,375,643 | 966,627,936 | 322\% | 195,869 | 206,499,741 | 438,604,929 | 212\% |
|  |  | 641,583,871 | 1,122,962,541 | 175\% | 457,752 | 743,898,793 | 652,509,525 | 88\% |

Exhibit B-1b
MedAmerica and Affinity Partners
Actual and Projected Experience using Current Assumptions by Calendar Year
Nationwide Experience Restated to Assume Implementation of the Originally Requested Rate Increases Series 11 and Prior Policy Forms with a Lifetime Benefit Period

|  | Calendar Year |
| :---: | :---: |
| Historical Experience | 1992 |
|  | 1993 |
|  | 1994 |
|  | 1995 |
|  | 1996 |
|  | 1997 |
|  | 1998 |
|  | 1999 |
|  | 2000 |
|  | 2001 |
|  | 2002 |
|  | 2003 |
|  | 2004 |
|  | 2005 |
|  | 2006 |
|  | 2007 |
|  | 2008 |
|  | 2009 |
|  | 2010 |
|  | 2011 |
|  | 2012 |
|  | 2013 |
|  | 2014 |
|  | 2015 |
|  | 2016 |
|  | 2017 |
|  | 2018 |
| Projected Future Experience (60 Years) | 2019 |
|  | 2020 |
|  | 2021 |
|  | 2022 |
|  | 2023 |
|  | 2024 |
|  | 2025 |
|  | 2026 |
|  | 2027 |
|  | 2028 |
|  | 2029 |
|  | 2030 |
|  | 2031 |
|  | 2032 |
|  | 2033 |
|  | 2034 |
|  | 2035 |
|  | 2036 |
|  | 2037 |
|  | 2038 |
|  | 2039 |
|  | 2040 |
|  | 2041 |
|  | 2042 |
|  | 2043 |
|  | 2044 |
|  | 2045 |
|  | 2046 |
|  | 2047 |
|  | 2048 |
|  | 2049-2053 |
|  | 2054-2058 |
|  | 2059-2063 |
|  | 2064-2068 |
|  | 2069-2073 |
|  | 2074-2078 |
|  |  |
| History |  |
| Future |  |
| Lifetime |  |


| Loss Ratio Demonstration |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Without Interest |  |  | D | With Max. Val. Interest |  |  |
| A | B | $\mathrm{C}=\mathrm{B} / \mathrm{A}$ |  | E | F | $\mathrm{G}=\mathrm{F} / \mathrm{E}$ |
| Earned Premium | Incurred Claims | Incurred Loss Ratio | End of Year Lives | Earned Premium | Incurred Claims | Incurred Loss Ratio |
| 217 | 0 | 0\% | 2 | 895 | 0 | 0\% |
| 9,165 | 0 | 0\% | 16 | 32,606 | 0 | 0\% |
| 77,720 | 0 | 0\% | 48 | 257,091 | 0 | 0\% |
| 181,369 | 5,697 | 3\% | 139 | 541,395 | 17,932 | 3\% |
| 395,761 | 96,296 | 24\% | 279 | 1,085,958 | 259,253 | 24\% |
| 749,280 | 0 | 0\% | 502 | 1,946,204 | 0 | 0\% |
| 1,202,904 | 0 | 0\% | 767 | 2,979,493 | 0 | 0\% |
| 1,818,242 | 460,544 | 25\% | 1,147 | 4,302,098 | 1,086,524 | 25\% |
| 2,607,379 | 51,212 | 2\% | 1,530 | 5,897,702 | 115,617 | 2\% |
| 3,627,362 | 651,632 | 18\% | 2,150 | 7,846,556 | 1,407,790 | 18\% |
| 5,065,390 | 1,435,880 | 28\% | 2,825 | 10,481,039 | 2,998,934 | 29\% |
| 6,527,659 | 1,688,863 | 26\% | 3,487 | 12,921,939 | 3,341,157 | 26\% |
| 7,991,585 | 2,159,800 | 27\% | 3,832 | 15,134,313 | 4,088,836 | 27\% |
| 8,299,890 | 2,287,738 | 28\% | 3,861 | 15,040,397 | 4,144,540 | 28\% |
| 8,256,056 | 2,501,450 | 30\% | 3,825 | 14,308,884 | 4,336,561 | 30\% |
| 8,103,745 | 3,731,231 | 46\% | 3,761 | 13,432,719 | 6,189,984 | 46\% |
| 7,775,784 | 2,831,760 | 36\% | 3,674 | 12,333,260 | 4,495,494 | 36\% |
| 7,413,059 | 3,180,528 | 43\% | 3,592 | 11,251,787 | 4,831,753 | 43\% |
| 6,930,855 | 6,374,822 | 92\% | 3,459 | 10,067,325 | 9,271,650 | 92\% |
| 6,649,615 | 3,204,986 | 48\% | 3,325 | 9,243,405 | 4,458,597 | 48\% |
| 7,779,749 | 5,082,142 | 65\% | 3,238 | 10,349,072 | 6,765,834 | 65\% |
| 7,123,928 | 3,720,661 | 52\% | 3,168 | 9,068,863 | 4,742,664 | 52\% |
| 6,250,581 | 6,833,873 | 109\% | 3,086 | 7,614,698 | 8,330,868 | 109\% |
| 5,700,309 | 10,949,151 | 192\% | 2,941 | 6,646,014 | 12,772,840 | 192\% |
| 5,193,157 | 8,062,388 | 155\% | 2,842 | 5,795,023 | 9,000,247 | 155\% |
| 4,845,653 | 9,778,716 | 202\% | 2,753 | 5,175,536 | 10,447,081 | 202\% |
| 5,657,873 | 7,825,374 | 138\% | 2,608 | 5,783,470 | 7,999,634 | 138\% |
| 9,994,972 | 9,547,413 | 96\% | 2,416 | 9,777,925 | 9,339,612 | 96\% |
| 10,104,471 | 10,080,578 | 100\% | 2,338 | 9,460,462 | 9,436,639 | 100\% |
| 9,643,083 | 10,753,094 | 112\% | 2,258 | 8,640,772 | 9,632,882 | 111\% |
| 9,165,259 | 11,437,097 | 125\% | 2,175 | 7,860,037 | 9,804,663 | 125\% |
| 8,651,547 | 12,097,810 | 140\% | 2,091 | 7,101,067 | 9,924,785 | 140\% |
| 8,105,980 | 12,787,456 | 158\% | 2,004 | 6,367,863 | 10,039,293 | 158\% |
| 7,627,284 | 13,427,405 | 176\% | 1,916 | 5,734,851 | 10,088,367 | 176\% |
| 7,160,041 | 14,069,678 | 197\% | 1,826 | 5,152,756 | 10,116,535 | 196\% |
| 6,701,832 | 14,708,870 | 219\% | 1,736 | 4,616,344 | 10,121,632 | 219\% |
| 6,250,434 | 15,336,461 | 245\% | 1,646 | 4,121,027 | 10,100,142 | 245\% |
| 5,807,077 | 16,021,179 | 276\% | 1,556 | 3,664,840 | 10,097,915 | 276\% |
| 5,372,549 | 16,766,095 | 312\% | 1,465 | 3,245,583 | 10,113,806 | 312\% |
| 4,948,993 | 17,447,129 | 353\% | 1,375 | 2,861,927 | 10,073,242 | 352\% |
| 4,538,869 | 18,036,065 | 397\% | 1,286 | 2,512,669 | 9,967,045 | 397\% |
| 4,143,913 | 18,531,017 | 447\% | 1,198 | 2,196,153 | 9,802,246 | 446\% |
| 3,766,190 | 18,966,378 | 504\% | 1,112 | 1,910,904 | 9,603,486 | 503\% |
| 3,407,516 | 19,373,481 | 569\% | 1,028 | 1,655,321 | 9,390,350 | 567\% |
| 3,068,603 | 19,623,229 | 639\% | 947 | 1,427,312 | 9,105,349 | 638\% |
| 2,749,793 | 19,792,357 | 720\% | 868 | 1,224,735 | 8,792,183 | 718\% |
| 2,451,790 | 19,775,892 | 807\% | 792 | 1,045,739 | 8,410,970 | 804\% |
| 2,175,110 | 19,650,285 | 903\% | 720 | 888,497 | 8,002,548 | 901\% |
| 1,919,412 | 19,328,603 | 1,007\% | 651 | 750,963 | 7,538,156 | 1,004\% |
| 1,684,497 | 18,861,848 | 1,120\% | 586 | 631,306 | 7,044,872 | 1,116\% |
| 1,470,098 | 18,208,703 | 1,239\% | 526 | 527,815 | 6,513,734 | 1,234\% |
| 1,275,849 | 17,491,120 | 1,371\% | 469 | 438,885 | 5,992,324 | 1,365\% |
| 1,101,186 | 16,725,251 | 1,519\% | 416 | 362,977 | 5,487,527 | 1,512\% |
| 945,174 | 15,922,071 | 1,685\% | 368 | 298,570 | 5,003,118 | 1,676\% |
| 806,961 | 15,108,727 | 1,872\% | 324 | 244,312 | 4,546,683 | 1,861\% |
| 685,405 | 14,223,098 | 2,075\% | 284 | 198,901 | 4,099,038 | 2,061\% |
| 579,358 | 13,354,606 | 2,305\% | 247 | 161,158 | 3,685,649 | 2,287\% |
| 1,755,258 | 53,115,699 | 3,026\% | 813 | 437,302 | 12,980,720 | 2,968\% |
| 672,474 | 30,354,030 | 4,514\% | 358 | 135,425 | 5,980,342 | 4,416\% |
| 226,739 | 13,823,464 | 6,097\% | 136 | 36,685 | 2,183,125 | 5,951\% |
| 65,200 | 5,314,747 | 8,151\% | 45 | 8,439 | 674,647 | 7,994\% |
| 16,361 | 1,616,340 | 9,879\% | 14 | 1,710 | 164,627 | 9,627\% |
| 3,810 | 460,490 | 12,085\% | 4 | 335 | 37,953 | 11,343\% |
|  |  |  |  |  |  |  |
| 126,234,286 | 82,914,744 | 66\% | 62,857 | 199,537,741 | 111,103,788 | 56\% |
| 139,043,089 | 582,137,764 | 419\% | 37,993 | 95,701,567 | 273,896,206 | 286\% |
| 265,277,376 | 665,052,508 | 251\% | 100,850 | 295,239,307 | 384,999,994 | 130\% |

Exhibit B-2a
MedAmerica and Affinity Partners
Actual and Projected Experience using Current Assumptions by Calendar Year Nationwide Experience Restated to Reflect Maryland-Specific Rate Increase History and Request Series 11 and Prior Policy Forms with a Non-Lifetime Benefit Period

|  |  | Loss Ratio Demonstration |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Without Interest |  |  | D | With Max. Val. Interest |  |  |
|  |  | A | B | $\mathrm{C}=\mathrm{B} / \mathrm{A}$ |  | E | F | $\mathrm{G}=\mathrm{F} / \mathrm{E}$ |
|  | Calendar Year | Earned Premium | Incurred Claims | Incurred Loss Ratio | End of Year Lives | Earned Premium | Incurred Claims | Incurred Loss Ratio |
| Historical Experience | 1992 | 17,107 | 0 | 0\% | 109 | 70,691 | 0 | 0\% |
|  | 1993 | 548,363 | 112,031 | 20\% | 618 | 1,968,133 | 390,130 | 20\% |
|  | 1994 | 1,422,762 | 28,415 | 2\% | 1,328 | 4,743,366 | 93,904 | 2\% |
|  | 1995 | 2,303,659 | 103,954 | 5\% | 1,804 | 7,074,477 | 310,846 | 4\% |
|  | 1996 | 3,056,353 | 37,966 | 1\% | 2,352 | 8,681,349 | 104,007 | 1\% |
|  | 1997 | 3,508,641 | 258,439 | 7\% | 2,382 | 9,405,579 | 722,059 | 8\% |
|  | 1998 | 3,868,205 | 631,867 | 16\% | 2,680 | 9,845,945 | 1,628,343 | 17\% |
|  | 1999 | 4,639,240 | 1,009,169 | 22\% | 3,364 | 11,206,370 | 2,463,156 | 22\% |
|  | 2000 | 5,901,199 | 1,121,780 | 19\% | 4,372 | 13,542,501 | 2,631,992 | 19\% |
|  | 2001 | 7,826,358 | 1,379,844 | 18\% | 5,994 | 17,090,117 | 3,095,051 | 18\% |
|  | 2002 | 10,551,853 | 2,694,010 | 26\% | 8,319 | 21,963,845 | 5,686,110 | 26\% |
|  | 2003 | 14,450,349 | 1,632,121 | 11\% | 13,894 | 28,712,002 | 3,282,919 | 11\% |
|  | 2004 | 18,607,419 | 4,081,354 | 22\% | 14,961 | 35,319,853 | 7,791,705 | 22\% |
|  | 2005 | 19,782,715 | 4,516,825 | 23\% | 16,067 | 35,912,350 | 8,251,874 | 23\% |
|  | 2006 | 20,097,050 | 4,734,626 | 24\% | 15,962 | 34,852,938 | 8,263,665 | 24\% |
|  | 2007 | 19,834,507 | 6,850,962 | 35\% | 16,091 | 32,866,805 | 11,437,260 | 35\% |
|  | 2008 | 19,643,967 | 5,323,056 | 27\% | 15,980 | 31,108,187 | 8,491,987 | 27\% |
|  | 2009 | 19,085,365 | 7,968,212 | 42\% | 15,608 | 28,908,046 | 12,141,446 | 42\% |
|  | 2010 | 18,246,062 | 9,450,936 | 52\% | 14,772 | 26,441,089 | 13,787,545 | 52\% |
|  | 2011 | 18,311,371 | 10,200,270 | 56\% | 14,090 | 25,387,084 | 14,214,151 | 56\% |
|  | 2012 | 18,220,009 | 10,167,657 | 56\% | 14,112 | 24,162,947 | 13,541,527 | 56\% |
|  | 2013 | 18,397,195 | 10,637,364 | 58\% | 13,859 | 23,344,552 | 13,567,908 | 58\% |
|  | 2014 | 17,498,288 | 15,688,299 | 90\% | 13,493 | 21,250,406 | 19,134,334 | 90\% |
|  | 2015 | 16,731,529 | 12,902,717 | 77\% | 13,044 | 19,452,580 | 15,049,880 | 77\% |
|  | 2016 | 16,359,092 | 13,612,856 | 83\% | 12,945 | 18,208,344 | 15,194,627 | 83\% |
|  | 2017 | 15,499,263 | 16,273,957 | 105\% | 12,230 | 16,525,185 | 17,381,210 | 105\% |
|  | 2018 | 14,383,180 | 14,915,919 | 104\% | 11,453 | 14,694,161 | 15,246,960 | 104\% |
| Projected Future Experience (60 Years) | 2019 | 14,387,005 | 13,796,426 | 96\% | 10,955 | 14,082,229 | 13,497,428 | 96\% |
|  | 2020 | 14,276,978 | 14,250,854 | 100\% | 10,186 | 13,388,987 | 13,345,062 | 100\% |
|  | 2021 | 13,789,607 | 14,085,770 | 102\% | 9,557 | 12,389,750 | 12,626,363 | 102\% |
|  | 2022 | 14,762,683 | 14,891,579 | 101\% | 9,244 | 12,709,784 | 12,779,136 | 101\% |
|  | 2023 | 15,328,718 | 15,827,156 | 103\% | 8,930 | 12,649,243 | 13,003,776 | 103\% |
|  | 2024 | 14,913,242 | 16,736,550 | 112\% | 8,615 | 11,800,222 | 13,166,521 | 112\% |
|  | 2025 | 14,659,296 | 17,646,415 | 120\% | 8,300 | 11,124,510 | 13,293,309 | 119\% |
|  | 2026 | 14,370,394 | 18,577,933 | 129\% | 7,985 | 10,461,796 | 13,401,899 | 128\% |
|  | 2027 | 13,554,230 | 19,516,792 | 144\% | 7,669 | 9,464,120 | 13,483,139 | 142\% |
|  | 2028 | 12,583,060 | 20,465,420 | 163\% | 7,353 | 8,425,252 | 13,540,741 | 161\% |
|  | 2029 | 11,756,259 | 21,537,137 | 183\% | 7,036 | 7,551,391 | 13,648,570 | 181\% |
|  | 2030 | 10,960,034 | 22,700,402 | 207\% | 6,718 | 6,754,844 | 13,780,109 | 204\% |
|  | 2031 | 10,187,215 | 23,826,809 | 234\% | 6,399 | 6,025,425 | 13,857,105 | 230\% |
|  | 2032 | 9,436,431 | 24,893,197 | 264\% | 6,080 | 5,357,395 | 13,872,105 | 259\% |
|  | 2033 | 8,711,761 | 25,897,067 | 297\% | 5,761 | 4,748,548 | 13,830,731 | 291\% |
|  | 2034 | 8,012,841 | 26,795,139 | 334\% | 5,443 | 4,194,190 | 13,716,952 | 327\% |
|  | 2035 | 7,341,093 | 27,553,160 | 375\% | 5,128 | 3,690,903 | 13,522,529 | 366\% |
|  | 2036 | 6,697,745 | 28,139,188 | 420\% | 4,816 | 3,235,336 | 13,242,052 | 409\% |
|  | 2037 | 6,084,244 | 28,548,170 | 469\% | 4,509 | 2,824,418 | 12,884,719 | 456\% |
|  | 2038 | 5,502,052 | 28,786,432 | 523\% | 4,208 | 2,455,249 | 12,463,021 | 508\% |
|  | 2039 | 4,952,298 | 28,805,338 | 582\% | 3,915 | 2,124,942 | 11,965,562 | 563\% |
|  | 2040 | 4,435,882 | 28,648,384 | 646\% | 3,629 | 1,830,682 | 11,419,621 | 624\% |
|  | 2041 | 3,953,554 | 28,275,368 | 715\% | 3,354 | 1,569,779 | 10,817,779 | 689\% |
|  | 2042 | 3,505,930 | 27,717,945 | 791\% | 3,090 | 1,339,666 | 10,180,518 | 760\% |
|  | 2043 | 3,093,254 | 26,948,372 | 871\% | 2,837 | 1,137,822 | 9,503,906 | 835\% |
|  | 2044 | 2,715,206 | 26,063,369 | 960\% | 2,597 | 961,719 | 8,826,930 | 918\% |
|  | 2045 | 2,371,123 | 25,011,241 | 1,055\% | 2,371 | 808,918 | 8,135,955 | 1,006\% |
|  | 2046 | 2,060,079 | 23,816,216 | 1,156\% | 2,159 | 677,101 | 7,442,801 | 1,099\% |
|  | 2047 | 1,780,818 | 22,495,042 | 1,263\% | 1,960 | 564,054 | 6,755,310 | 1,198\% |
|  | 2048 | 1,531,860 | 21,073,564 | 1,376\% | 1,776 | 467,688 | 6,082,004 | 1,300\% |
|  | 2049-2053 | 4,853,802 | 83,505,233 | 1,720\% | 6,597 | 1,346,650 | 21,587,646 | 1,603\% |
|  | 2054-2058 | 2,032,397 | 51,857,534 | 2,552\% | 3,863 | 472,533 | 11,057,770 | 2,340\% |
|  | 2059-2063 | 788,584 | 30,034,508 | 3,809\% | 2,176 | 154,476 | 5,317,988 | 3,443\% |
|  | 2064-2068 | 286,053 | 15,820,605 | 5,531\% | 1,118 | 47,600 | 2,344,731 | 4,926\% |
|  | 2069-2073 | 96,959 | 7,349,248 | 7,580\% | 482 | 13,817 | 921,908 | 6,672\% |
|  | 2074-2078 | 31,244 | 2,910,572 | 9,316\% | 158 | 3,826 | 319,835 | 8,360\% |
|  |  |  |  |  |  |  |  |  |
| History Future Lifetime |  | 328,791,098 | 156,334,605 | 48\% | 261,883 | 522,738,902 | 213,904,596 | 41\% |
|  |  | 265,803,931 | 874,804,134 | 329\% | 186,977 | 176,854,865 | 399,635,534 | 226\% |
|  |  | 594,595,029 | 1,031,138,739 | 173\% | 448,860 | 699,593,767 | 613,540,130 | 88\% |

Exhibit B-2b
MedAmerica and Affinity Partners
Actual and Projected Experience using Current Assumptions by Calendar Year Nationwide Experience Restated to Reflect Maryland-Specific Rate Increase History and Request Series 11 and Prior Policy Forms with a Lifetime Benefit Period

|  |  | Loss Ratio Demonstration |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Without Interest |  |  | D | With Max. Val. Interest |  |  |
|  |  | A | B | $C=B / A$ |  | E | F | $\mathrm{G}=\mathrm{F} / \mathrm{E}$ |
|  | Calendar Year | Earned Premium | Incurred Claims | Incurred Loss Ratio | End of Year Lives | Earned Premium | Incurred Claims | Incurred Loss Ratio |
| Historical Experience | 1992 | 217 | 0 | 0\% | 2 | 895 | 0 | 0\% |
|  | 1993 | 9,165 | 0 | 0\% | 16 | 32,606 | 0 | 0\% |
|  | 1994 | 77,720 | 0 | 0\% | 48 | 257,091 | 0 | 0\% |
|  | 1995 | 181,369 | 5,697 | 3\% | 139 | 541,395 | 17,932 | 3\% |
|  | 1996 | 395,761 | 96,296 | 24\% | 279 | 1,085,958 | 259,253 | 24\% |
|  | 1997 | 749,280 | 0 | 0\% | 502 | 1,946,204 | 0 | 0\% |
|  | 1998 | 1,202,904 | 0 | 0\% | 767 | 2,979,493 | 0 | 0\% |
|  | 1999 | 1,818,242 | 460,544 | 25\% | 1,147 | 4,302,098 | 1,086,524 | 25\% |
|  | 2000 | 2,607,379 | 51,212 | 2\% | 1,530 | 5,897,702 | 115,617 | 2\% |
|  | 2001 | 3,627,362 | 651,632 | 18\% | 2,150 | 7,846,556 | 1,407,790 | 18\% |
|  | 2002 | 5,065,390 | 1,435,880 | 28\% | 2,825 | 10,481,039 | 2,998,934 | 29\% |
|  | 2003 | 6,527,659 | 1,688,863 | 26\% | 3,487 | 12,921,939 | 3,341,157 | 26\% |
|  | 2004 | 7,991,585 | 2,159,800 | 27\% | 3,832 | 15,134,313 | 4,088,836 | 27\% |
|  | 2005 | 8,299,890 | 2,287,738 | 28\% | 3,861 | 15,040,397 | 4,144,540 | 28\% |
|  | 2006 | 8,256,056 | 2,501,450 | 30\% | 3,825 | 14,308,884 | 4,336,561 | 30\% |
|  | 2007 | 8,103,745 | 3,731,231 | 46\% | 3,761 | 13,432,719 | 6,189,984 | 46\% |
|  | 2008 | 7,775,784 | 2,831,760 | 36\% | 3,674 | 12,333,260 | 4,495,494 | 36\% |
|  | 2009 | 7,413,059 | 3,180,528 | 43\% | 3,592 | 11,251,787 | 4,831,753 | 43\% |
|  | 2010 | 6,937,781 | 6,374,822 | 92\% | 3,459 | 10,077,395 | 9,271,650 | 92\% |
|  | 2011 | 6,932,054 | 3,204,986 | 46\% | 3,325 | 9,636,156 | 4,458,597 | 46\% |
|  | 2012 | 6,736,310 | 5,082,142 | 75\% | 3,238 | 8,961,049 | 6,765,834 | 76\% |
|  | 2013 | 6,569,442 | 3,720,661 | 57\% | 3,168 | 8,363,208 | 4,742,664 | 57\% |
|  | 2014 | 5,921,043 | 6,833,873 | 115\% | 3,086 | 7,213,426 | 8,330,868 | 115\% |
|  | 2015 | 5,461,691 | 10,949,151 | 200\% | 2,941 | 6,367,952 | 12,772,840 | 201\% |
|  | 2016 | 5,149,543 | 8,062,388 | 157\% | 2,842 | 5,746,480 | 9,000,247 | 157\% |
|  | 2017 | 4,820,289 | 9,778,716 | 203\% | 2,753 | 5,148,492 | 10,447,081 | 203\% |
|  | 2018 | 4,722,673 | 7,825,374 | 166\% | 2,608 | 4,827,516 | 7,999,634 | 166\% |
| Projected Future Experience (60 Years) | 2019 | 4,936,040 | 9,515,427 | 193\% | 2,464 | 4,828,849 | 9,308,331 | 193\% |
|  | 2020 | 4,888,516 | 9,847,735 | 201\% | 2,282 | 4,576,923 | 9,218,708 | 201\% |
|  | 2021 | 4,072,011 | 8,801,415 | 216\% | 2,104 | 3,648,684 | 7,884,515 | 216\% |
|  | 2022 | 4,257,723 | 9,186,741 | 216\% | 2,028 | 3,651,256 | 7,875,465 | 216\% |
|  | 2023 | 4,614,220 | 9,842,556 | 213\% | 1,949 | 3,787,114 | 8,074,579 | 213\% |
|  | 2024 | 4,957,067 | 10,539,918 | 213\% | 1,870 | 3,893,934 | 8,274,741 | 213\% |
|  | 2025 | 5,359,721 | 11,210,353 | 209\% | 1,788 | 4,029,623 | 8,422,614 | 209\% |
|  | 2026 | 5,783,227 | 11,900,848 | 206\% | 1,706 | 4,161,579 | 8,557,085 | 206\% |
|  | 2027 | 6,221,216 | 12,606,114 | 203\% | 1,623 | 4,284,865 | 8,674,686 | 202\% |
|  | 2028 | 6,664,702 | 13,319,941 | 200\% | 1,540 | 4,393,654 | 8,772,172 | 200\% |
|  | 2029 | 6,961,095 | 14,076,407 | 202\% | 1,456 | 4,392,587 | 8,872,224 | 202\% |
|  | 2030 | 6,556,867 | 14,761,083 | 225\% | 1,372 | 3,960,657 | 8,904,422 | 225\% |
|  | 2031 | 6,058,808 | 15,377,982 | 254\% | 1,289 | 3,503,556 | 8,878,725 | 253\% |
|  | 2032 | 5,574,776 | 15,915,928 | 285\% | 1,206 | 3,086,205 | 8,795,562 | 285\% |
|  | 2033 | 5,093,695 | 16,368,653 | 321\% | 1,125 | 2,699,620 | 8,658,564 | 321\% |
|  | 2034 | 4,629,274 | 16,764,851 | 362\% | 1,045 | 2,348,915 | 8,488,855 | 361\% |
|  | 2035 | 4,188,130 | 17,145,208 | 409\% | 967 | 2,034,611 | 8,310,307 | 408\% |
|  | 2036 | 3,771,465 | 17,391,044 | 461\% | 891 | 1,754,299 | 8,069,481 | 460\% |
|  | 2037 | 3,379,666 | 17,575,068 | 520\% | 818 | 1,505,319 | 7,806,975 | 519\% |
|  | 2038 | 3,013,527 | 17,594,011 | 584\% | 747 | 1,285,358 | 7,482,591 | 582\% |
|  | 2039 | 2,673,675 | 17,518,351 | 655\% | 680 | 1,092,165 | 7,133,691 | 653\% |
|  | 2040 | 2,359,687 | 17,262,822 | 732\% | 615 | 923,217 | 6,731,580 | 729\% |
|  | 2041 | 2,071,256 | 16,878,221 | 815\% | 555 | 776,240 | 6,302,757 | 812\% |
|  | 2042 | 1,808,047 | 16,316,826 | 902\% | 497 | 649,128 | 5,835,405 | 899\% |
|  | 2043 | 1,569,614 | 15,698,105 | 1,000\% | 444 | 539,908 | 5,376,167 | 996\% |
|  | 2044 | 1,355,226 | 15,030,518 | 1,109\% | 395 | 446,678 | 4,929,310 | 1,104\% |
|  | 2045 | 1,163,722 | 14,332,565 | 1,232\% | 349 | 367,565 | 4,501,250 | 1,225\% |
|  | 2046 | 994,056 | 13,622,883 | 1,370\% | 308 | 300,912 | 4,096,968 | 1,362\% |
|  | 2047 | 844,820 | 12,834,317 | 1,519\% | 270 | 245,115 | 3,696,123 | 1,508\% |
|  | 2048 | 714,607 | 12,057,907 | 1,687\% | 235 | 198,731 | 3,324,973 | 1,673\% |
|  | 2049-2053 | 2,170,999 | 48,061,719 | 2,214\% | 775 | 540,587 | 11,730,957 | 2,170\% |
|  | 2054-2058 | 839,363 | 27,578,692 | 3,286\% | 342 | 168,816 | 5,424,552 | 3,213\% |
|  | 2059-2063 | 287,641 | 12,644,472 | 4,396\% | 130 | 46,437 | 1,993,351 | 4,293\% |
|  | 2064-2068 | 84,102 | 4,867,442 | 5,788\% | 43 | 10,862 | 617,300 | 5,683\% |
|  | 2069-2073 | 21,031 | 1,462,830 | 6,955\% | 13 | 2,196 | 148,908 | 6,782\% |
|  | 2074-2078 | 4,760 | 409,511 | 8,604\% | 4 | 418 | 33,720 | 8,069\% |
|  |  |  |  |  |  |  |  |  |
| History Future Lifetime |  | 123,353,393 | 82,914,744 | 67\% | 62,857 | 196,136,008 | 111,103,788 | 57\% |
|  |  | 119,944,354 | 516,318,463 | 430\% | 35,927 | 74,136,580 | 241,207,616 | 325\% |
|  |  | 243,297,746 | 599,233,207 | 246\% | 98,784 | 270,272,588 | 352,311,403 | 130\% |


[^0]:    [1] Experience excludes lifetime benefit periods and ages less than 65

