



Maryland
INSURANCE ADMINISTRATION

CONSUMER ADVISORY

CHANGE HEALTHCARE CYBERSECURITY INCIDENT

The Maryland Insurance Administration (MIA) is aware that a cybersecurity incident involving Change Healthcare is impacting health care operations nationwide.

Additional information regarding this situation is available at:
<https://www.unitedhealthgroup.com/ns/changehealthcare.html>

If you believe you are improperly being required to pay for your covered services or medications, contact your health plan using the phone number on the back of your member identification card or on the health plan's website. You can also use that number to find out whether the security breach impacts your information.

If the health plan does not address your concerns, then you may contact us to file a complaint at:
<https://insurance.maryland.gov/Consumer/Pages/FileAComplaint.aspx>